

TOSHIBA



DISHWASHER INSTRUCTION MANUAL

Model:

DWS-34AHK

Read these instructions carefully before using your
DISHWASHER, and keep it carefully.

English

SAFETY INSTRUCTIONS

All instructions described should be carefully read and followed.

- These instructions are precautions to prevent the risks of serious injury or death of the user, and any damages to property.

MARKINGS	
 WARNING	WARNING indicates high possibility of serious injury (*1) or death of the user.
 CAUTION	CAUTION indicates high possibility of injury (*2) or property loss (*3).

(*1) Serious injury – injury which requires hospitalization, lengthy treatment, or blindness, hot and cold skin burn, electric shock, broken bones or poisoning.

(*2) Injury – injury, skin burn or electric shock which does not require hospitalization or lengthy treatment.

(*3) Property loss – extended loss of houses, furniture, domestic animals or pets.

SYMBOLS	
 PROHIBITED!	 PROHIBITED! Indicates prohibited actions. Detailed instructions would be indicated on the inside of the circle or around the symbol in figures or in writing.
 IMPORTANT	 IMPORTANT Indicates mandatory actions. Detailed instructions would be indicated on the inside of the circle or around the symbol in figures or in writing.
 CAUTION	 CAUTION Recommends to take precautions. Detailed instructions would be indicated on the inside of the triangle or around the symbol in figures or in writing.

Warning

 Away from children	<ul style="list-style-type: none"> • Do not allow below people to operate the dishwasher The dishwasher cannot be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. • Take care of children and ensure they will not play with the dishwasher. • The packing material may be dangerous to children.
 No modification	<ul style="list-style-type: none"> • Do not dismantle or modify the dishwasher. This may cause fire, electric shock or fault, and cause injuries. If repair is required, please contact with the vendor of the dishwasher.
 Electric shock	<ul style="list-style-type: none"> • Use suitable power source according to the power indicated on the dishwasher nameplate. It will cause fire or electric shock. The use of improper power source may cause the socket overheated and cause fire.

 Disconnect power plug	<ul style="list-style-type: none"> ● Before cleaning or maintaining the dishwasher, disconnect the power plug first.
 No touch by wet hand	<ul style="list-style-type: none"> ● Do not connect or disconnect the power plug by wet hand. This may cause electric shock or fault and cause injuries.
 Electric shock	<ul style="list-style-type: none"> ● Do not use damaged power lines, power plug or loose power socket. This may cause electric shock or fault, and cause injuries or fires.
 No dis-assembly and repair without permission	<ul style="list-style-type: none"> ● Do not damage power line. Do not damage, cut, process power line or bend, pull, twist or bind power line. Besides, do not yank the metal part of the power line, or put weights on the line or clamp the power line. The power line may be damaged and cause fire or electric shock. If the power line is damaged, the damaged line must be replaced by the manufacturer or its service agent or personnel having similar qualification, so as to prevent dangers.
 No water spraying	<ul style="list-style-type: none"> ● Do not spray water directly onto the parts of the main body of the dishwasher. This may cause accidents of electric shock or short circuit.
 Away from flammable materials	<ul style="list-style-type: none"> ● Do not put flammable materials into the dishwasher. Do not put flammable materials of kerosene, gasoline, volatile oil, diluent, ethyl alcohol etc. as well as dishes having such matters into the dishwasher. It will may cause explosion or fire.
 Wipe off dust	<ul style="list-style-type: none"> ● Wipe off dust or dirt accumulated on the plug of power line. The accumulated dust or dirt may cause fire.
 Prohibit	<ul style="list-style-type: none"> ● Do not touch the inside of the cabinet, steam jets for during operation or 30 minutes after operation. There is a fear of burning.
 Instruction	<ul style="list-style-type: none"> ● Take out the dishes, clean filters, handle it more than 30 minutes after operation. There is a fear of burning.
 Prohibit	<ul style="list-style-type: none"> ● Do not use extension cord. It may cause fire due to heat.
 Instruction	<ul style="list-style-type: none"> ● If there is abnormality such as the spray arm is not moving, smoke or strange smell, immediately unplug the power plug and stop using the dishwasher. Please ask the agent you purchased for inspection / repair. There is a danger of electric shock, fire by electric leakage or short-circuiting.

 Insert plug	<ul style="list-style-type: none"> ● Insert the power plug securely to the base and let the cord go downward. <p>If the cord goes upward or if the plug is incompletely inserted, it may cause fire due to electric leakage or heat generation.</p>
 Prohibit	<ul style="list-style-type: none"> ● Do not operate by putting easily combustible items such as towels and cloth inside the cabinet of the dishwasher. <p>There is a fear of fire.</p>
 Instruction	<ul style="list-style-type: none"> ● Separate from the heat source such as gas stove 15 cm or more. <p>There are fears of fires and deformations.</p>
 Prohibit	<ul style="list-style-type: none"> ● Do not place anything on the main unit <p>Do not place heavy objects or hot objects on top of the main unit, such as containers of water or hot water, heat appliances, glasses, electric products, cutlery etc.</p> <p>Falling by opening and closing the door may cause injury. Also, spilled water may deteriorate insulation and cause electric leakage and fire.</p>
 Away from flammable materials	<ul style="list-style-type: none"> ● Do not place the dishwasher near fire. ● Do not put the burning candle or cigarette on the dishwasher. It may cause fire.
 Careful installation	<ul style="list-style-type: none"> ● Make sure the dishwasher can be set at a smooth drainage location. <p>The use of dishwasher having poor drainage may cause water to flow back to the dishwasher and cause electric shock or fire.</p>
 Correct grounding	<ul style="list-style-type: none"> ● The dishwasher must be grounded. <p>The current resistance are minimum after grounding, and this can reduce the danger of electric shock when the dishwasher become fault state. The electric wires of this dishwasher have grounding wire and grounding plug.</p> <p>Fault connection of the grounding wire will cause electric shock. If E3 failure occurs, please unplugging the power plug from the outlet, and needs to be repaired by professional electricians or service men.</p> <p>When it is difficult to confirm the correctness of grounding, please call for professional electricians or service men for inspection.</p>
 No dis-assembly and repair without permission	<ul style="list-style-type: none"> ● Do not change the plug without permission. <p>When the plug does not match the socket, proper power socket shall be installed by professional electricians.</p>

⚠ Caution

 No pulling by force	<ul style="list-style-type: none"> When disconnecting the plug from the socket, do not pull the power line by force. Pull out by grasping the power plug. It may cause electric shock or fault and cause injuries.
 No use	<ul style="list-style-type: none"> Do not use soap, washing powder or other hand sanitizer. Only dishwashing powder suitable for automatic dishwasher. It may cause machine fault.
 No washing	<ul style="list-style-type: none"> Do not wash plastic utensils. For plastic utensils, only those marked with safety for the dishwasher or other similar situations, can be washed by the dishwasher. For the plastic utensils without marks, check details with the utensil manufacturer.
 Application environ- ment	<ul style="list-style-type: none"> Only for indoor use. Such home appliance is for household use, e.g.: <ul style="list-style-type: none"> - Applications in staff kitchen of shop, office and other working environments; - Farmhouse; - Use for customers in hotel, car hotel and other residence environments; - Environments of inns
 No climbing	<ul style="list-style-type: none"> Do not sit or stand on the dish rack or door of the dishwasher. It may cause dangers of injuries due to deformation or damage.
 Pull off power plug	<ul style="list-style-type: none"> When the dishwasher is not used for long time, pull off the power plug from the power socket and close the dishwasher door. Electric shock or short circuit may be caused due to the degradation of insulating material.
 Care about the door	<ul style="list-style-type: none"> The door shall keep close, to prevent stumble. It is very dangerous to open the door during washing, and hot water may cause scald.
 Care for safety	<ul style="list-style-type: none"> When install the items (dishes, utensils etc) into the dishwasher: <ol style="list-style-type: none"> Be careful to put sharp utensil to prevent it from scratch the door sealing strip. Warning: the cutters and other sharp tools must be put in the basket, and the sharp end is put downwards or horizontally.
 Care for cleaning	<ul style="list-style-type: none"> Moisten the soft cloth by mild cleaning solution, then wipe the machine, and wipe it dry by dry cloth.
 Attention	<ul style="list-style-type: none"> After washing, check if the dishwashing powder is emptied. Firstly, confirm that there is no error or abnormality notification on the panel before using the dishwasher. When installing the dishwasher, use new water hose. Do not use the current water hose. Maximum inlet water pressure is 1MPa. Minimum water inlet pressure is 0.04MPa.

