

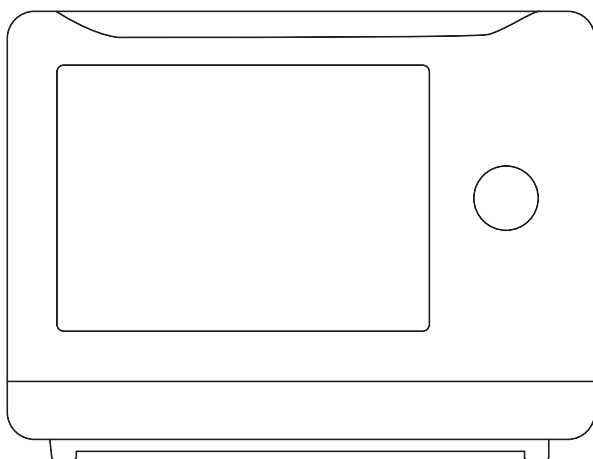
# 使用說明書

## 蒸氣焗爐

MS3-STQ20SC(WH)

MS3-STQ20SC(BK)

操作前請仔細閱讀本說明書。



# TOSHIBA

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在使用本產品前，請閱讀、理解並遵循以下說明。  
請務必保存本手冊以備將來參考。




## 產品無線網絡連接

### a 連接網絡

在等待狀態下，長按 "  " 鍵 3 秒，直到聽見提示音“嗶”，顯示屏上出現 "AP" 和閃爍的 "  "。若連接失敗，則顯示 "N0"，30 秒後回待機。



### b 斷開網絡連接

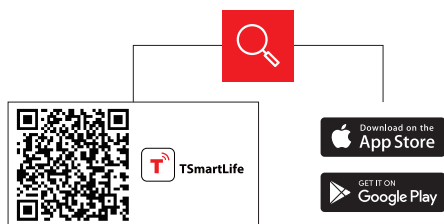
長按 "  " 鍵 8 秒，直到聽見提示音“嗶”，“--”閃爍幾秒鐘，如果鏈接已成功斷開，屏幕將顯示 "8888"，3 秒後返回待機狀態。若斷開連接失敗，則顯示 "FFFF"，3 秒後焗爐恢復待機。



# 如何將您的設備連接到 TSmartLife

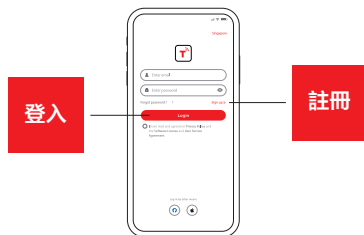
## 1 下載 TSmartLife 應用程式

掃描二維碼或在應用商店中找到我們。



## 2 註冊或登入

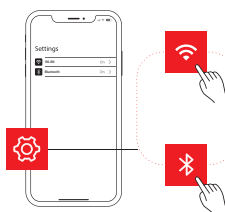
請登錄現有帳戶或註冊新帳戶



## 3 將您的設備連接到 TSmartLife

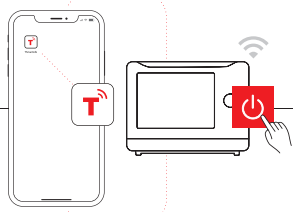
### 第 1 步:

連接無線網絡，開啓藍牙。



### 第 2 步:

打開 TSmartLife 應用程式。  
為所選設備連接電源。



### 第 3 步:

使用以下方法之一加入您的設備：



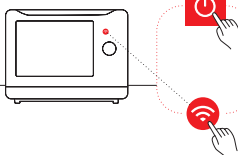
### 第 4 步:

確保設備和 App 處於同一無線網絡下。



### 第 5 步:

按下面板上的 "📶" 按鈕，  
保持 3 秒。根據說明進行  
設定，它將自動連接。



### 第 6 步:

重新命名您的設備並嘗試  
遠距離控制。



# 如何將您的設備連接到 TSmartLife

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## 溫馨提示

- 確保您的設備已連接電源。
- 連接時，請保持手機靠近您的設備。
- 將手機連接到家中無線網絡。
- 啓用無線網絡路由器上的 2.4GHz 頻率。目前 5GHz Wi-Fi 網絡不可用。
- 設備無法連接需要認證的無線網絡，即酒店、餐廳等公共區域的無線網絡。
- 建議使用僅包含字母和數字的無線網絡名稱。如果您的無線網絡名稱包含特殊字符，请在路由器中修改。連接您的設備到網絡時，請禁用 WLAN +（Android）或 WLAN 助手（iOS）。
- 如需將設備重新連接無線網絡，請在 App 主界面點擊“+”，根據 App 提示，按類別和型號重新加入設備。

# TSmartLife APP疑難排除

## 背景：

雙頻支援為產品提供了選擇和最大的靈活性，從而在家用網絡上獲得成功。

家用網絡預期有多種 服務可能性，具體取決於其路由器的配置方式。 路由器有四種配置模式：A、B、C和D。

A. 僅2.4GHz，例如較舊型號的 路由器

o 在這種情況下，雙頻無線電將自動以2.4GHz運行

B. 僅5GHz，由於衝突干擾，有些人可能會選擇關閉較舊的2.4GHz頻段

o 在這種情況下，雙頻無線電將自動以5GHz運行

C. 2.4GHz和5GHz共用相同的SSID名稱，例如Johns

o 在這種情況下， 路由器和雙頻無線電將協商使用的最佳頻率

D. 不同SSID名稱的2.4GHz和5GHz，例如Johns \_2G和Johns \_5G

o 只有在這種情況下，才能選擇使用哪個 頻段。

電器中配備雙頻無線電意味著除非遇到問題，否則無需更改路由或路由器配置，在這種情況下，瞭解 路由器配置（見上文A、B、C或D）非常重要。

## 如果第一次無法加入網絡

• 無法找到家庭SSID網絡：

o 信號弱... 由於電器無線電是雙頻的，這意味著電器既不接收2.4GHz信號也不接收5GHz信號。僅僅在手機可以看到 信號並不一定意味著電器無線電可以在信號微弱的情況下發現。路由器與電器距離太遠或障礙物過多會大大降低信號。

重新定位路由器可能會稍微改善這種情況。更好的解決方案是使用 中繼器或更高品質的路由器。所有 路由器的傳輸功率都受到聯邦法規的限制，但品質更高的路由器可以更好地在各個方向均勻地傳輸信號，擁有更靈敏的接收器以更好地處理微弱信號，並擁有更高品質的軟體來最大程度地減少連接丟失。

• 可以找到SSID網絡但無法加入：

o 網絡需要身份驗證... 通常用於餐館或酒店的公共網絡。產品不能接受加入網絡所需的法律協定。請切換到不需要身份驗證的網絡。

o 加密不足... 出於網絡安全原因，東芝不推薦產品加入未加密或加密不充分的網絡（例如WEP加密）。

o 密碼長度... 出於網絡安全原因，東芝建議使用強大密碼，但支援的最大密碼長度為 32 個字元。

o 密碼不正確... 如果嘗試加入與手機當前使用的網絡不同的網絡，手機中的網絡密碼可能不再正確。在這種情況下，需要提供新的憑據。

o SSID名稱不合法... TSmartLife App接受任意SSID名稱，但當嘗試使用某些非字母數字或外語字元加入網絡時，應用程式可能會發出警告。

• WLAN+（Android）或WLAN Assistant（iOS）功能已開啟，請關閉並重新連接互聯網。

## 如果可以加入網絡但連接不穩定

對於 配置模式A、B和C，請按照路由器製造商提供的說明對路由器配置進行更改：

• 對於路由器配置A（見上文），如果在路由器中禁用5GHz頻段，東芝建議啟用5GHz頻段，並選擇一個不同的SSID名稱（例如SSID名稱\_5G）。按照正常的加入說明加入5GHz網絡。如果路由器是較舊的2.4GHz路由器，東芝建議升級到較新的雙頻路由器。

• 對於路由器配置B（見上文），東芝建議啟用2.4GHz頻段（所有提供5GHz的路由器也支援2.4GHz），並選擇一個不同的SSID名稱（例如SSID名稱\_2G）。然後按照正常的加入說明加入2.4GHz網絡。

• 對於路由器配置C（見上文），東芝建議為2.4GHz和5GHz頻段分配不同的SSID名稱。按照正常加入說明加入其中一個網絡，然後按照 模式D的故障排除說明進行操作。

對於這些步驟，不需要更改路由器配置：

• 對於路由器配置D（見上文），可以在更改路由器配置或升級路由器之前嘗試在其他頻段上運行。換句話說，如果使用2.4GHz的連接不穩定，請嘗試使用5GHz。或者，如果使用5GHz的連接不穩定，請嘗試使用2.4GHz。按照下面的說明“如何將網絡設置為2.4GHz或5GHz”。

