



October 1, 2025

NOTICE TO QUÉBEC CONSUMERS

Availability of Replacement Parts, Repair Services, and Related Information

While Midea America (Canada) Corp. makes efforts to provide customers with access to replacement parts, repair services and maintenance and repair information, please note that **Midea America (Canada) Corp. does not guarantee the availability of replacement parts, repair services or maintenance and repair information** as would otherwise be required under the statutory warranty of availability set out in section 39 and following of the Québec Consumer Protection Act.

If you have any questions regarding the warranty or repairs of Midea products, please contact our Customer Support Center at CanadaSupport@midea.com or call 1-888-365-2230.

Please see the following links for more information:

- Midea – <https://www.midea.com/ca/quebec-bill-29>
- Toshiba – <https://www.toshiba-lifestyle.com/ca/quebec-bill-29>
- Eureka – <https://ca.eureka.com/pages/quebec-bill-29>
- Comfee – <https://www.feelcomfee.com/ca/about/quebec-bill-29>
- Pelonis – <https://www.pelonis.com/ca/quebec-bill-29>

Sincerely,

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