 Loading capacity	<ul style="list-style-type: none"> ● Washing capacity(60436): 34 pcs (Soup plate X1 + Melamine bowl X1 + Melamine dessert plate X1 + Dessert plate X5 + Dessert bowl X2 + Mug X2 + Glass X3 + Cup X1 + Saucer X1 + Knife X3 + Soup spoon X3 + Teaspoon X3 + Dessert spoon X3 + Fork X3 + Serving fork X1 + Gravy ladle X1)
 Prohibit	<ul style="list-style-type: none"> ● Do not strongly push open door and main body, nor put the downward pressure to the door. Falling may cause injuries.
 Attention to pinching of fingers	<ul style="list-style-type: none"> ● Be careful not to pinch fingers when opening and closing the door. There is a risk of getting hurt while pinching fingers.
 Prohibit	<ul style="list-style-type: none"> ● Do not get close to the exhaust port. Steam or hot air may cause the burns.
 Attention to burn	<ul style="list-style-type: none"> ● While using or after using the dishwasher, pay attention to hot water drained out. High temperature hot water may come out, there is a risk of burns.
 Prohibit	<ul style="list-style-type: none"> ● Prohibit to hit or tap the dishwasher. Electric shock, electric leakage short circuit may cause fire.
 Instruction	<ul style="list-style-type: none"> ● Set the filters correctly. Residues clogs, causing breakdown.
 Prohibit	<ul style="list-style-type: none"> ● Do not put light and small dishes such as plastic containers. If it is dropped by water pressure of the water spray, it may cause malfunction due to clogging the dishwasher.
 Prohibit	<ul style="list-style-type: none"> ● Do not use for purposes other than dishwasher dryer. It may cause a malfunction.
 Instruction	<ul style="list-style-type: none"> ● Make the main unit a solid level surface. Normal operation may not be possible. It may cause water leakage.
 Instruction	<ul style="list-style-type: none"> ● Fix the connection of drainage pipe certainly. It may cause water leakage.

Treatments

- Handle the package of the dishwasher with extreme care.
- All packages are recyclables.
- Plastic parts are marked with abbreviation of international standard;



PE	Polyethylene, e.g., tableted package material
PS	Polystyrene, e.g., packing material
POM	Polyacetal or polyox, e.g., plastic clip
ABS	Acrylonitrile Butadiene Styrene , e.g., control panel
PP	Polypropylene, e.g., inner wall

Warning

- The packing material may be dangerous to children!
- The disposal of package and machine shall be submitted to the recycle center.
- When the machine is not in service, please switch off the power and close the machine door.
- The cardboard package is made by recycled paper and shall be collected for recycling.
- If the generated rubbish cannot be treated properly, they will be harmful to the environment and human health, and they shall be properly disposed to prevent potential threat.



Warning

- For more details of product recycle, please contact relevant departments of local government or the service center for domestic refuse management.
- Treatment: Please do not treat the product as unclassified municipal refuses. Different refuses have to be subject to special treatment separately.

Such warning sign is used to prevent dangers to you and others.

Please follow it strictly.

After reading, please store it properly for use just in case.

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Please carefully read the instruction manual before using the dishwasher, and this is helpful for the use and maintenance of the product.

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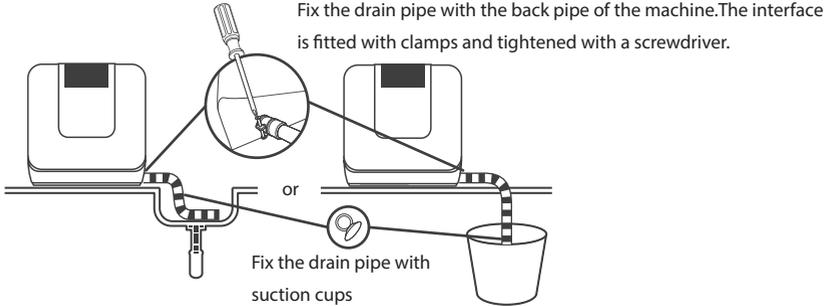
Quick instruction manual

For detailed operation methods, read the manual carefully.

Connected to power supplies

The power supply is 220-240V AC 50Hz
the specification of the socket is 10A 250V AC

The connection of the drain pipe: Put end of the drain into a sink or bucket.



Add water into the dishwasher's tank

Note: Before adding water, you need to press power button to turn on the dishwasher

There are two ways to add water into the tank:

- 1 Connect inlet hose to the tap;
- 2 Open the cap and add water into the dishwasher's tank manually

There are two ways of prompting the tank that full of water

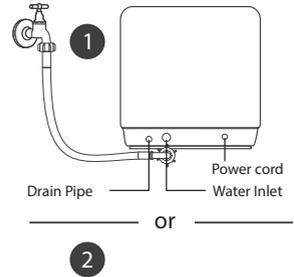
1. Before starting:

When the tank is full of water, the machine will beep fleetly for 3 seconds.

2. After starting :

Water is not enough,  light is on;

Water is enough,  light will be off and the machine will beep fleetly for 3 seconds.



Remove the larger residue

Please remove the large residue before placing.



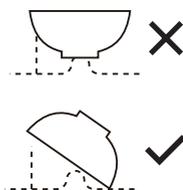
Open the door, put in the dishes and dishwashing powder

Place them from the two sides to the center according to the size. It is best to place the dishes at a tilt angle to achieve a better cleaning effect. Improper placement will result in interruption of cleaning process and unsatisfactory cleaning results.

Pull open

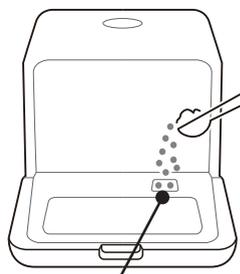


Left side → ← Right side



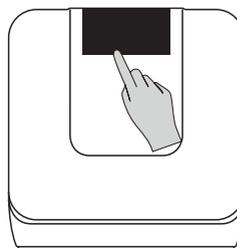
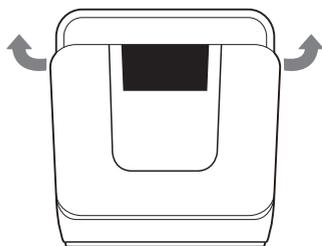
Improper orientation of dishes can also affect the cleaning.

Try to direct the dirty side toward the spray arm.