• WLAN+（Android）或WLAN Assistant（iOS）功能已開啟，請關閉並重新連接互聯網。

## 如果設備離線，請檢查連接狀態。請確認

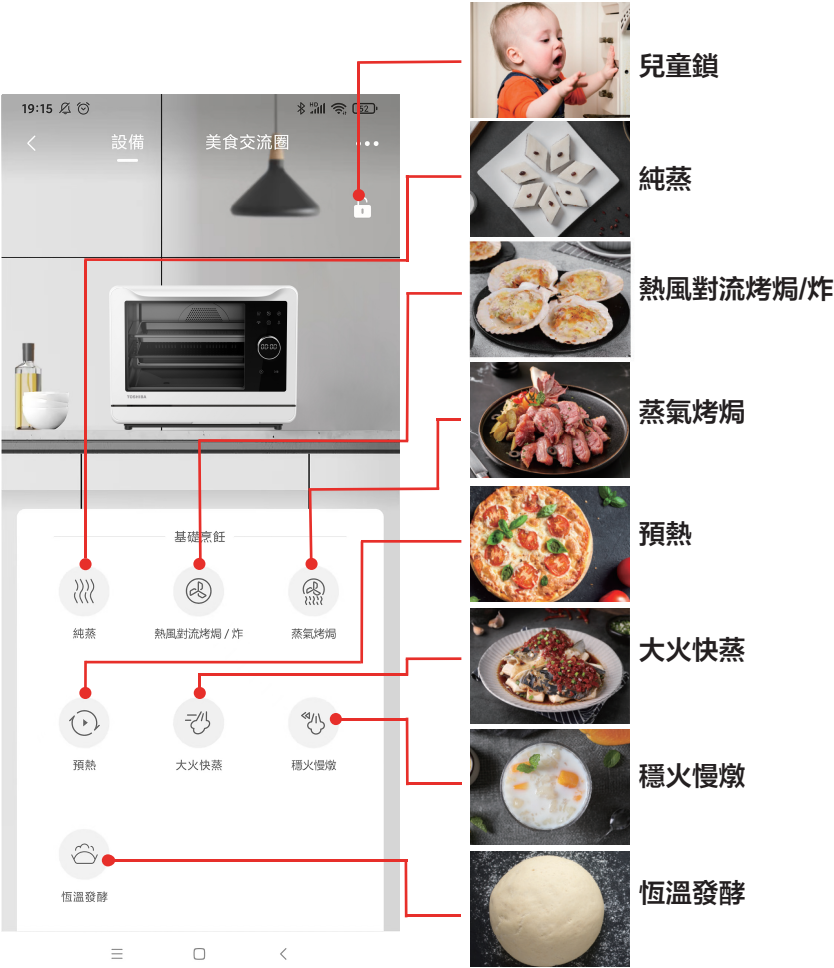
• 設備是否正常供電。

• 網絡信號是否穩定。

• 名稱或密碼有更改，請重新加入設備。

# APP的操作界面

## 界面介紹



# APP的操作界面

## 如何開始烹飪？

1 選擇所需烹飪程序



2 點擊溫度控制位置



3 滑動溫度數字，選擇所需溫度



4 滑動時間數字，選擇所需時間



5 按[開始]鍵後，手機界面出現提示語



6 根據指引，在焗爐上按[開始/暫停]，開始烹飪。



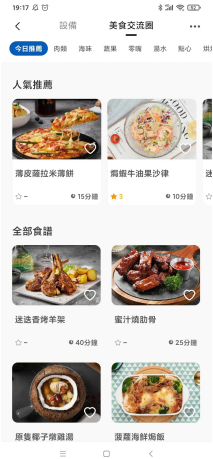
# 美食交流圈 的使用說明

## 美食交流圈上的食譜

### 1 選擇美食交流圈



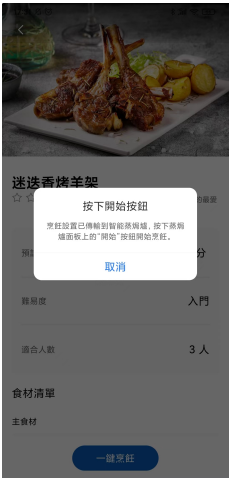
### 2 選擇心儀的食譜進行烹飪



### 3 查看食譜，開始烹飪



### 4 按[一鍵烹飪]鍵後，在焗爐上按[開始/暫停]，開始烹飪。



# 產品安全

## 重要安全須知

### 警告



本設備符合所有相關安全要求。



但是，使用不當會造成人員受傷和財產損失。



請在安裝前和首次使用前仔細閱讀本說明書。說明書包含有關安裝、安全、使用和維護的重要說明。



請將說明書妥善保管，並確保新用戶熟悉這些內容。將說明書一併移交給未來的設備主人。



本設備不適用於身體、感官或精神有缺陷，或者缺乏經驗或相關知識的人群（包括兒童），除非有人員給予相關使用設備的監督或指導，負責其安全。



警告：在設備使用過程中，可接觸部位可能發熱。兒童應遠離本設備。



# 重要安全須知



本設備不可通過外部定時器或分體式遙控系統來進行操作。



產品運行時，可接觸表面的溫度可能很高，請小心，以免燙傷。



本設備適用於家庭和類似的應用環境，如：

- 商店、辦公室和其他工作環境中的員工廚房區域；
- 農舍；
- 酒店、汽車旅館和其他居住環境中；休息和早餐區。



如果電線損壞，必須由製造商、其授權服務商或相關的合法人員更換，以免發生危險。

## 仔細閱讀並妥善保存

# 重要安全須知

- (a). 請勿在爐腔與爐門之間放置任何物體，或讓雜物 / 清潔劑殘流物聚積在爐門封條表面上。
- (b). 警告：如果爐門或門封損壞，在專業人員進行修理之前不得操作焗爐。

## 後附

如設備沒有保持在良好的清潔狀態下，其表面可能會退化、影響設備使用壽命，並造成危險。

## 規格

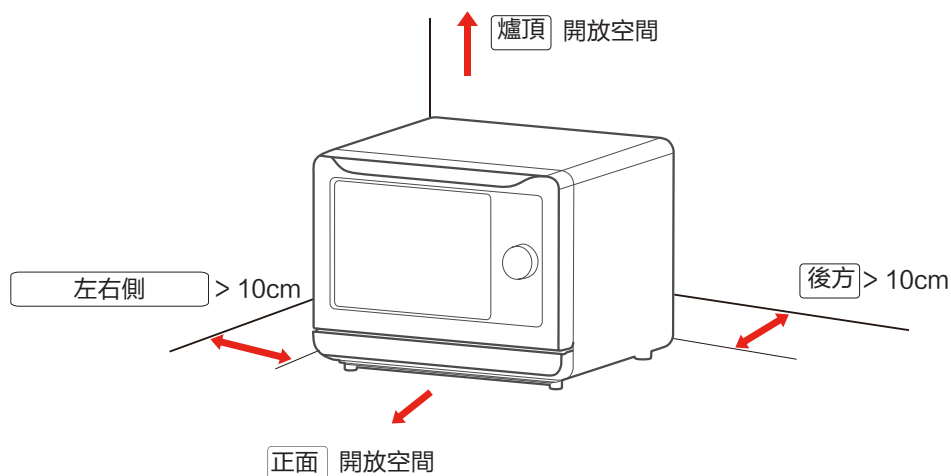
型號	MS3-STQ20SC(WH) MS3-STQ20SC(BK)
額定電壓	220-230 V~ 50 Hz
蒸氣烤焗	1500-1650 W
蒸氣	1500-1650 W
熱風對流	1300-1380 W



應用程式和產品將不斷更新。本手冊中的圖片和內容僅供參考，請以實際應用程式和產品內容為準。

# 重要安全須知

為避免烹飪過程中，排氣口排出的油、煙、蒸氣污染傢俱，甚至過熱引起火災，焗爐應與牆、櫃保持一定距離。請按下圖所示，安全放置。



- 為避免對用戶造成損害和財產損失，產品使用說明書及用戶指南中包含了正確安全的使用方法等說明。
- 圖標和符號用於幫助理解，可能與實物產品存在一定區別。
- 使用前請仔細閱讀相關標籤，並嚴格遵守；請妥善保管以供後續參考。

# 重要安全須知

## 環境因素

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- 請勿靠近易燃或不耐熱的物品。

遠離地毯、桌布、窗簾或不耐熱的傢俱和牆壁，因受熱而變形和燃燒。

## 使用注意事項

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- 所有包裝材料在使用前必須拆除。

如果包裝不拆除，工作時會引起火花、起火或燒傷。

使用前，請檢查所使用的烹調用具是否與產品相適應。建議使用耐高溫的玻璃、陶瓷或金屬容器盛裝食品。

由於工作電流較大，請使用專用插座。請勿與其他大功率電器（特別是空調、取暖器等）使用同一插座，以免電路過載而引起火災。

- 插座過鬆或難插

如果電源線和電源插頭損壞，請立即停止使用。切勿使用鬆動的插座，否則可能導致火災、觸電或人員受傷。

握住電源插頭，將其從插座中拔出。

握住電源線拔插頭可能會損壞電源線，導致漏電或火災。

機器長時間不使用時，應拔掉電源插頭，以免絕緣膠線老化造成漏電起火。

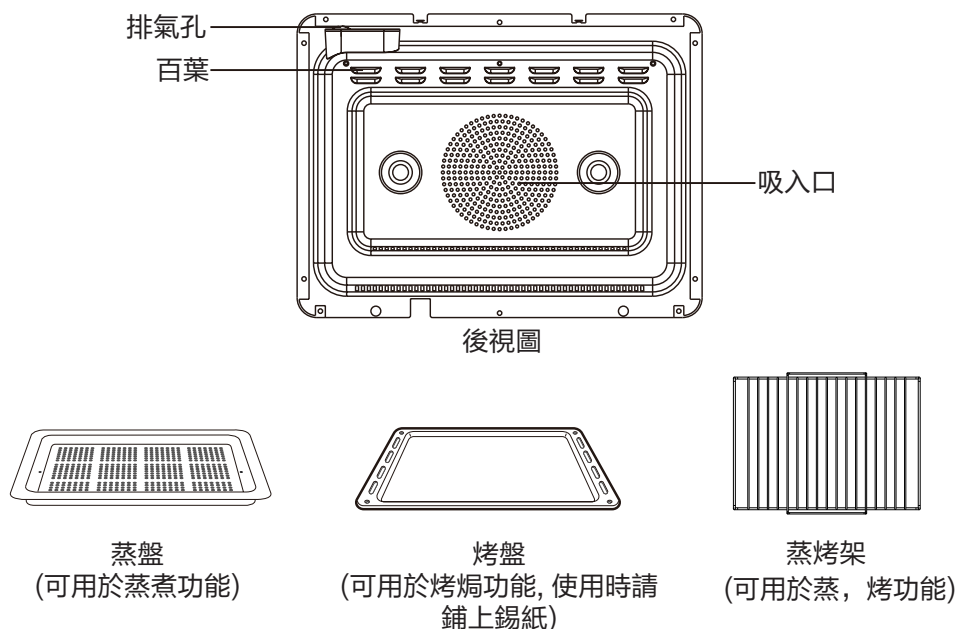
插入電源插頭前，用乾布擦去插頭片上附着的灰塵。

# 重要安全須知

使用前請仔細閱讀本使用說明書，並妥善保管，以供後續參考。

禁止將金屬或異物（如金屬絲、手指等）插入蒸氣烤箱後側的吸氣口、排氣口和百葉窗內。

否則可能導致出點或人員受傷。如果異物不慎進入產品，請拔下電源線，並聯系本公司客服中心。



## ● 僅使用本產品推薦的溫度探頭（部分型號）。

產品的排氣孔必須保持暢通，外殼不得被其他物品遮蓋。

切勿用於烹飪以外的用途。

如果電壓過低或不穩定，產品可能無法正常啟動。請立即拔掉電源線。為便於使用，建議添加一個電壓調節器。

請扔掉包裝用大塑料袋，不要將其放在兒童可以觸及的地方。

# 重要安全須知

塑料袋套在頭部，會造成窒息。請勿將電源線和插頭靠近排氣口、外殼或溫度或濕度過高的地方，以防止電源線老化，造成危險。

如有煙霧產生，請關閉電源開關或拔掉電源線，保持爐門關閉，防止火焰蔓延。

本產品不支持外部計時器或單獨的遙控系統操作。

使用完畢後，請及時拔下電源插頭，請勿將電源插頭靠近火源或浸入水中，請勿將電源線和插頭直接放在機殼上，以免因受熱而損壞電源線。

請勿拍打產品。

本產品專為家庭加熱和烹飪而設計。不適用於工商業用途。

不要在設備上放置任何物品。

放置食物或任何物品在設備上會導致危險發生。物品可能變形、燃燒，引發火災。刀具、叉子、勺子和蓋子等金屬物體可能會受熱發燙。

請勿將產品浸入水中。

烹飪時請勿拔出插頭。

烹飪時拔出插頭會產生火花、起火或觸電。

請勿將任何異物放入爐門的聯鎖開關中。

禁止用於油炸食物。

切勿在焗爐內用油鍋油炸食物，否則可能引發着火。

小心開關爐門。

警告：如果爐門或門封損壞，專業服務人員修理之前，不得使用。

# 重要安全須知

## 小心燙傷

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烹飪過程中或烹飪後，請勿將臉部或身體其他部位靠近爐門或排氣口，否則可能導致燒傷。