Put the dishwashing powder at the adding place

Close the door, turn on the dishwasher, select the program, and press button



Note:

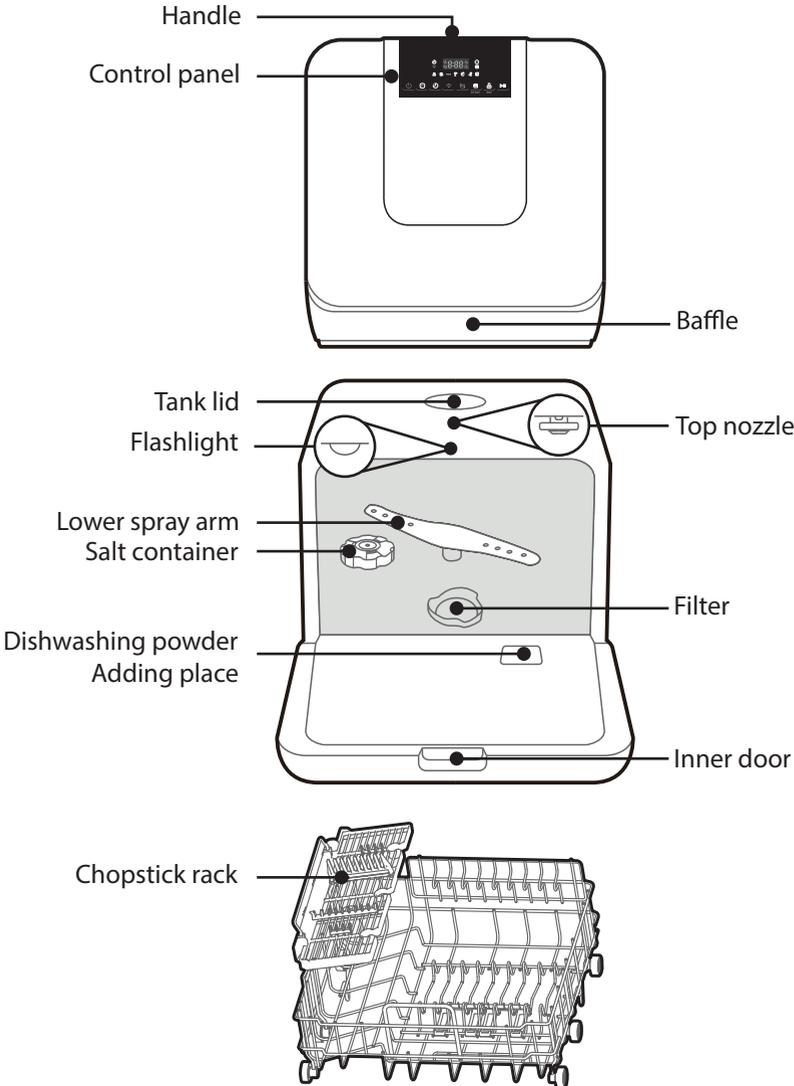
- When the machine is running at low temperature, it is normal for a small amount of water to drip at the bottom of the outer door, which can be wiped with a towel.
- When the environmental temperature at the low degree, there will be a layer of mist on the display window during machine operation. This is normal phenomenon and will not affect the normal use.

Recognize the dishwasher

Important:

Before using the dishwasher for the first time, read following instructions to ensure the best results.

Dishwasher features



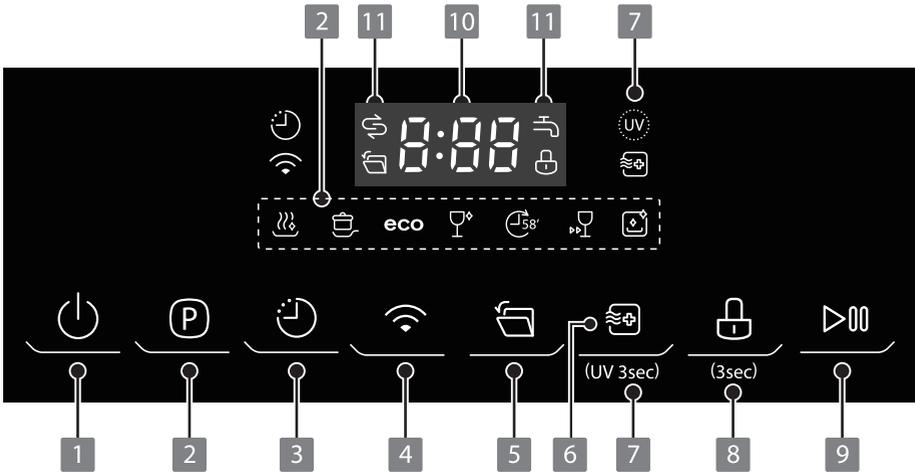
Note:

- When the machine in power-on or active state. If opening the door, Flashlight will turn-on automatically. If the door be opened or be closed for more than 5 mins, flashlight will turn off automatically.
- When the machine in working state. If you controlling button on the panel, and the flashlight will turn on automatically, if there no button controlling in 5 mins. The flashlight will turn off automatically.

Accessories

Water tray, Water kettle, Water tank lid, Drainage pipe, Inlet pipe.

Control panel



1	Power	Power on/off
2	Program	<p> HYGIENE 70° Use to remove bacteria from your dishes and glassware. Maintains the water temperature at 70°C.</p> <p> INTENSIVE For dishes with oil stains and heavy dirty cooking utensils and dishes.</p> <p>eco eco This is standard program. For general dirty dishes and utensils (such as pots, plates, glasses, pans).</p> <p> GLASS For slight dirty dishes and glasses.</p> <p> 58 MIN For normally soiled loads that need quick wash.</p> <p> RAPID For slight dirty dishes, the required cleaning time is relatively short.</p> <p> SELF CLEAN This program provides an effective cleaning of the dishwasher itself.</p>

3 Delay start	Press the button to increase the delay start time. Delay a cycle for up to 24 hours (H:01→H:24) in one-hour increments.
4 WIFI (*)	Press the button for 3 seconds. After a short beeping and the icon starts to blink slowly, it's in the network linking status to APP. When the network link is successful, the indicator will be lit.
5 Auto open	After washing, the door will open automatically to achieve better drying effect.
6 Hot air	The hot air drying function can deliver hot air to the inner tank intermittently to dry the tableware. It can not be used with Rapid and Self-cleaning .
7 UV	Press the Hot air button for 3 seconds to select the UV function , corresponding indicator () will be lit. It can be used with Hygiene70°, Intensive, ECO, Glass, 58min.
8 Child lock	Press the button for 3 seconds to select the Child lock function. This function allows you to lock the buttons on the control panel, so children cannot accidentally start the dishwasher by pressing the buttons on the panel. Only the Power button remains active.
9 Start/Pause	To start or pause the washing process of the dishwasher.
10 Display	 To show the remaining time and delay time, error codes etc.
11 Warning Indicator	 If the “  ” indicator is lit, it means the dishwasher is low on dishwasher salt and requires a refill.  Water insufficient indicator

(*) Please see page 35 for how to connect and use WIFI APP.

Use the dishwasher

Water softener

The water softener must be set manually, using the water hardness dial.

The water softener is designed to remove minerals and salts from the water, which would have a detrimental or adverse effect on the operation of the appliance.

The more minerals there are, the harder your water is.

The softener should be adjusted according to the hardness of the water in your area. Your local Water Authority can advise you on the hardness of the water in your area.

Adjusting salt consumption

The dishwasher is designed to allow for adjustment in the amount of salt consumed based on the hardness of the water used. This is intended to optimise and customise the level of salt consumption.

Please follow the steps below for adjustment in salt consumption.

1. Open the door and switch on the appliance.
2. Within 60 seconds after the appliance was switched on press the Program button for more than 5 seconds to enter the water softener setting mode.
3. Press the Program button again to select the proper setting according to your local water hardness, the setting will change in the following sequence:
H1->H2->H3->H4->H5->H6;
4. Without operation in 5 seconds or press the Power button to complete the setup and exit the setup mode.

WATER HARDNESS		Water softner level	Salt consumption (gram/cycle)	Regeneration occurs every X program sequence ⁴⁾
°dH ¹⁾	Mmol/l ²⁾			
0 - 5	0 - 0.94	H1	0	NO
6 - 11	1.0 - 2.0	H2	4	10
12 - 17	2.1 - 3.0	H3 ³⁾	8	5
18 - 22	3.1 - 4.0	H4	13	3
23 - 34	4.1 - 6.0	H5	20	2
35 - 55	6.1 - 9.8	H6	40	1

1) German degree of measurement for the water hardness

2) millimol, international unit for water hardness

3) factory setting

4) Every cycle with a regeneration, the program extents by 4 minutes.

Adding salt to the softener

⚠ Warning

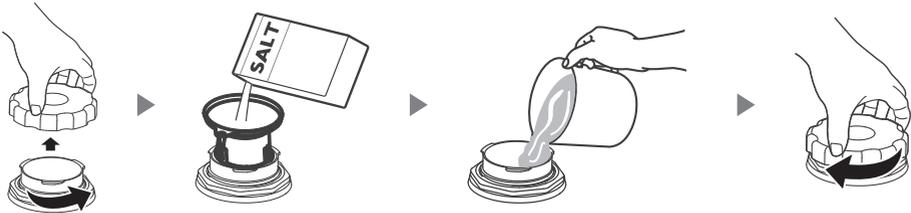
- **Only use salt specifically designed for dishwashers use!**

Every other type of salt not specifically designed for dishwasher use, especially table salt, will damage the water softener. In case of damages caused by the use of unsuitable salt the manufacturer does not give any warranty nor is liable for any damages caused.

- **Only fill with salt before running a cycle.**

This will prevent any grains of salt or salty water, which may have been spilled, remaining on the bottom of the machine for any period of time, which may cause corrosion.

Please follow the steps below for adding dishwasher salt:



1. Remove the lower basket and unscrew the reservoir cap.
2. Place the end of the funnel (supplied) into the hole and pour in about 600g of dishwasher salt.
3. Fill the salt container to its maximum limit with water, It is normal for a small amount of water to come out of the salt container.
4. After filling the container, screw back the cap tightly.
5. The salt warning light will stop being after the salt container has been filled with salt.
6. Immediately after filling the salt into the salt container, a washing program should be started (We suggest to use a short program). Otherwise the filter system, pump or other important parts of the machine may be damaged by salty water. This is out of warranty.

⚠ Attention

- The salt container must only be refilled when the salt warning light () in the control panel comes on. Depending on how well the salt dissolves, the salt warning light may still be on even though the salt container is filled.
- If salt has spilled, run the Rapid program to remove it.

Install dishwasher bowl basket

Suggestion

- Purchase dishes suitable for dishwasher.
- Use a suitable mild dishwashing powder. If necessary, consult the manufacturer for more information.
- For special appliances, try to select a washing program that with a lower temperature.
- Do not take out the glass dishes immediately after the program ends to prevent damage.

Use the dishwashing machine rationally

Not for:

- Wooden, ivory, porcelain or pearl shank tool
- Non heat-resistant plastic products
- Stale non heat-resistant cutters with glue adhesive part
- Cohesive knives or dishes
- Tin or copper vessels
- Crystal glass
- Rusty steel products
- Wooden utensils
- Synthetic fiber products

Limited use:

- After several cleanings, some glassware will become dull
- Silver or aluminum products tend to change color during cleaning
- Color of smooth dishes may fade out if often washed

Precautions before and after the bowl basket is placed

(For the best use of dishwasher, follow the instructions below. For different models, the characteristics and appearance of the basket will be different) Clear larger food residues. Soften the residue of burnt food left on the pan. It is not necessary to rinse dishes with water first. Place the dishes in the dishwasher as follows:

- Cups, glasses, pots and so on are placed face down.
- For curved or concave and convex vessels, place them diagonally so that the water flows out.
- All utensils should be placed safely and must not be overturned.
- All utensils should be placed that the arms can rotate freely during washing.

⚠ Attention

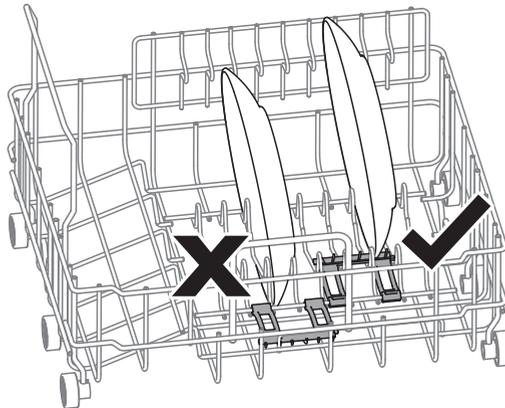
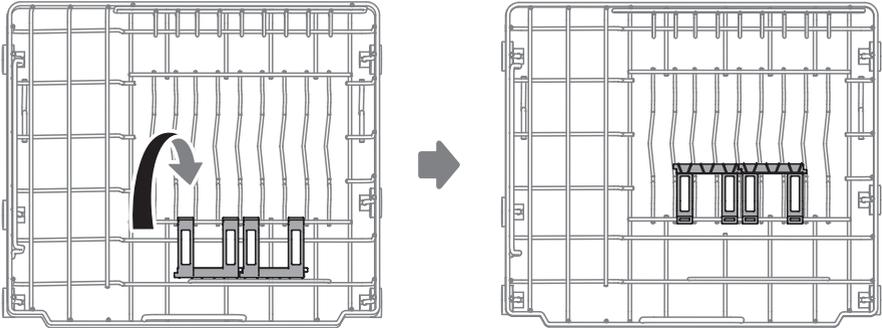
For small objects, it is easy to fall out from the basket, which should not be placed in the dishwasher.

- The open of hollow tablewares (such as cups, glasses, pots, etc.) should face downward so that water does not easily remain in the container or grooves.
- Dishes and knives should not be placed in other utensils, and they can't overlaid each other.
- Do not place glass close to each other to avoid damage.
- For long knives, placing upright is very dangerous.

- Long or sharp knives (eg. meat cleavers) should be placed horizontally in the basket.
- Do not use the dishwasher overloaded so that you can get better cleaning performance.

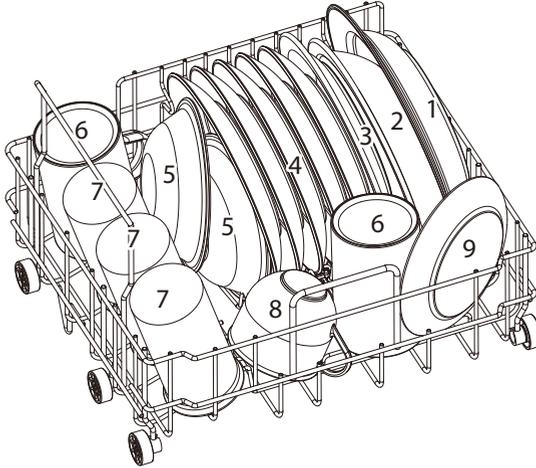
Use of baskets

Small-size dishware will drop through the basket and block the rotation of spray arm. Flip the dishware support inward to support the small-size dishware.



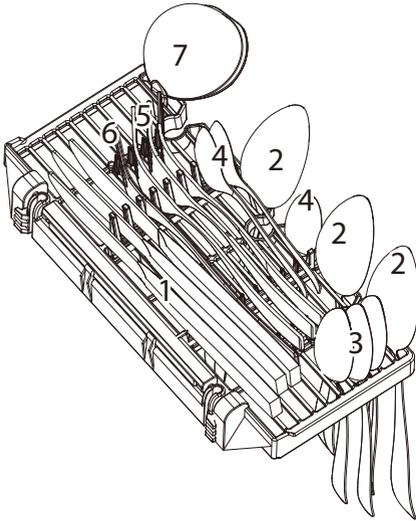
Loading the basket according to EN60436:

Place the dishes and utensils properly to avoid being moved by the water stream. In order to allow the spray water column to clean the surface, the dirty surface must face inside.



Number	Item
1	Soup plate
2	Melamine bowl
3	Melamine dessert plate
4	Dessert plate
5	Dessert bowl
6	Mug
7	Glass
8	Cup
9	Saucer

Loading the cutlery basket



Number	Item
1	Knife
2	Soup spoon
3	Teaspoon
4	Dessert spoon
5	Fork
6	Serving fork
7	Gravy ladle

For personal safety and a top quality clean, make sure place the silverware in the basket as follows:

- They do not nest together.
- Place silverware with handles-down.
- But place knives and other potentially dangerous utensils handles-up.

Put the dishwashing powder into the addition place

⚠ Caution

- Only dishwashing powder is specially designed for dishwashers can be used. Do not use other dishwashing powders to avoid machine damage.
- The dishwashing powder which is corrosive! Keep the dishwashing powder in a place where children cannot reach.



Concentrated dishwashing powder

According to different chemical compositions, there are two basic types:

- Traditional alkaline dishwashing powder with corrosive ingredients.
- Concentrated weak alkaline dishwashing powder with natural enzymes.