在蒸氣加熱期間和之後，謹防散發的熱氣和蒸氣，以防燙傷。打開爐門時請格外小心，因為此時焗爐可能會繼續散發熱蒸氣。

拿取食物時請小心，不要撞到爐壁或門玻璃。

加熱湯、飲料等液體食品時要小心。

加熱飲料會造成延遲的飛濺和沸騰，因此在取出飲料時請務必小心。奶瓶和嬰兒食品罐應進行攪拌或搖動；餵食前檢查瓶內食品的温度，謹防燙傷。

## 冷卻後清潔

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焗爐腔內殘留的污物必須經常清理，以免影響加熱效果。請放置在兒童觸碰不到的地方。

兒童只有在已接受了充分的指導，能夠以安全的方式使用產品，並理解不正確使用是危險時，才允許其在沒有監督的情況下使用產品。當產品在蒸氣模式下時，為避免高溫燙傷，兒童必須在成人的監督下使用。

產品在使用過程中會發燙，避免與爐腔接觸，謹防燙傷。

# 重要安全須知

## 注意事項

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- 機箱內有高壓電，請勿打開機箱進行維修或改裝。  
警告：非專業維修人員的維護操作將導致危險發生。如果您在使用過程中遇到任何問題，請與我們的客戶服務中心聯繫。
- 嚴禁非專業人員拆卸本產品，可能會造成危險。  
警告：如果爐門或門封損壞，請勿繼續使用焗爐。請聯繫合資格的 / 東芝服務人員進行維修。
- 如果電源線破損，為避免危險，必須由製造商、其維修部門或相同資格的專業人員進行更換。

## 清潔及維護注意事項

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- **爐門和外殼**  
用微濕的布擦拭。用溫和的清潔劑擦拭頑固的污漬，然後用稍濕的布擦拭。警告：切勿使用大量水擦拭，否則可能導致蒸氣焗爐生鏽，造成損壞。
- **蒸氣排放口**  
用微濕的布擦拭。蒸氣烹飪後，在蒸氣排放口附近會有白色的痕跡（水中溶解的物質）。用微濕的布小心擦拭，確保水已擰乾。
- **焗爐腔和爐門（內部）**  
用微濕的布擦拭。對於有頑固污漬的部位，可用中性清潔劑浸泡 30 分鐘，然後清洗乾淨。  
蒸氣加熱後，等待蒸氣焗爐冷卻，然後用乾布擦去所有冷凝水。警告：不要使用鋒利的物體，如硬刷或硬叉，否則可能造成劃痕或裂紋。



# 重要安全須知

- **爐門門封**

如果水珠或食物殘渣卡在爐門封條中，請小心地拆下封條，用一塊擰乾水的軟布擦拭乾淨，然後安裝到位。

- **拆去爐門封條後如發現爐腔邊表面有斑點，此為生產過程中產生的焊接點，此為正常現象，請放心使用。**

- **用蘸有軟清潔劑(如洗潔精)的布擦拭機殼，再用濕布擦去，最後用乾布擦乾。請勿使用鋼絲刷等硬物擦拭產品。請勿清潔爐門安全鎖系統。**

警告：不要使用粗糙的清潔劑或鋒利的金屬刮刀清潔爐門玻璃，否則可能導致玻璃破碎。

- **始終保持爐門和爐體接縫的清潔。**

烹飪過程中產生的油脂會腐蝕腔室，影響加熱效果，改變食物味道。因此，請在蒸氣焗爐完全冷卻後，用濕布或蘸有軟性清潔劑的布清潔焗爐。

定期用溫水清洗附件。長時間烹飪後，請勿立即用冷水清洗。請勿使用劣質清潔劑或腐蝕性、揮發性化學溶劑擦拭焗爐，以免造成損壞。

## 電氣連接

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該設備裝有插頭，僅可連接至正確安裝的接地插座上。

只有考慮了適當法規的合格電工才能安裝插座或更換連接電纜。如果安裝後無法再使用插頭，則必須在安裝側安裝一個全極隔離開關，其接觸間隙至少為 3.mm。安裝時必須確保接觸間隙。

# 重要安全須知

將焗爐插頭插入標準的家用插座。確保其電壓和頻率與額定值標籤上的相同。



警告

請勿將焗爐安裝在爐灶或其他發熱設備上。如果安裝在熱源附近或上方，焗爐可能會損壞，因此造成的損壞不納入保修。焗爐僅供台式開放空間使用，不得放置在櫥櫃中。



使用過程，可接觸表面可能變熱

## 顧客關懷和與服務

感謝您選擇我們的家用電器產品。

多年來，我們一直致力於為您提供無可挑剔的性能，請仔細閱讀本說明書。只有這樣，才能確保您安全、正確地操作您的設備。本指南中的警告和重要說明並不涵蓋所有可能發生的情況和情形。

在安裝、維護或操作焗爐時，必須保持常識、謹慎和小心。務必使用原裝備件。請保留使用手冊和安裝說明，以備將來使用或供後續所有者使用。

## 清潔和保養



警告

- 使用餐具清洗功能時，請務必確認餐具的耐熱溫度高於130°C，且水箱內已注滿水。餐具消毒：使用此功能對餐具進行消毒，適用於各種餐具的清洗，包括嬰兒奶瓶。

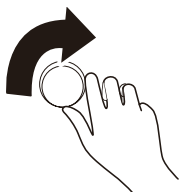
### 清潔劑

為避免設備表面被不恰當的清潔劑損傷，請注意以下圖片信息。使用前徹底清潔新海綿。

### 操作：



按【自動功能】



旋轉旋鈕選擇功能



按【開始/暫停】以啟動

餐具消毒

自動功能 34；餐具消毒

爐腔清潔

自動功能 36；用於烹飪後腔體清潔

爐腔除味

自動功能 37；使用此功能去除腔體的殘留氣味

蒸氣系統清潔

自動功能 38；蒸氣系統清潔，清潔爐內水管  
\* 螢幕出現CLE字樣，提示用戶需清潔蒸氣系統

## 溫馨提示及注意事項

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- 不要使用粗糙的清潔劑或鋒利的金屬刮刀清潔爐門玻璃，否則可能導致玻璃破碎。
- 不要將電源線和插頭直接放在爐蓋上，以防爐蓋發熱損壞電源線。
- 爐腔處於高溫時，內部水蒸氣膨脹。由於氣壓問題，開門後立即關門會發出哨聲，這屬於正常現象，不影響使用。開門後10秒內爐腔溫度略有下降，關門時不會有聲響。
- 拔下插頭，等待設備完全冷卻。
- 用蘸有軟清潔劑的布擦拭產品外殼，並用濕布擦拭乾淨。
- 嚴禁將蒸氣焗爐浸入水或其他液體中。
- 為了獲得最佳的清潔效果，建議用溫水清洗配件。

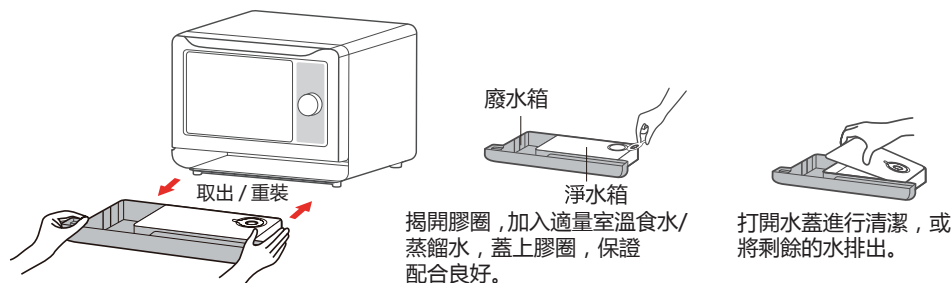
為避免損壞設備表面，請勿使用：

含蘇打、氨、酸或氯化物的清潔劑含除垢劑的清潔劑。

研磨清潔劑，如粉末清潔劑和霜狀清潔劑、研磨海綿和刷子，如洗壺器、不鏽鋼清潔劑。

洗碗機清潔劑、焗爐噴霧玻璃清洗劑、溶劑型清洗劑、鋒利的金屬刮刀。

## 水箱使用說明



1. 在水箱中加入溫室食水/蒸餾水，防止水垢影響機器壽命。
2. 烹飪結束後，必須將廢水箱和清水箱中的水排空，以免滋生細菌。

當水箱缺水時，泵會發出嗶嗶聲，說明機器缺水。此時，請及時將水箱加滿水，若水箱一直處於缺水狀態，機器會長鳴30秒後暫停，並伴有【叮叮叮叮叮】提示音，螢幕顯示【△】和"FILL"。請將水盒加水至"MAX"線，並按▷00繼續烹調。

## 首次使用前

### 初始清潔和加熱

取下蒸氣焗爐正面的所有保護箔。

有關更多信息，請參閱首次使用設備前的“清潔和保養”。

### 首次清洗和加熱

加熱前，最好用濕布擦拭蒸氣焗爐內部。這樣就能夠去除儲存和解凍器具在包裝過程中積聚的爐灰或者殘留的包裝材料。

金屬部件有保護塗層，在首次加熱時可能會發出輕微的氣味。

氣味和任何蒸氣在短時間內會消散，並不表示連接或設備有故障。首次加熱設備時，確保廚房通風良好。

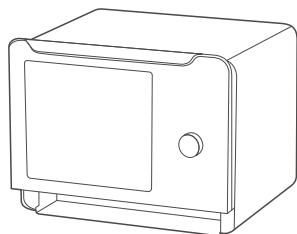
請取下所有配件，並清洗乾淨焗爐。

新電器首次使用時通常會有異味。首次使用前，請使用自動功能36進行清潔來去除異味。

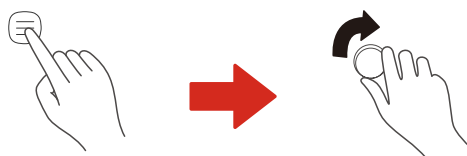
## 初次使用

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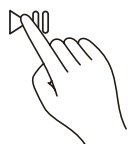
1. 關上爐門，請勿放置任何物件於爐內