Normal washing programs with concentrated dishwashing powder can reduce contamination and dishes damage.

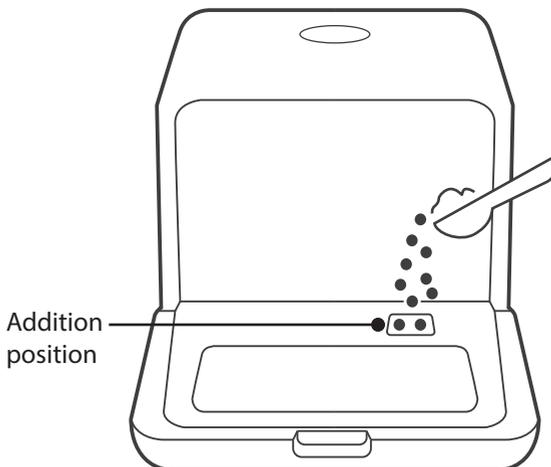
Cleaning tablets

Different brands of cleaning tablets have different dissolution rates. When using a short-term washing program, there are certain cleansing tablets that cannot completely dissolve and fully function. Therefore, the use of cleaning tablets requires long-term washing programs to ensure complete removal of cleaning tablets.

Dishwashing powder

Prior to each washing program, re-add the dishwashing powder according to the instructions provided in the washing program table at page 17. Dishwashers use less dishwashing powder than traditional ones. In general, only one spoon of dishwashing powder is required for normal washing and general dirty dishes. Heavy dirty dishes need to add more powder. Please add dishwashing powder before starting the dishwasher, otherwise it will be damp and difficult to dissolve.

Add the dishwashing powder



Program Setting

Washing program

The table below shows which programs are best for the levels of food residue on them and how much detergent is needed. It also show various information about the programs. Consumption values and program duration are only indicative except for ECO program.

Program	Highest Water Temperature	Dishwashing powder (g)	Time (min)	Power (kWh)	Water (L)
 HYGIENE 70°	70°C	6	115	0.590	6.0
 INTENSIVE	62°C	6	160	0.580	6.0
eco (*EN60436)	55°C	6	155	0.430	6.0
 GLASS	50°C	6	85	0.380	6.0
 58 MIN	55°C	6	58	0.390	6.0
 RAPID	50°C	6	29	0.290	6.0
 SELF CLEAN	60°C	6	65	0.430	6.0

eco : The eco program is suitable to clean normally soiled tableware, that for this use, (*EN60436) it is the most efficient program in terms of its combined energy and water consumption, and it is used to assess compliance with the EU eco design legislation.

Attention

The above program data is for reference only. Test conditions are as follows:

- Washing capacity : 34 pcs (Soup plate X1 + Melamine bowl X1 + Melamine dessert plate X1 + Dessert plate X5 + Dessert bowl X2 + Mug X2 + Glass X3 + Cup X1 + Saucer X1 + Knife X3 + Soup spoon X3 + Teas poon X3 + Dessert spoon X3 + Fork X3 + Serving fork X1 + Gravy ladle X1)
- Power consumption at shutdown state and standby state similarly are 0.49W.

Start up

To start the program:

The plug shall be firstly plugged into the socket. Power supply shall be of 220-240V AC 50Hz type, with socket of 10 A 220-240V AC. Before selecting a program, press "ON/OFF" button turn on the dishwasher. Press the button of desired program, the corresponding indicator will light up.

Then, press "Start/Pause" button to start.

Attention

If you press "Start/ Pause" button in the process of washing, the dishwasher beeps at every 60 seconds until started up again by pressing the "Start/ Pause" button.

Change the program

Premise: You can modify the washing program, if the dishwasher just worked for a short time. Otherwise, the detergent may have already been released, and the appliance may have already drained the wash water in this case, the cycle must be restarted.

Press Start/Pause Button to pause the machine when the door is closed.

Press Program Button for more than 3 seconds the machine will be in stand-by state, then you can change the program to the desired cycle setting (see the section entitled "Start up").

The Display window shows the state of the dishwasher:

- Display window shows "--" -----> stand by;
- Display window shows "H:MM" and not blinking -----> pause;
- Display window shows "H:MM" and only ":" blinking -----> run;
- Display window shows "END" -----> end.

Attention

If you open the door during washing, the machine will pause. When you and press the Start/Pause Button, the machine will keep on working after 10 seconds.

If your model has broken remember function, the machine will go on to finish the selected program after the power cut.

Put additional dishes in

Additional dishes can be placed in at any time before dishwasher program start. If you want to reload dishes in the process of washing, please follow instructions below:

1. Press "Start/Pause" button to pause washing program;
2. Wait for 5 seconds to open the door;
3. Put the additional dishes in;
4. Close the door;
5. Press "Start/Pause" button and after 10 seconds, the dishwasher will start again.



End of washing program

After the program finishes, the machine show "End" and the buzzer beeps for 8 seconds. If you want to stop the machine immediately, press ON/OFF button. Then, wait a few minutes to avoid burns before open the door and clear the dishwasher. Be careful of hot dishes.

- Turn off the machine

Press ON/OFF button to turn off the dishwasher.

- Open the door carefully

Hot dishes are more likely to be damaged. The dishes shall be cool for about 15 minutes and then taken out from the dishwasher.

- Clear the dishwasher

It is normal that the dishwasher still remains wet inside.

Warning

It is extremely dangerous to open the door in the process of washing as this may cause severe burn by hot water.

Forced drainage operation

In standby mode, you can press and hold "Delay start" button + "WIFI" button simultaneously for 3 seconds to drain the water tank.

Cleaning and care

Filter

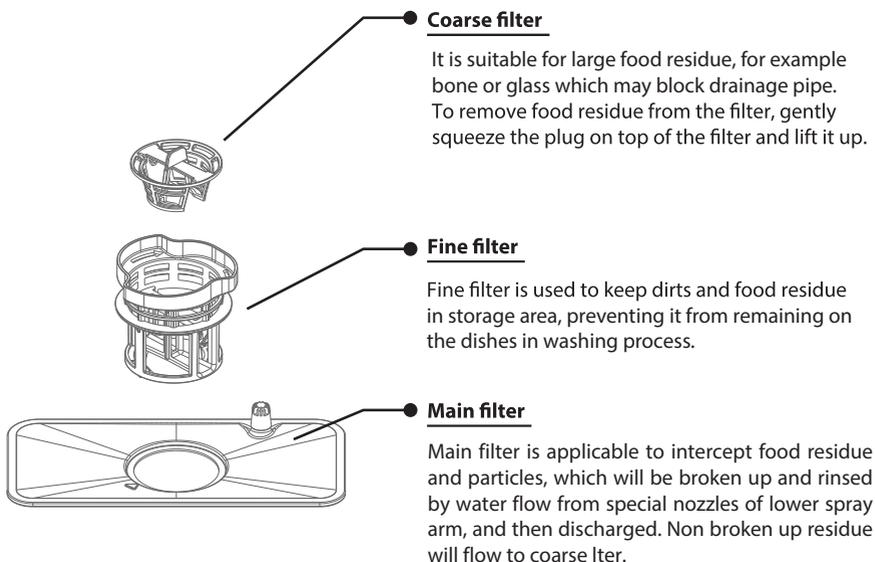
Warning

- Do not use dishwashers without filter!
- Make sure that 3 filters are properly
Otherwise, washing performance of the machine may be affected, and utensils and dishes may also be damaged.

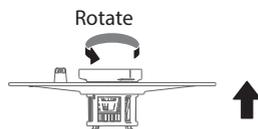
The filters can effectively remove food residue from the washing water, which can be recycled at washing state.

For optimum performance and effectiveness, the filter must be cleaned regularly.

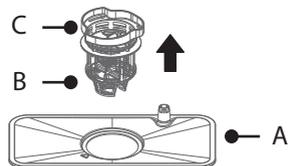
Therefore, when a washing program ends, filter and the cup shall be rinsed under water to remove large food scraps. Remove the filter and pull the cup upwards.



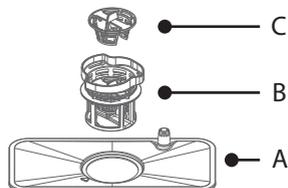
Step 1: Rotate the filters(A, B, and C) in counterclockwise direction and then lift them up



Step 2: Lift B and C from A.



step 3: Separate B and C.



Caution

The filters will be removed from Step 1 to Step 3 and installed from Step 3 to Step 1. Entire filters shall be cleaned once a week.

- Check if the filters are blocked after each wash.
- Rotate coarse filter out to remove the filter. Remove all food residues and clean the filter under water.

Filter cleaning

Use detergent when cleaning coarse and fine filters. Reassemble the filters and reload entire assembly into the dishwasher and then position it on its base and press down as indicated in this page.

Caution

Do not beat the filter in cleaning process. Otherwise, the filter may be twisted, and washing performance of the machine may be affected.

Care and maintenance

Control panel can be wiped with a slightly wet cloth. After cleaning, make sure it is completely dry.

Do not use Sharp tools, Scratch sponge, or Rough detergent anywhere in the machine.

Warning

- Do not use spray detergent to clean the door, as it may damage the door lock and other electrical components.
- Do not use abrasives or rough paper towels, as it may leave scratches or spots on stainless steel surface.

Installation

Warning



Electric Shock

The machine shall be installed after the power is off. If not, electric shock or death can be caused.

Please make sure the machine is properly grounded before use.

Preparation before installation

The machine shall be installed close to existing water tap, outlets and socket. It should be close to drain to facilitate connection of drainage pipe.

Where to place

The back of the machine shall be against the wall and for lateral connection, it shall be arranged along adjacent cabinet or wall.

The machine is equipped with a drainage pipe, which allows to be positioned on the left or right side for easy installation. In addition, you may use a water supply pipe other than adding water to the tank. For details, please contact your agent.

Power connection

Warning

Electric Shock

- Do not use an extension cord or power adapter on this machine.
- In any case, do not cut off or remove the grounding connection of power cord.

Power requirements

Please check the label of rated value of power supply system for knowing rated voltage and connect the machine to appropriate power supply. 10A fuse is required and time-delay fuse or circuit breaker is recommended. Only separate circuit is suitable for this machine.

Machine connection

Make sure that supplied voltage and frequency correspond to those on rating plate. Plug can only be connected to a properly grounded socket. If the socket that the machine must be connected to is not suitable for the plug, replace the socket, and do not use a power adapter that may cause overheating and burning.

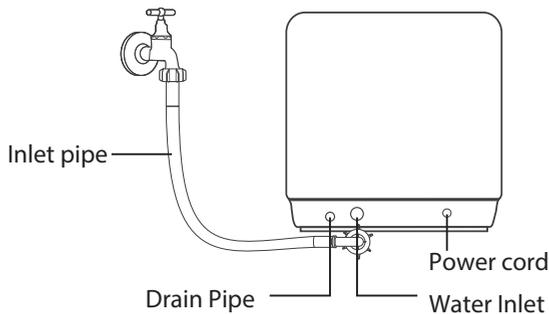
Grounding Instructions

This appliance must be earthed. In the event of a malfunction or breakdown, earthing will reduce the risk of electric shock by providing a path of least resistance for the electric current. This appliance is equipped with a cord having an equipment-earthing conductor and an earthing plug. The plug must be plugged into an appropriate outlet that is installed and earthed in accordance with all local standards and requirements.

Water connection

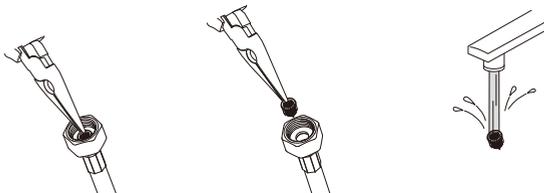
Connect the cold water supply hose to a threaded 3/4(inch) connector and make sure that it is fastened tightly in place.

If the water pipes are new or have not been used for an extended period of time, let the water run to make sure that the water is clear. This precaution is needed to avoid the risk of the water inlet to be blocked and damage the appliance.



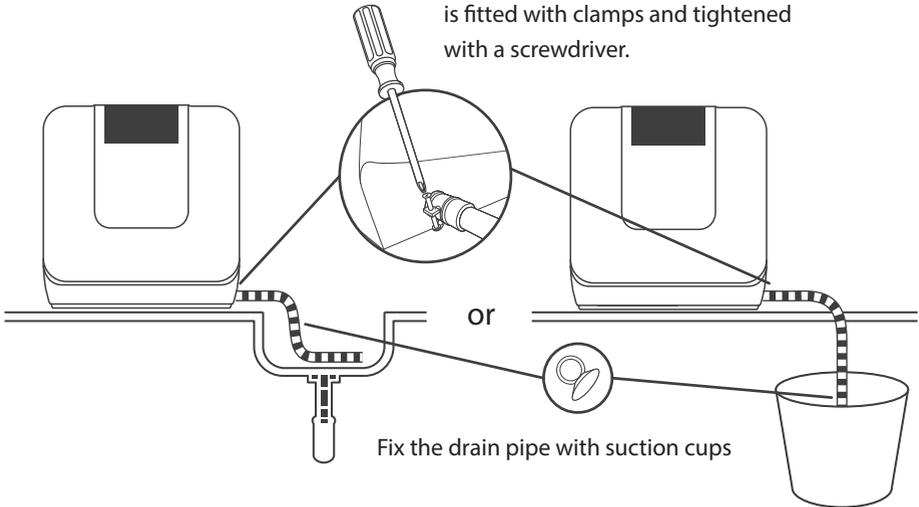
Clean the filter device of the water inlet pipe

There is a filtering system, which is located between the end of the water inlet pipe and the faucet, can remove impurities in the water. Over time, more and more impurities may clog pipe. Therefore, it is recommended to check the status every month, remove the filter from the water inlet pipe by using a plier and clean impurities with running water when necessary.



Drainage pipe connection

Fix the drain pipe with the back pipe of the machine. The interface is fitted with clamps and tightened with a screwdriver.



Fix the drain pipe with suction cups

The connection of the drain pipe: Put end of the drain into a sink or bucket.

How to Drain Excess Water From Hoses

If the sink is more than 1000 mm higher than the floor, the excess water in hoses cannot be drained directly into the sink. It will be necessary to drain excess water from hoses into a bowl or suitable container that is held outside and lower than the sink.

Water Outlet

Connect the water drain hose. The drain hose must be correctly fitted to avoid water leaks. Ensure that the water drain hose is not kinked or squashed.

Extension Hose

If you need a drain hose extension, make sure to use a similar drain hose. It must be no longer than 4 metres, otherwise the cleaning effect of the dishwasher could be reduced.

Troubleshooting

Before connecting customer service center.

Please check the chart below before connecting customer service center

Problem	Possible cause	Solutions
The machine is not working	Fuse burn-out or circuit trip.	Replace fuse or reset circuit breaker Remove any other appliances that share same circuit with the dishwasher.
	Power is not connected.	Make sure that dishwasher is on and the door is firmly closed. Make sure power cord is properly plugged into the socket.
	Door is open.	Close the door.
Insufficient drainage	Drainage pipe has a knot or is blocked.	Check the drainage pipe.
	Filter is blocked.	Check coarse filter.
	Sink drain is blocked.	Check the sink drain to ensure good drainage. If the kitchen sink drain is not working properly, you shall ask a pipe technician for help rather than a dishwasher qualified serviceman.
Foam remains in liner	Improper dishwashing powder is used.	In order to avoid foaming, only dishwashing powder specially designed for dishwasher can be used. In such case, open the door and allow the foam to evaporate. In case of too much foam, start any washing program for cleaning.
	Detergent overflows.	Wipe off spilled cleaner immediately.
Colors on liner	Use dishwashing powder with coloring agent.	Make sure that dishwashing powder used is free of coloring agent.
White film on liner	Hard water minerals.	Use wet sponge with dishwashing powder and wear rubber gloves for interior cleaning. Do not use any detergent other than dishwashing powder as it may generate foam or bubble.
Rust on dishes	Dishes with rust are easily to be corroded.	Avoid washing dishes that are easily to be corroded in dishwasher.
Crush in dishwasher	Dishes in the rack prevents spray arm from rotating.	Suspend the program and reposition the dishes that prevent spray arm from rotating.