2. 將水箱加滿，按 $\equiv$ 鍵，扭動按鈕選擇「36 爐腔清潔」



3. 按▷||鍵，鍵 開始清潔，時間約需10分鐘

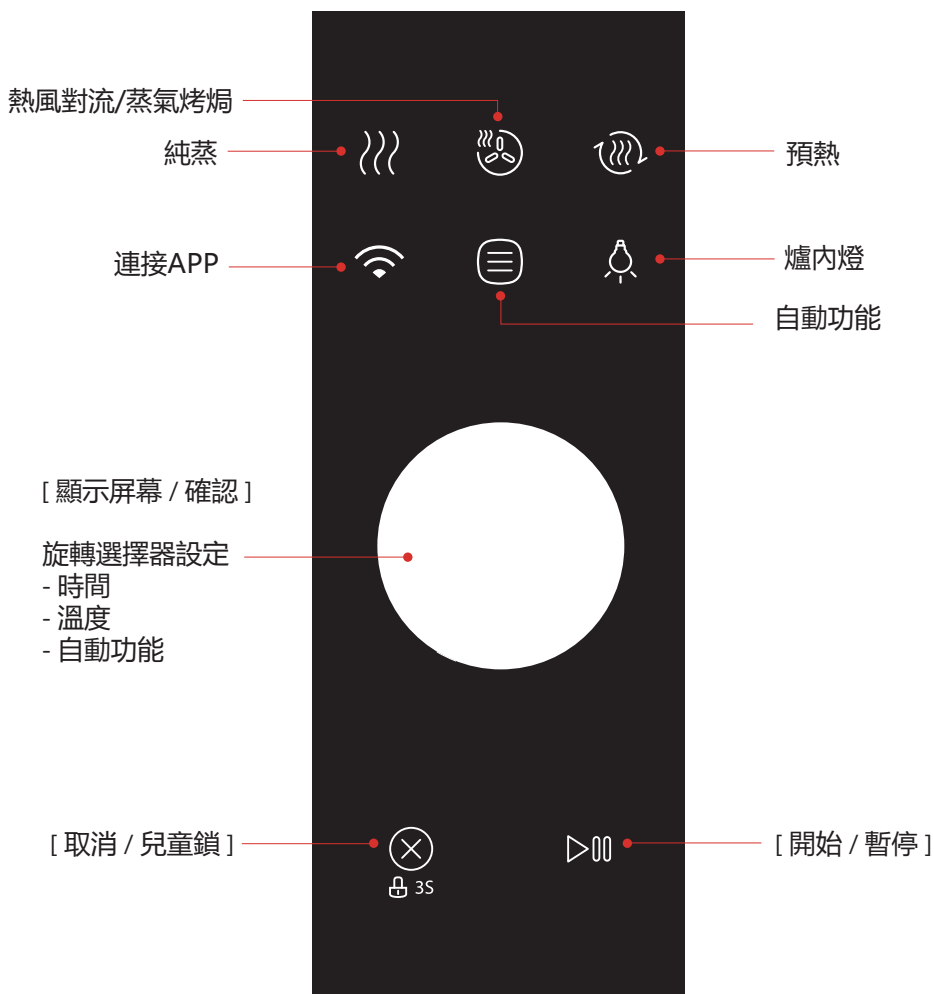


4. 清潔完成時，蜂鳴器會發出聲響，然後請打開爐門進行冷卻

- a. 清潔完成後，請勿馬上用手觸碰爐腔
- b. 冷卻後請用柔軟抹布清潔爐腔
- c. 徹底冷卻前，請勿關閉爐門

## 操作

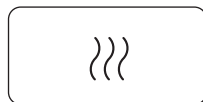
### 控制面板及功能



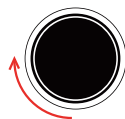
## 操作說明

### 1 純蒸

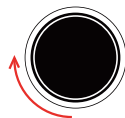
- a 待機模式時，選擇 " ))) " 菜單。



- b 旋轉旋鈕設置時間（1-120 分鐘），默認 20 分鐘。



- c 按下旋鈕，旋轉設置溫度（35-100°C），默認溫度為 100°C。



- d 按 " ▷00 " 開始加熱。



### 2 爐內燈

運行狀態下，爐門關閉，觸控 " 🔦 " 鍵，控制  
爐內燈的開啓或關閉。





## 操作說明

### 3 熱風對流 / 蒸氣烤焗

待機模式時，按 "  " 鍵 1 次，選擇熱風對流。 →



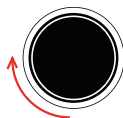
a

待機模式時，按 "  " 鍵 2 次，選擇蒸氣烤焗。 →



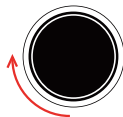
b

旋轉旋鈕設置溫度（100–230°C），熱風對流默認溫度為 170°C。（蒸氣烤焗默認溫度為 190°C） →




c

按下旋鈕，旋轉設置時間（1–120 分鐘），默認時間為 30 分鐘。 →



d

按 "  " 鍵選擇預熱功能。如果不需要預約，請跳過這個步驟。 →



e

按 "  " 開始預熱。 →



## 操作說明

f

預熱結束後，蜂鳴器鳴叫，然後開門將食物放入烤箱，關上門，按 "▷00" 開始烹飪。



注意

1. 可在運行時或暫停時調節烹飪時間。透過旋鈕調整時間，當前時間閃爍。觸按 [開始 / 暫停] 確認設置。
2. 可以在預熱過程中以及預熱結束時調節溫度。
3. 預熱完成後，如果門未打開，當溫度下降時將繼續加熱。

## 4 爐腔預熱

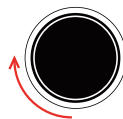
a

待機模式時，按 "🌀" 鍵選擇預熱功能。



b

旋轉旋鈕設置溫度（100–230°C），默認溫度為 170°C。



c


按 "▷00" 開始預熱。

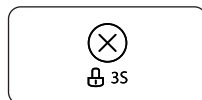



## 操作說明

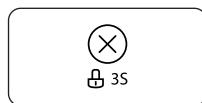
### 5 ECO 模式

進入 ECO 模式有以下 2 種方式

- a** (1) 待機模式時，先關門，再按 “ 35 ” 鍵，  
燈滅。



- (2) 待機模式時，按 “ 35 ” 鍵，屏幕熄滅。



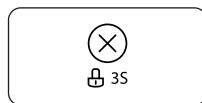
- b** 關閉 ECO 模式  
ECO 模式下，任意按鍵取消。

### 6 兒童鎖功能

鎖定焗爐，避免兒童或其他非預期用戶操作。

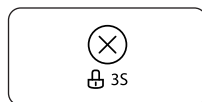
啟動兒童鎖

- a** 待機模式時，長按 “ 35 ” 鍵 3 秒，顯示鎖定  
圖標。



解除鎖定

- b** 待機模式時，長按 “ 35 ” 鍵 3 秒，焗爐恢復  
等待狀態。



## 操作說明

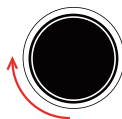
### 7 自動功能

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- a 待機模式時，按 "☰" 鍵進入自動功能。



- 
- b 旋轉旋鈕可直接選擇所需功能。



- 
- c 按 "▶⏮" 開始。



# 操作說明

## 自動功能指南

菜單	顯示	重量 / 數量	預熱	時間	可調範圍	電力
清蒸檸檬鱸魚	01	400g	✓	5分熱風對流 烤焗預熱+蒸 氣8分20秒	7'00``到 9'40``	熱風對流烤焗 180°C+蒸氣
蒜蓉粉絲蒸蝦	02	400g	×	7分30秒	6'30``到 8'30``	快蒸100°C
日式茶碗蒸	03	600g	×	24分	20'30``到 27'30``	純蒸100°C
蒸娃娃菜	04	500g	×	12分	10'10``到 13'50``	快蒸100°C
牛肉灌湯包	05	600g	×	20分	17'00``到 23'00``	快蒸100°C
戚風蛋糕	06	8 寸	✓	60分	×	熱風對流烤焗 150°C
海鮮披薩	07	1	✓	15分	×	熱風對流烤焗 220°C
香烤鷄翼	08	600g	✓	25分	×	熱風對流烤焗 220°C
蜜汁燒肋骨	09	500g	✓	10分+ 15分	×	熱風對流烤焗 220°C +熱風對 流烤焗 180 °C
黑椒牛扒	10	250g	✓	20分	×	熱風對流烤焗 230°C
迷迭香烤羊架	11	500g	✓	40分	×	熱風對流烤焗 230°C
烤秋刀魚	12	2 條	✓	15分	×	熱風對流烤焗 220°C
炸蝦天婦羅	13	8	✓	18分	×	熱風對流烤焗 200°C
紙杯蛋糕	14	12	✓	29分	×	熱風對流烤焗 170°C
香辣烤魚	15	500g	✓	15分	×	熱風對流烤焗 200°C


操作說明

菜單	顯示	重量 / 數量	預熱	時間	可調範圍	電力
蔓越莓餅	16	15	✓	24分	×	熱風對流烤焗 160°C
葡撻	17	12	✓	28分	×	熱風對流烤焗 200°C
牛油卷	18	9	✓	21分	×	熱風對流烤焗 160°C
香蔥芝士曲奇	19	16	✓	20分	×	熱風對流烤焗 160°C
香烤紅薯	20	4	×	60分	×	熱風對流烤焗 230°C
焦糖布丁	21	12	✓	15分	×	熱風對流烤焗 140°C
剁椒魚頭	22	800g	×	20分	17'00''到 23'00''	快蒸100°C
玉子豆腐蒸蝦仁	23	200g	×	10分	8'30''到 11'30''	快蒸100°C
蒸燒賣	24	12	×	16分	13'30''到 18'30''	快蒸100°C
蒸急凍食品	25	12	×	15分	13'00''到 17'00''	快蒸100°C
三文魚蒸飯	26	130g	×	8分	6'50''到 9'10''	純蒸 100°C
蒸米飯	27	300g	×	45分	38'20''到 51'40''	純蒸 100°C
豉汁蒸排骨	28	500g	×	20分	17'00''到 23'00''	快蒸100°C
菠菜紅豆草餅	29	300g	×	20分	17'00''到 23'00''	純蒸 100°C
燉燕窩	30	1500g ( 300g 燕窩 +1200ml 水 )	×	50分	42'30''到 57'30''	純蒸 100°C

# 操作說明

菜單	顯示	重量 / 數量	預熱	時間	可調範圍	電力
大火快蒸	31		×	10分	100° C 1分钟~1小时	100° C 蒸汽
穩火慢燉	32		×	50分	35° C ~100° C 1分钟~5小时	100° C 蒸汽
恒溫發酵	33		×	30分	30° C ~45° C 1分钟~24小时	35° C
餐具消毒	34		×	15分		100° C
奶瓶消毒	35		×	10分		100° C
爐腔清潔	36		×	10分		100° C
爐腔除味	37		×	5分		
蒸氣系統清潔	38		×	1小時		

## 故障檢查

正常	
屏幕顯示 "F01"	當爐腔溫度較高時，相關功能暫時不能使用。待爐腔冷卻後再啓動。
屏幕顯示【  】和 "FILL"	水箱無水或安裝不到位。如果不是以上問題，請找售後專業人員進行維修。
蒸氣積聚在門上，熱空氣從排氣口排出	烹飪時，蒸氣可能從食物中冒出。大部分會從通風口排出。但仍有部分可能在爐門等陰涼處冷凝。這屬於正常現象。
焗爐內無食物時意外啓動。	禁止在沒有任何食物的情況下運行設備，這是非常危險的。
屏幕顯示 "CLE"	螢幕出現 CLE 字樣,提示用戶需清潔蒸氣系統。請按照說明書或快速入門指南的指引，啟動自動功能38，完成後此提示會自行消失。

故障	可能的原因	可能的解決方式
焗爐無法啓動。	a. 電源線未插緊	a. 拔掉插頭。然後在 10 秒鐘後再次插入。
	b. 熔斷器熔斷或斷路器工作	b. 更換保險絲或復位斷路器( 我司專業人員維修 )
	c. 插座故障。	c. 與其他電器一起測試插座。
焗爐不加熱。	爐門未關好。	確保爐門正確關閉。



根據廢棄電子電氣設備（WEEE）指令，WEEE 應單獨收集和處理。如您將來需要處置本產品，請勿將本產品與生活垃圾一起處置。請將本產品送至 WEEE 收集點（如有）。





**#DetailsMatter**

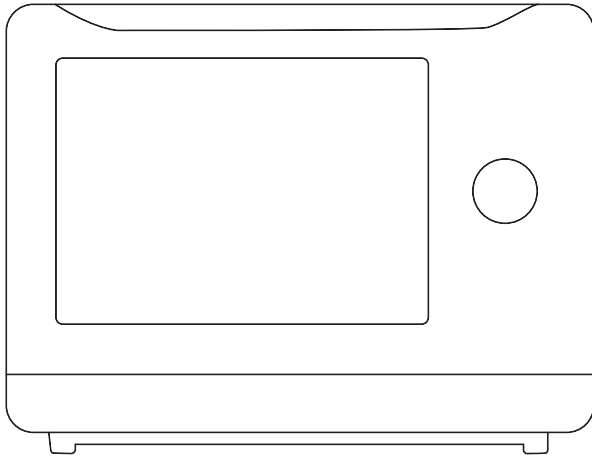
# INSTRUCTION MANUAL

## STEAM OVEN

MS3-STQ20SC(WH)

MS3-STQ20SC(BK)

Please review this instruction manual before operating.



**TOSHIBA**

# CONTENTS

## IOT SMART CONTROL

Product wireless network connection .....	EN-01
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How to use online recipes? .....	EN-07

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## CLEANING AND CARE

Cleaning and care .....	EN-19
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## MAINTENANCE

Trouble shooting .....	EN-33
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BEFORE OPERATING THIS PRODUCT, READ, UNDERSTAND, AND FOLLOW THESE INSTRUCTIONS. BE SURE TO SAVE THIS BOOKLIST FOR FUTURE REFERENCE.

## PRODUCT WIRELESS NETWORK CONNECTION


---

### a Connect the network

In waiting state, press and hold "  " for 3 seconds, till a beep sounds, "AP" and flashing "  " show on display. If it fails, "N0" will display, and the oven will return to standby after 30 seconds.



### b Disconnect from the network

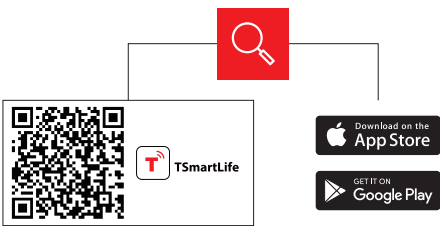
Press and hold "  " for 8 seconds, till a beep sounds, "--" flashes for few seconds, if the link has been removed successfully, the screen will display "8888" and then return to standby after 3 seconds. If it fails, "FFFF" will display, and the oven will return to standby after 3 seconds.



# HOW CONNECT YOUR DEVICES TO TSmartLife

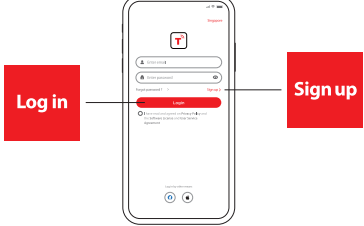
## 1 Download The TSmartLife App

Scan QR code or find us on your App store.



## 2 Register and Log in

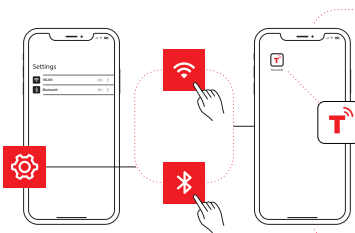
Log in for existing users or sign up for new users.



## 3 Connect your Devices to TSmartLife

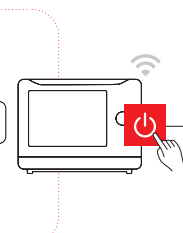
### STEP 1.

Connect to wireless network and enable Bluetooth.



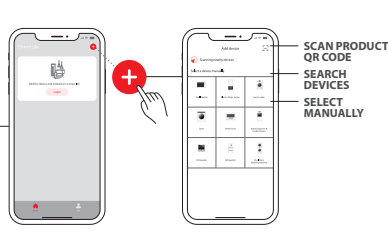
### STEP 2.

Open the TSmartLife App. Power on selected device.



### STEP 3.

Add your device using one of the following methods:



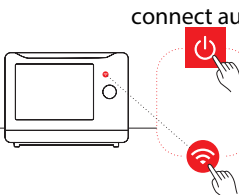
### STEP 4.

Ensure device and App are under same wireless network.



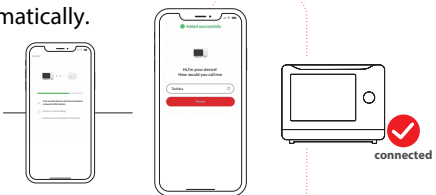
### STEP 5.

Press “Wi-Fi” button for 3 seconds on the panel. Following instruction to set up, it will connect automatically.



### STEP 6.

Rename your device and try to remote control it.



## HOW CONNECT YOUR DEVICES TO TSmartLife

---

### TIPS

- Make sure your devices are powered on.
- Keep your mobile phone close to your device during connection.
- Connect your mobile phone to the wireless network at home.
- Enable the 2.4GHz frequency on your wireless network router. 5GHz Wi-Fi network is not available at current stage.
- The device is unable to connect to wireless network that requires authentication and also appears in public areas such as hotels and restaurants.
- It is recommended to use a wireless network name that only contains letters and numbers. If your wireless network name contains special characters, modify it in the router. Disable WLAN+ (Android) or WLAN Assistant (iOS) when connecting your devices to the network.
- To reconnect a device to the wireless network, click "+" on the App home screen and add the device again by the category and model according to the App prompts.

# TSmartLife APP TROUBLESHOOTING

## Background :

Offering dual-band support provides choices and maximum flexibility of the product to have successful experience on home network. Home networks can be expected to have multiple service possibilities, depending on how their router is configured. There are four router configuration modes: A, B, C and D.

- A. 2.4GHz only ... e.g. older model router
  - o In this case dual band radio will automatically operate at 2.4GHz
- B. 5GHz only ... some people may choose to turn off older 2.4GHz band due to conflicting interference
  - o In this case dual band radio will automatically operate at 5GHz
- C. 2.4GHz and 5GHz sharing same SSID name ... e.g. Johns router
  - o In this case the router and dual-band radio will negotiate the best frequency to use
- D. 2.4GHz and 5GHz with different SSID names ... e.g. Johns\_2G and Johns\_5G
  - o In only this case is there a choice which band to use.

Having a dual band radio in the appliance means it is not necessary to change routers or router configuration unless problems are experienced, in which case knowing what router configuration you have (see above A, B, C or D) is important to know and understand.

## If unable to join network at the first time

- Cannot see home SSID network :
  - o Weak signal ... Since appliance radio is dual-band this means neither 2.4GHz nor 5GHz signal is being received by the appliance. Just because the signal can be seen by the phone doesn't necessarily mean that the appliance radio can see it if the signal is marginal. Long distance between router and appliance or encountering too many barriers can reduce the signal level too much. Reorienting the router may improve the situation slightly. A better solution would be a repeater or a higher quality router. Recognize that all routers transmit power is limited by federal regulations, but a higher quality router can do a better job of transmitting the signal equally in all directions, have more sensitive receivers to better handle weak signals, and have higher quality software to minimize the dropping of connections.
- SSID network seen but cannot join:
  - o Networks requiring authentication ...often used with public networks at restaurants or hotels. Products cannot accept the legal agreement required to join the network. Please switch to a network that does not require authentication.
  - o Insufficient encryption ... for cybersecurity reasons Toshiba does not recommend products to join non-encrypted or insufficiently encrypted networks (e.g. WEP encryption).
  - o Password length ... for cybersecurity reasons Toshiba recommends networks to have strong passwords, but the maximum password length supported is 32 characters.
  - o Incorrect password ... If trying to join a different network than the one the phone is currently using, then it is always possible that the network password in the phone is no longer correct. In this case, new credentials will need to be provided.
  - o Illegal SSID name ... TSmartLife App accepts any SSID name, but the App may issue warning when attempting to join network with certain non-alphanumeric or foreign language characters.
- WLAN+ (Android) or WLAN Assistant (iOS) functions are turned on, please turn off and reconnect to the Internet.

## If can join network but the connection is unstable

For configuration modes A, B and C, follow the instructions provided by your router manufacturer to make the indicated router configuration changes :

- In case of router configuration A (see above), Toshiba recommends enabling 5GHz band if it is disabled in your router and choosing a distinct SSID name for the 5GHz band (e.g. SSIDname\_5G). Then follow the normal joining instructions to join the 5GHz network. If your router is an older 2.4GHz only router, Toshiba recommends upgrading to a newer dual-band router.
- In case of router configuration B (see above), Toshiba recommends enabling 2.4GHz band (all routers that offer 5GHz also support 2.4GHz), and choose a distinct SSID name for the 2.4GHz band (e.g. SSIDname\_2G). Then follow the normal joining instructions to join the 2.4GHz network.
- In case of router configuration C (see above), Toshiba recommends assigning distinct SSID names for the 2.4GHz and 5GHz bands. Then follow the normal joining instructions to one of the networks, and subsequently follow the troubleshooting instructions for mode D.

For these steps router configuration changes are not required:

- In case of router configuration D (see above), then it is worthwhile to try operation on the other band before making changes to the router configuration or upgrading the router. In other words, if unstable connection using 2.4GHz then try 5GHz instead. Or if unstable connection using 5GHz then try 2.4GHz instead. Follow the instructions below "How to set the network to 2.4GHz or 5GHz."
- WLAN+ (Android) or WLAN Assistant (iOS) functions are turned on, please turn off and reconnect to the Internet.

## If your Device offline, check your connection status Please confirm that

- Whether the device is properly powered.
- Whether the network signal is stable.
- Whether the name or password has been changed, if so, please add the device again.



# TSmartLife OPERATION

## INTERFACE INTRODUCTION

10:38

Appliance Recipes

Cooking Functions

Pure Steam Bake Steam-Assisted Bake

Preheat Quick Steam Slow Stew

Fermentation

Child Lock

Pure Steam

Convection

Combi.