Problem	Possible cause	Solutions
Noise from dishwasher	Dishes are loose.	Suspend the program and reposition the dishes.
Beats in water pipe	This may be caused by site installation or cross section of pipelines.	It has no effect on operation of dishwasher. In case of any doubts, please contact qualified pipe technician.
Dishes remain dirty after washing	Dishes are not placed correctly.	Please see "Loading the basket" information for details (Page 18).
	The program is not powerful enough.	Select a more powerful program.
	Dishwashing powder is not enough.	Use more dishwashing powder or replace new detergent.
	Placement of dishes affects the rotation of spray arm.	Reposition the dishes so that spray arm can rotate freely.
	Filter assembly is dirty or not properly installed on the base, which may impede the rotation of spray arm.	Clean or properly install the filter and clean spray arm.
Glassware is not glossy	Add too much dishwashing powder under soft water conditions.	If soft water is used, use less powder and select a shorter washing program to clean the glassware.
White point on dishes or glassware	Hard water produces more scale.	Add dishwashing powder.
Black or grey imprints on dishes	Friction between aluminum utensil and dishes.	Use mild detergent to eliminate these imprints.
Dishwashing powder remains in adding position	Placement of dishes hinders the addition of dishwashing powder.	Place the dishes correctly.
Dishes are not completely dry	Placement is improper.	Please see "Loading the basket" information for details (Page 19).
	Dishes are taken out too early.	Do not take dishes out immediately after the program ends. Slightly open the door let the vapor out and wait until dishes are cool.
	Program is wrong.	When shorter washing procedures are used, washing temperature is lower and cleaning effectiveness is reduced. A longer program shall be selected.
	The dishes have poor drainage ability.	These dishes have poor drainage ability, which are not suitable to be washed in dishwasher.

Error code

When failure occurs, error code will appear to remind you:

Error code	Code name	Possible cause
E1	Long water intake time	Flow-meters, drain valves, or pump failures shall be repaired by qualified serviceman.
E3	Abnormal heating	Heating pipe or thermistor is at abnormal state, which needs to be unplugged the power plug from the outlet, and needs to be repaired by qualified serviceman.
E4	Overflow or water tank problem	If the power is not turned on, the machine cannot indicate that the water is full when adding water to the water tank. If you continue to add water after the water is full, it may cause the E4 to alarm when the water is turned on. The machine occur overflow or something wrong with the floater in the water tank, needs to be repaired by qualified serviceman.
E6	Abnormal communication	Need to be repaired by qualified serviceman.

Warning

- If overflow occurs, turn off the main water supply before calling a service.
- If there is water in the base pan because of an overfill or small leak, the water should be removed before restarting the dishwasher.
- If there is an error code that cannot be solved, please request professional assistance.

Specification

Model	DWS-34AHK
Dimension (cm)	42 (W) x 47 (H) x 44 (D)
Rated voltage	220 V AC
Rated frequency	50 Hz
Rated power	730 W
Water consumption	6 L
Power consumption	0.430 kWh
Control mode	Electronic type
Water-proofing grade	IPX1
Washing capacity	Washing capacity : 34 pcs (Soup plate X1 + Melamine bowl X1 + Melamine dessert plate X1 + Dessert plate X5 + Dessert bowl X2 + Mug X2 + Glass X3 + Cup X1 + Saucer X1 + Knife X3 + Soup spoon X3 + Teaspoon X3 + Dessert spoon X3 + Fork X3 + Serving fork X1 + Gravy ladle X1
Total weight	17 kg
Net weight	14.5 kg

HOW TO CONNECT WITH TOSHIBA TSMARTLIFE APP

Before you start, make sure that:

1. Your smartphone is connected to home WiFi network, and you know the network password.
2. You are next to the appliances.
3. The frequency of your wireless router is 2.4GHz (preferable) or 5GHz.
4. Initiate your mobile phone's Bluetooth and allows the APP to find your phone.

Download the TSmartLife app

On an app market (Google Play Store, Apple App Store), search for "TSmartLife" and find the TSmartLife app. Download and install it on your phone. You can also download the app by scanning the QR code below.



1. Download and install the app. Search for: TSmartLife in the mobile application market, download and install the APP.



Connect your devices to TSmartLife

- 1 Please make sure your mobile phone is connected to WiFi. If not, go to Settings and turn on the wireless connection, select and connect to a WiFi. Also please turn on the Bluetooth on your phone. If not, go to Settings and turn it on.

1. Click on the APP icon to enter the APP.
2. Read and agree on the **Privacy Policy and Software License and User Service Agreement.**
3. Click the button of **Login.**



4. Select region



5. Click the button of **Sign up**.



6. Enter email and send confirmation code.



HOW TO CONNECT WITH TOSHIBA TSMARTLIFE APP

7. Enter email and confirmation code. Agree on the **Privacy Policy and Software License and User Service Agreement**. Click the button of **Next**.



8. Set password. Then click the button of **submit**.



9. Enter the homepage. Click the button of **Add device**.



10. Long press  for 3 seconds, light flashes.



11. Select a device. Choose Dishwasher. Or click the Device that can be connected to jump to Step 13.



12. Select model DWS-34AHK.



13. Choose WiFi interface.



14. If you haven't authorized location before, please allow access in the settings the turn on the precise location. Click the button of **Go to setting**.



15. Enter **Setting** page. Click the button of **Location**.



HOW TO CONNECT WITH TOSHIBA TSMARTLIFE APP

16. Choose **While Using the App.**



17. Return back to the **TSmartLife.** Enter WiFi password. Click the button of Next.



18. Wait for connecting.



19. Added successfully. Named it as your wish. Then click the button of **Done.**



20. Back to the homepage.



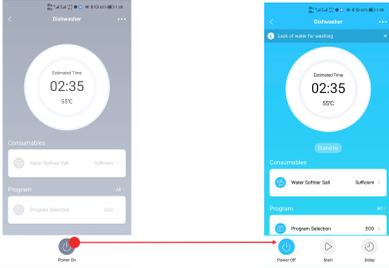
⚠ Note

- Make sure your devices are powered on.
- Keep your mobile phone close enough to your device when you are connecting network to your device.
- Connect your mobile phone to the wireless network at home, and make sure you know the password of the WiFi.
- Check if your router supports 2.4 GHz WiFi band and turn it on. If you are not sure whether the router supports 2.4 GHz band, please contact the router manufacturer.
- The device cannot connect to the WiFi that requires authentication, and it usually appears in public area such as hotels, restaurants, etc. Please connect to a WiFi that does not require authentication.
- It is recommended to use a WiFi name that only contains letters and numbers. If your WiFi name contains special characters, please modify it in the router.
- Turn on the WLAN+ (Android) or WLAN Assistant (iOS) function of your mobile phone when connecting network to your devices.
- In the case that your device connected to WiFi before but it needs to reconnect, please click "+" on app Home page, and add your device again by the device category and model according to the instructions on app.