Preheat

Quick Steam

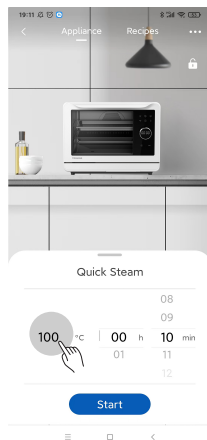
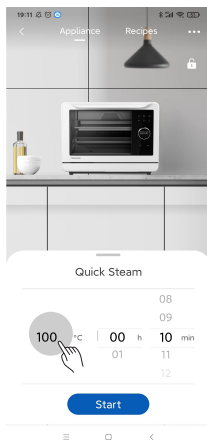
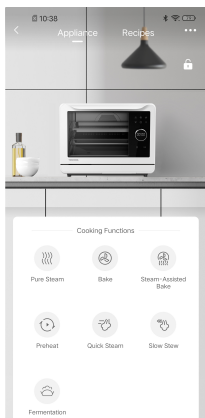
Slow Stew

Fermentation

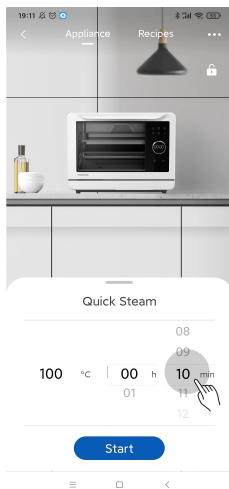
# TSmartLife OPERATION

## How to start cooking

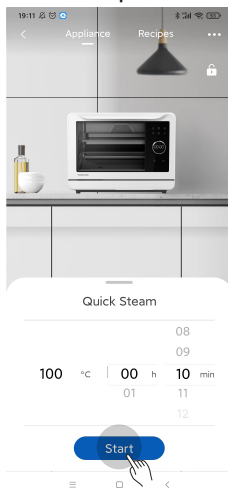
- 1 Select Cooking Program
- 2 Click temperature
- 3 Select temperature



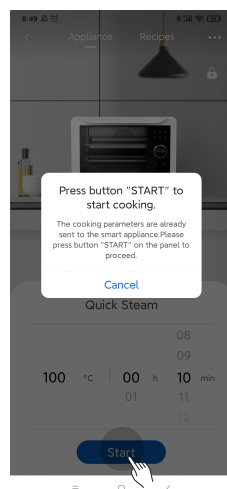
- 4 Select time



- 5 Press "start" button on the phone

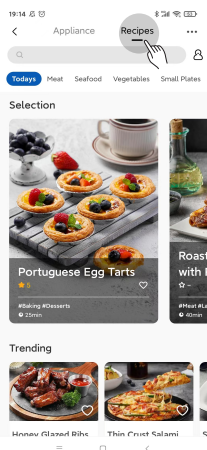


- 6 Press "Start/Pause" button on the device

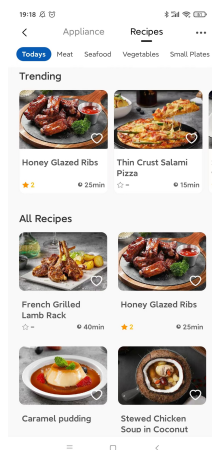


# HOW TO USE ONLINE RECIPES?

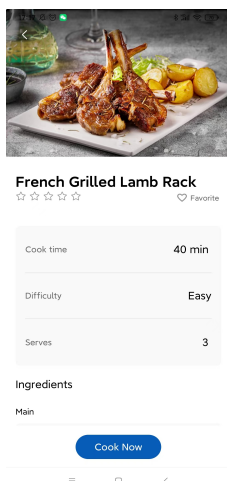
## 1 Select "Recipes"



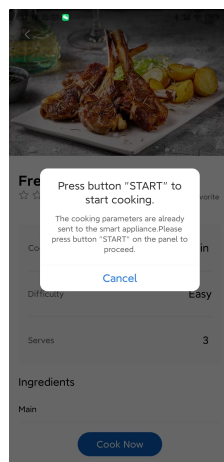
## 2 Select one recipe you prefer



## 3 Check recipe details or start cooking by press "Cook Now"




## 4 Press "Start/Pause" button on the device




# PRODUCT SAFETY

## IMPORTANT SAFETY INSTRUCTIONS


### WARNING

 This appliance complies with all relevant safety requirements.


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 Inappropriate use can, however, lead to personal injury and damage to property.

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 To avoid the risk of accidents and damage to the appliance, please read these instructions carefully before installation and before using it for the first time. They contain important notes on installation, safety, use and maintenance.

---


 Keep these instructions in a safe place and ensure that new users are familiar with

the content. Pass them on to any future owner.


---

 This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.


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 **WARNING:** Accessible parts may become hot during use. Young children should be kept away.


# IMPORTANT SAFETY INSTRUCTIONS

 The appliances are not intended to be operated by means of an external timer or separate remote-control system.

---


 The temperature of accessible surfaces may be high when the appliance is operating.

---

 This appliances is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and others working environments;
- farm houses;
- by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments.

---

 If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

## READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

# IMPORTANT SAFETY INSTRUCTIONS

- (a). Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- (b). **WARNING:** If the door or door seals are damaged, the oven must not be operated until it has been repaired by a competent person.

## ADDENDUM

If the apparatus is not maintained in a good state of cleanliness, its surface could be degraded and affect the lifespan of the apparatus and lead to a dangerous situation.

## SPECIFICATIONS

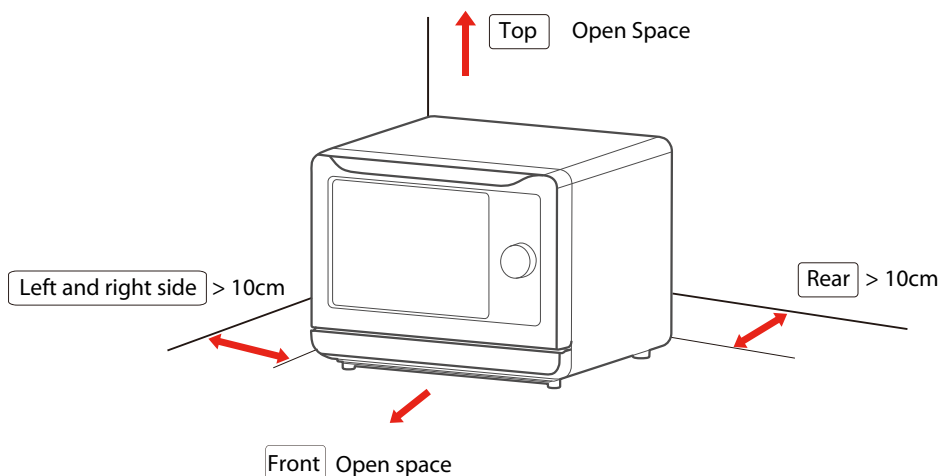
MODEL	MS3-STQ20SC(WH) MS3-STQ20SC(BK)
RATED VOLTAGE	220-230 V~ 50 Hz
COMBINATION INPUT POWER	1500-1650 W
STEAM INPUT POWER	1500-1650 W
CONVECTION INPUT POWER	1300-1380 W



The APP and products will be updated continuously. The pictures and content in this manual are for reference only, and the actual APP and product content shall prevail.

# IMPORTANT SAFETY INSTRUCTIONS

In order to avoid the oil, smoke, and steam discharged from the exhaust port polluting the furniture and even causing fire due to overheating in the cooking process, the steam oven should be kept at a certain distance from the walls and cabinets. Please place it at a safe distance as indicated in the figure below.



- In order to avoid damage and property damage to the user, the product body and the User' s Guide contain important texts such as correct and safe use methods.
- Icons and symbols are designed to help understand and may differ from the real product.
- Please read the relevant labeling carefully before use and strictly observe it; please keep it properly for future reference.

# IMPORTANT SAFETY INSTRUCTIONS

## Environmental Considerations

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- **Do not approach flammable or thermolabile objects.**

Keep away from carpets, tablecloths, curtains, or thermolabile furniture and walls, because they will be deformed and burnt due to heat.

## Precautions for Use

---

- **All packaging materials must be removed before use.**

If the packaging isn't removed, it will cause spark, fire or burns during work.

Before use, please check if the cooking utensils used are suitable for the product. It is recommended to use high temperature resistant glass, ceramic or metal containers for food.

Please use a dedicated socket as the operating current is high. Do not use the same socket with other high power appliances (especially air conditioners, heaters, etc.) in order to avoid overloading the circuit and causing a fire.

- **The socket is too loose or difficult to plug.**

Stop using immediately if the power cord and power plug are damaged. Do not use loose socket as this may result in fire, electric shock or injury.

Hold the power plug to pull it out of the socket.

Holding the power cord may damage the cord and cause electric leakage or fire.

If the machine won't be used for a long time, unplug the power plug to avoid electric leakage and fire caused by aging of the insulated rubber wire.

Before inserting the power plug, wipe off the dust attached to the plug blade with a dry cloth.

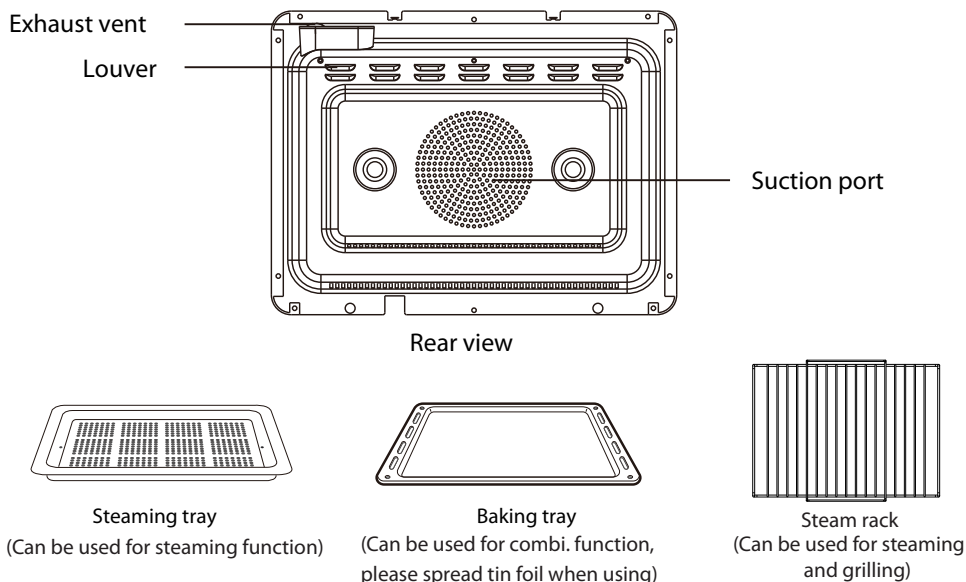


# IMPORTANT SAFETY INSTRUCTIONS

Please read the User's Guide carefully before use and keep it properly for future reference.

It is forbidden to insert metal or foreign objects, such as wire and fingers, into the suction port, exhaust port, and louver in the rear side of the steam oven.

Otherwise, it may cause electric shock or injury. If any foreign object is inserted into the product by accident, please unplug the power cord and contact our customer service center.



- **Only use the temperature probe(with some models) recommended for this product.**

The venting holes of the product must be kept clear, and the enclosure mustn't be covered by other items

Do not use it for purposes other than cooking

If the voltage is too low or unstable, the product may not start properly. Please unplug the power cord immediately. If you want to use, it is recommended to add a voltage regulator.

# IMPORTANT SAFETY INSTRUCTIONS

Do not put large plastic bags for packaging in places where children can reach or abandon them.

If the plastic bag is put on the head, it will cause suffocation Do not keep the power cord and plug close to the exhaust port, enclosure or places with excessive temperature or humidity, so as to prevent the power cord from aging and causing hazards.

If there is smoke, turn off the power switch or unplug the power cord and keep the oven door closed to prevent the flame from spreading.

The product can't be operated in the form of an external timer or a separate remote control system.

After use, please unplug the power plug in time; do not put it close to the fire source or immerse it in water; do not put the power cord and plug directly on the enclosure to avoid damaging the power cord due to heat.

Do not knock at the product.

This product is designed for home heating and cooking. It is not suitable for industrial and commercial purposes.

Do not put any item on the enclosure.

It is dangerous to keep food or any item on the enclosure. Items may be deformed, burnt and caught on fire. Metal objects such as knives, forks, spoons and lids may become hot.

Do not immerse the product in water.

Do not pull out the plug during cooking.

It will produce sparks, fire or electric shock when the plug is pulled out.

Do not put any foreign matter into the interlock switch of the oven door.

It is prohibited to fry food.

Never fry food in the oven with a pot of oil in order to prevent fire. Open and close the door carefully.

# IMPORTANT SAFETY INSTRUCTIONS

**WARNING** If the oven door or door seal is damaged, it should not be used until it has been repaired by qualified service personnel.

## **Hot surface, risk of burns**

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Do not approach the face or other parts of the body to the oven door or exhaust port during or after cooking, as this may result in burns.

During and after steam heating, be careful of the heat and vapor that is emitted. Take extreme care when opening the oven door, as the oven may continue to emit hot steam at this moment.

Please take care when taking food, do not impact the chamber or door glass with utensils

Take care when heating soup, beverages and other liquid food.

Heating the beverage will result in delayed splashing and boiling, so care must be taken when taking it out. Feeding bottles and baby food cans should be stirred or shaken; check the temperature of the food in the bottle before feeding in order to avoid burns.

## **Clean after cooling**

---

The dirt left in the oven chamber must be cleaned frequently so as not to affect the heating effect. Put it in a place out of the reach of children.

Children can be allowed to use the product without supervision only when sufficient guidance has been provided so that children can use the product in a safe manner and understand that incorrect use is dangerous. When the product is operated in steaming mode, the children must use under the supervision of an adult due to the elevated temperature.

The product will be hot during use, so avoid contact with the oven chamber to prevent burns.

# IMPORTANT SAFETY INSTRUCTIONS

## Maintenance Precautions

---

- Do not open the enclosure to repair or modify as there is a high voltage power inside.  
WARNING It is dangerous for persons other than qualified service personnel to perform maintenance operations. If you encounter any problem during use, please contact our customer service center.
- Non-professionals are strictly prohibited to disassemble this product, as it may cause danger.  
WARNING If the door or door seal is damaged, it can no longer be used. Please contact qualified/ Toshiba service personnel for repair.
- If the power cord is damaged, it must be replaced by a professional from the manufacturer, its service department or similar department to avoid a hazard.

## Cleaning and Maintenance Precautions

---

- **Oven door and enclosure**  
Wipe with a slightly damp cloth. Wipe stubborn stains with mild soap and then wipe with a slightly damp cloth. WARNING Do not use too much water, or else it may cause the steam oven to rust and cause damage.
- **Vapor vent**  
Wipe with a slightly damp cloth. After steam cooking, there will be white marks (dissolved substances in the water) near the vapor vent. Carefully wipe with a slightly damp cloth that the water has been wrung out.
- **Oven chamber and door (interior)**  
Wipe with a slightly damp cloth. Positions with stubborn stains can be soaked in a mild soap solution for 30 minutes and then cleaned.  
After steam heating, wait for the steam oven to cool down, and

# IMPORTANT SAFETY INSTRUCTIONS

then wipe off any condensed water with a dry cloth. **WARNING** Do not use sharp objects, such as a stiff brush or fork, as this may result in scratches or cracks.

- **Oven door seal**

If water drops or food residues get stuck in the door seal, please remove the seal with care. Wipe and clean it with a soft cloth after wringing out the water, and then install it in place.

It is a normal phenomenon that some spots may be found on the surface of the steam oven cavity after removed the oven door seal, which are welding points remain caused during production.

- Wipe the enclosure with a cloth dampened with a soft detergent (such as detergent), wipe it off with a damp cloth, and finally wipe with a dry cloth. Do not wipe the product with a hard object such as a wire brush. Do not clean the door safety lock system.

**WARNING** Do not use a rough scrubbing agent or a sharp metal scraper to clean the glass of the oven door, which may cause the glass to shatter.

- **Always keep the door and the body joint clean**

The grease produced during cooking can corrode the chamber and affect the heating effect, thus changing the taste of the food. Therefore, please clean the oven chamber with a damp cloth or a cloth dampened with a soft detergent when the chamber has fully cooled down.

Clean accessories with warm water regularly. Do not clean with cold water immediately after cooking for a long time. Do not wipe the oven with poor cleaning agent or corrosive, volatile chemical solvent to avoid damage to the oven.

## Electrical connection

---

The appliance is fitted with a plug and must only be connected to a properly installed earthed socket.

Only a qualified electrician who takes the appropriate regulations into account may install the socket or replace the connecting cable. If the plug is no longer accessible following installation, an

# IMPORTANT SAFETY INSTRUCTIONS

all-pole isolating switch must be present on the installation side with a contact gap of at least 3 mm. Contact protection must be ensured by the installation.

Plug your oven into a standard household outlet. Be sure the voltage and the frequency is the same as the voltage and the frequency on the rating label.



**WARNING**

Do not install oven over a range cooktop or other heat-producing appliance. If installed near or over a heat source, the oven could be damaged and the warranty would be void. The oven is designed for bench-top use only and must not be placed in a cabinet.



The accessible surface may become hot during using

## CUSTOMER CARE AND SERVICE

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THANK YOU FOR MAKING OUR APPLIANCES A PART OF YOUR HOME.

We have created it to give you impeccable performance for many years, Read these instructions carefully. Only then will you be able to operate your appliance safely and correctly. Warning and Important Instructions appearing in this guide are not meant to cover all possible conditions and situations that may occur. Common sense, caution and care must be exercised when installing, maintaining or operating a steam oven. Always use original spare parts. Retain the instruction manual and installation instructions for future use or for subsequent owners.

## CLEANING AND CARE



### WARNING

- When using the tableware cleaning function, be sure to confirm that the tableware has a heat resistance temperature higher than 130°C and that the water box is full of water. Tableware disinfection: use this function to sterilize tableware. It is suitable for cleaning all kinds of tableware, including baby feeding bottles.

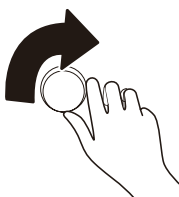
### Cleaning agent

To ensure that the different surfaces are not damaged by using the wrong cleaning agent, observe the information in the table. Wash new sponge cloths thoroughly before use.

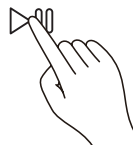
### Operation:



Touch [AUTO MENU]



Turn the knob to select menu



Touch [START/PAUSE]  
to start

Tableware Disinfection

Auto menu 34; Tableware  
Disinfection

Cavity cleaning

Auto menu 36; use  
this function for cavity  
cleaning after cooking

Cavity deodorization

Auto menu 37; Use this  
function to remove the  
residual smell of the  
cavity

Steam System Cleaning

Auto menu 38; steam system  
cleaning, cleaning the water  
pipes in the furnace.

\*"CLE" will be displayed  
on the screen for remind  
users to clean steam system.

## Tips and Note

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- Do not use a rough scrubbing agent or a sharp metal scraper to clean the glass of the oven door, which may cause the glass to shatter.
- Do not place the power cord and plug directly on the cover to prevent the power cord from being damaged by the heat of the cover.
- When the furnace is at a high temperature, the internal water vapor expands. Due to the air pressure problem, a whistling sound will be generated if the door is closed immediately after opening. This is normal and does not affect the use. The temperature of the furnace drops slightly in 10 seconds after the door is opened, and there will be no sound when the door is closed.
- Unplug the plug and wait for the machine to completely cool down.
- Wipe the product case with a cloth dampened with a soft detergent and wipe it off with a damp cloth.
- It is strictly forbidden to immerse the steam oven in water or other liquids.
- For best cleaning results, it is recommended to wash the accessories with warm water.

To avoid damaging the surfaces of your appliance, do not use:  
cleaning agents containing soda, ammonia, acids or chlorides  
cleaning agents containing descaling agents.

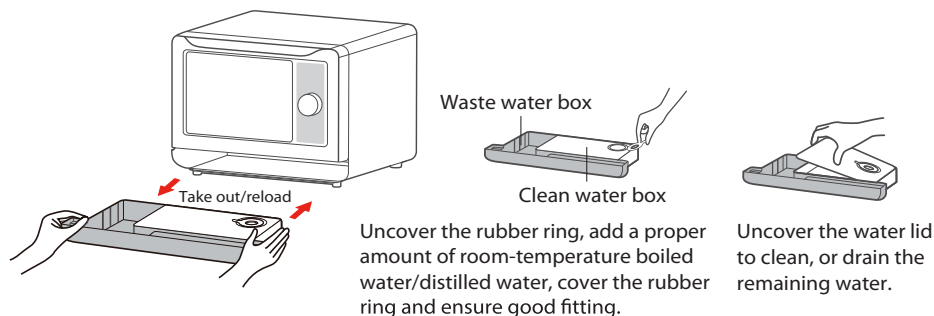
abrasive cleaning agents, e.g. powder cleaners and cream cleaners  
hard, abrasive sponges and brushes, e.g. pot scourers stainless  
steel cleaning agents.

dishwasher cleaner oven sprays glass cleaning agents solvent-  
based cleaning agents sharp metal scrapers.





## Water Box Use

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1. Add room-temperature boiled water/distilled water in the water box to prevent scale from affecting the life of the machine.
2. After cooking, the water in the waste water box and the clean water box must be drained to avoid bacterial growth.

When the water box is short of water, the pump will emit a beeping sound, indicating that the machine is short of water. In this case, please fill up the water box with water in time; if the water box is always in a water shortage state, the machine will beep for 30 seconds and then pause, accompanied by [ Ding, Ding, Ding, Ding, Ding ] tone, and the screen displays [  ] and " FILL".

Please add water to clean water box until reach "MAX" line, then press  to continue cooking process.