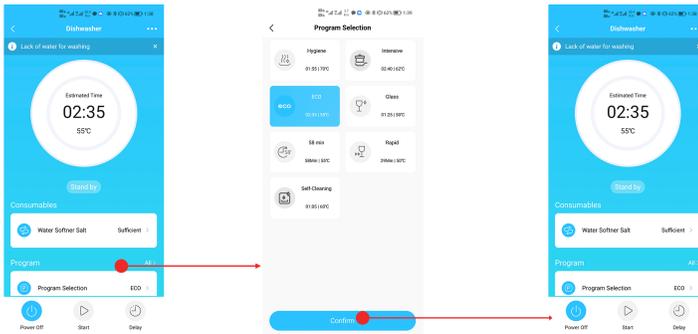
INSTRUCTIONS TO FUNCTION WITH TSMARTLIFE APP

Application software operation interface

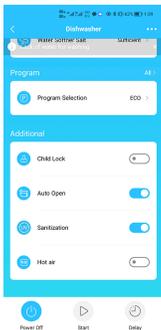
- 1 Click power on to enter the home page of Dishwasher



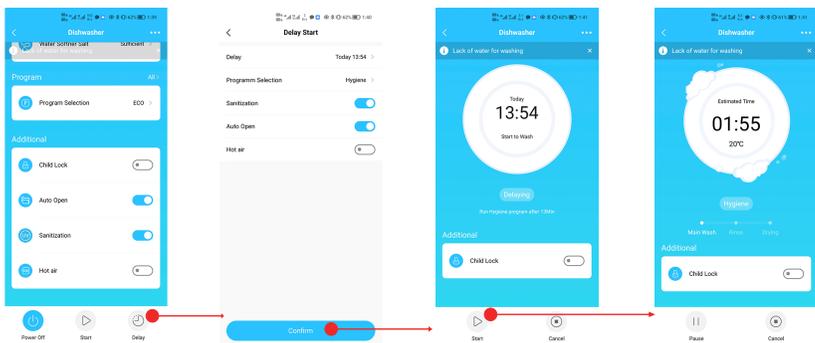
- 2 Click "Program Selection" to select the program, click "Confirm" to return to the main interface



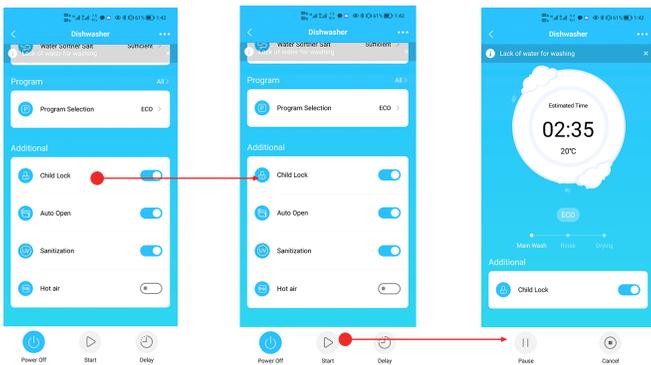
- 3 Slide the screen to the bottom, select the additional functions you need in "Additional", and click "Start" to start running after the selection is complete.



- 4 Click "Delay" to set delay start. After entering the next interface, click "Delay" again to select the startup time you want, click "Program Selection" to select the program you need, and you can also select additional functions. After setting, click "Confirm" to jump to the appointment interface. After setting, click "Confirm" to jump to the appointment interface, the device will enter the appointment countdown automatically. If you click start, the device will start the washing process directly.



- 5 Click "Child Lock" to start the child lock function, click again to cancel. You can start or cancel the function when the program is running



Toshiba TSmartLife Troubleshooting

Background :

Offering dual-band support provides choices and maximum flexibility of the product to have successful experience on home network.

Home networks can be expected to have multiple WiFi service

possibilities, depending on how their router is configured. There are four WiFi router configuration modes: A, B, C and D.

A. 2.4GHz only ... e.g. older model WiFi router

- In this case dual band radio will automatically operate at 2.4GHz

B. 5GHz only ... some people may choose to turn off older 2.4GHz band due to conflicting interference

- In this case dual band radio will automatically operate at 5GHz

C. 2.4GHz and 5GHz sharing same SSID name ... e.g. JohnsWiFi

- In this case the WiFi router and dual-band radio will negotiate the best frequency to use

D. 2.4GHz and 5GHz with different SSID names ... e.g. JohnsWiFi_2G and JohnsWiFi_5G

- In only this case is there a choice which WiFi band to use.

Having a dual band radio in the appliance means it is not necessary to change routers or router configuration unless problems are experienced, in which case knowing what WiFi router configuration you have (see above A, B, C or D) is important to know and understand.

Under this circumstance	Check · Cause
<p>If unable to join network at the first time</p>	<ul style="list-style-type: none"> ● Cannot see home SSID network: <ul style="list-style-type: none"> ○ Weak signal...Since appliance radio is dual-band this means neither 2.4GHz nor 5GHz signal is being received by the appliance. Just because the WiFi signal can be seen by the phone doesn't necessarily mean that the appliance radio can see it if the signal is marginal. Long distance between router and appliance or encountering too many barriers can reduce the signal level too much Reorienting the router may improve the situation slightly. A better solution would be a WiFi repeater or a higher quality router Recognize that all WiFi routers transmit power is limited by federal regulations, but a higher quality router can do a better job of transmitting the signal equally in all directions, have more sensitive receivers to better handle weak signals, and have higher quality software to minimize the dropping of connections. ● SSID network seen but cannot Join: <ul style="list-style-type: none"> ○ Networks requiring authentication ... often used with public networks at restaurants or hotels. Products cannot accept the legal agreement required to join the network. Please switch to a network that does not require authentication. ○ Insufficient encryption ... for cybersecurity reasons Toshiba does not recommend products to join non-encrypted or insufficiently encrypted networks (e.g. WEP encryption). ○ Password length...for cybersecurity reasons Toshiba recommends networks to have strong passwords, but the maximum password length supported is 32 characters. ○ Incorrect password ... If trying to join a different network than the one the phone is currently using, then it is always possible that the network password in the phone is no longer correct. In this case, new credentials will need to be provided. ○ Illegal SSID name ... TSmartLife App accepts any SSID name, but the App may issue warning when attempting to join network with certain non-alphanumeric or foreign language characters. ● WLAN+ (Android) or WLAN Assistant (iOS) functions are turned on, please turn off and reconnect to the Internet

Under this circumstance	Check · Cause
<p>If can join network but the connection is unstable</p>	<p>For WiFi configuration modes A, Band C, follow the instructions provided by your router manufacturer to make the indicated router configuration changes:</p> <ul style="list-style-type: none"> • In case of router configuration A (see above), Toshiba recommends enabling 5GHz band if it is disabled in your router and choosing a distinct SSID name for the 5GHz band (e.g. SSIDname_5G). Then follow the normal joining instructions to join the 5GHz network. If your router is an older 2.4GHz only router, Toshiba recommends upgrading to a newer dual-band router. • In case of router configuration B (see above), Toshiba recommends enabling 2.4GHz band (all routers that offer 5GHz also support 2.4GHz), and choose a distinct SSID name for the 2.4GHz band (e.g. SSIDname_2G). Then follow the normal joining instructions to join the 2.4GHz network. • In case of router configuration C (see above), Toshiba recommends assigning distinct SSID names for the 2.4GHz and 5GHz bands. Then follow the normal joining instructions to one of the networks, and subsequently follow the troubleshooting instructions for WiFi mode D. <p>For these steps router configuration changes are not required:</p> <ul style="list-style-type: none"> • In case of router configuration D (see above), then it is worthwhile to try operation on the other band before making changes to the router configuration or upgrading the router. In other words, if unstable connection using 2.4GHz then try 5GHz instead. Or if unstable connection using 5GHz then try 2.4GHz instead. Follow the instructions below "How to set the network to 2.4GHz or 5GHz." • WLAN+ (Android) or WLAN Assistant (10S) functions are turned on, please turn off and reconnect to the Internet.
<p>If your Device offline, check your connection status Please confirm that</p>	<ul style="list-style-type: none"> • Whether the device is properly powered • Whether the network signal is stable • Whether the WiFi name or password has been changed, if so, please add the device again

Operating frequency of product :

RF	Transmit frequency	Maximum transmit power
BLE	2402-2480MHz	<10dBm
2.4G WiFi	2412-2472MHz	<20dBm
5G WiFi	5180-5240MHz	<20dBm
	5260-5320MHz	

Note: The product is suitable to operating in the environment of 4~40℃