## Before using for the first time

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Initial cleaning and heating

Removing the steam oven all of the protection foil on the front.

For more information see the "Cleaning and care" before the first use of the appliance.

## **Cleaning and heating up for the first time**

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Before heating, it is best to wipe the steam oven interior with a damp cloth. In this way, storage and untwisting appliances accumulated in the packaging process in furnace dust or residual packing material can be removed.

Metal components have a protective coating which may give off a slight smell when heated up for the first time.

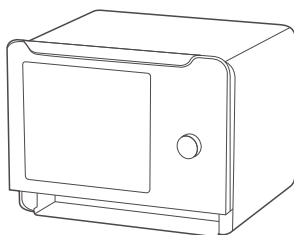
The smell and any vapors will dissipate after a short time, and do not indicate a faulty connection or appliance. Ensure that the kitchen is well ventilated whilst the appliance is being heated up for the first time.

Please remove all accessories and wash out of the oven.

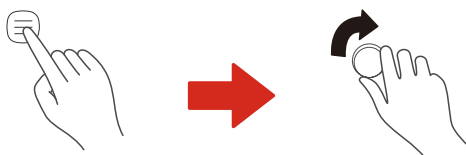
The new appliance usually smells before use. Please clean and deodorize the cavity with Auto menu 36.


# Initial Use

1. Close the oven door, and do not put anything in the oven.



2. Fill up the water box, press the  key and rotate the selector to select 「36 Cavity Cleaning」.



3. Press the  key to start cleaning, which takes about 10 minutes



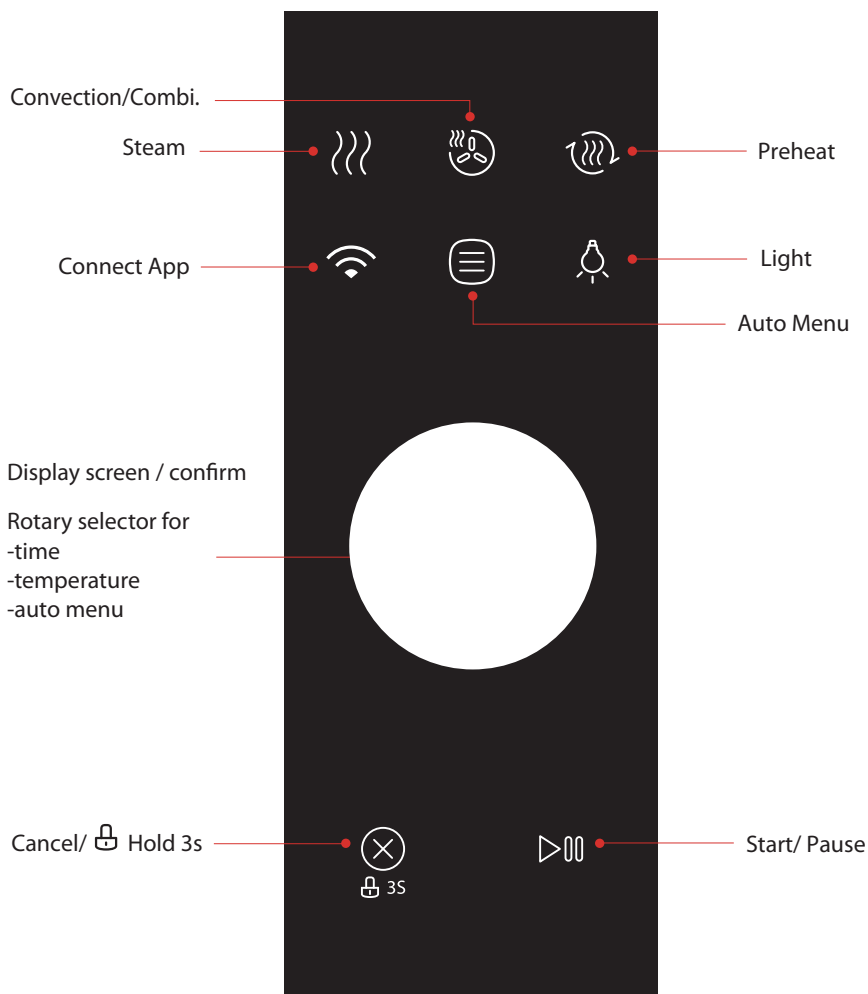
4. When cleaning is completed, the buzzer will sound, and then please open the oven door for cooling.
  - a. Do not touch the oven chamber with your hands immediately after cleaning.
  - b. Please wipe off the accumulated water in the oven chamber with a soft cloth after cooling.
  - c. Do not close the oven door before the chamber is completely cooled down.

# INSTRUCTION FOR USE

## OPERATION

### CONTROL PANEL AND FEATURES

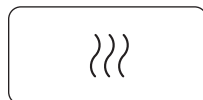
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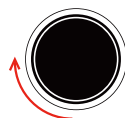
## OPERATION INSTRUCTIONS

### 1. PURE STEAM

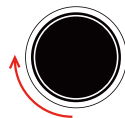
- a** In waiting state, choose the " >>> " menu.



- b** Turn the knob to set the time (1-120minutes), the default time is 20 minutes.



- c** Press the knob and then turn the knob to set the temperature (35-100°C), the default temperature is 100°C.



- d** Press " >|| " to start cooking.




### 2. LIGHT


In the running state with oven door closed, touching " >|| " to control the lamp to turn or off.

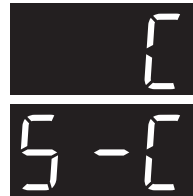


## OPERATION INSTRUCTIONS

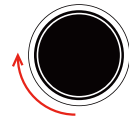
### 3.CONVECTION & COMBI.

- a In waiting state, press "  " once to choose the convection function.

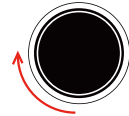
In waiting state, press "  " twice to choose the combi. function.




- b Turn the knob to set the temperature (100-230°C), the default temperature of convection is 170°C. (combination cooking is 190 °C)




- c Press the knob and then turn the knob to set the time (1-120minutes), the default time is 30 minutes.



- d Press "  " to choose preheat function. If you do not need the preheat function, please skip this step.



- e Press "  " to start preheating



# OPERATION INSTRUCTIONS

**f** When the preheat has finished, the buzzer will sound, then open the door and put food into oven, close the door, press "▷00" to start cooking.



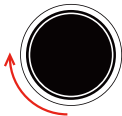
- 1. You can adjust the cooking time during operation or on pause. Adjust the time by totating the selector, and the current time flashes. Touch the ▷00 to confirm the setting.
- 2. You can adjust temperature during preheating process and at the end of preheating.
- 3. After the preheating is completed, if the door is not opened, heating will resume when the temperature drops.

## 4. OVEN CAVITY PREHEATING

**a** In waiting state, press "🌀" to choose the preheating function.



**b** Turn the knob to set the temperature (100-230°C), the default temperature is 170°C.









**c** Press "▷00" to start preheating.



# OPERATION INSTRUCTIONS

## 5. ECO MODE




- a** 2 ways to enter the eco mode
- (1) In waiting state, close the door and then press " , , 
- the light will turn off.
- (2) In waiting state, press " , , 

- b** Cancel the eco mode
- In eco mode, press any key to cancel it.




## 6. CHILD LOCK FUNCTION

To lock the oven so that it cannot be operated by children or other unintended users.

To activate the function

- a** In waiting state, press " , , 
- for 3 seconds, locked icon will display.


To deactivate the function

- b** In locked state, press " , , 
- for 3 seconds, the oven will return to waiting state.



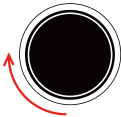
# OPERATION INSTRUCTIONS

## 7. AUTO FUNCTION

a In waiting state, press "  " to enter the auto menu.



b Turn the knob to choose the desired menu directly. →



c Press "  " to start.



## OPERATION INSTRUCTIONS

### AUTO FUNCTION GUIDE

Menu name	Screen display	Recommended quantity or weight	Preheat	Time	Adjustable range	Power
Steamed Sea Bass with Lime	01	400g	✓	5min convection preheat + steam 8min 20s	7'00'' to 9'40''	Convection (180 °C) + Steaming with full power
Steamed Garlic Shrimp with Vermicelli Noodles	02	400g	×	7min30s	6'30'' to 8'30''	Quick Steam 100°C
Japanese Steamed Egg Custard	03	600g	×	24min	20'30'' to 27'30''	Full steaming 100°C
Steamed Baby Cabbage	04	500g	×	12min	10'10'' to 13'50''	Quick Steam 100°C
Soup Dumplings with Beef	05	600g	×	20min	17'00'' to 23'00''	Quick Steam 100°C
Chiffon Cake	06	8 inches	✓	60min	×	Convection 150°C
Seafood Pizza	07	1	✓	15min	×	Convection 220°C
Roasted Chicken Wings	08	600g	✓	25min	×	Convection 220°C
Honey Glazed Ribs	09	500g	✓	10min+ 15min	×	220°C Convection+180°C Convection
Roasted Steak with Black Pepper	10	250g	✓	20min	×	Convection 230°C
Roasted Lamb Chop with Rosemary	11	500g	✓	40min	×	Convection 230°C
Grilled Saury	12	2	✓	15min	×	Convection 220°C
Shrimp Tempura	13	8	✓	18min	×	Convection 200°C
Cupcake	14	12	✓	29min	×	Convection 170°C
Spicy Grilled Fish	15	500g	✓	15min	×	Convection 200°C

## OPERATION INSTRUCTIONS

Menu name	Screen display	Recommended quantity or weight	Preheat	Time	Adjustable range	Power
Cranberry Cookies	16	15	✓	24min	×	Convection 160°C
Portuguese Egg Tarts	17	12	✓	28min	×	Convection 200°C
Butter Roll	18	9	✓	21min	×	Convection 160°C
Chives and Cheese Cookies	19	16	✓	20min	×	Convection 160°C
Roasted Sweet Potato	20	4	×	60min	×	Convection 230°C
Caramel Pudding	21	12	✓	15min	×	Convection 140°C
Steamed Fish Head with Chilli Pepper	22	800g	×	20min	17'00``to 23'00``	Quick Steam100°C
Steamed Tamago Tofu With Shrimp	23	200g	×	10min	8'30``to 11'30``	Quick Steam100°C
Steamed Siumai	24	12	×	16min	13'30``to 18'30``	Quick Steam100°C
Steamed Frozen Food	25	12	×	15min	13'00``to 17'00``	Quick Steam100°C
Salmon Steamed Rice	26	130g	×	8min	6'50``to 9'10``	Full steaming 100°C
Steamed Rice	27	300g	×	45min	38'20``to 51'40``	Full steaming 100°C
Steamed Pork Ribs with Black Bean Sauce	28	500g	×	20min	17'00``to 23'00``	Quick Steam100°C
Sweet Green Rice Ball	29	300g	×	20min	17'00``to 23'00``	Full steaming 100°C
Stewed Bird's Nest	30	1500g ( 300g bird's nest × +1200ml water )		50min	42'30``to 57'30``	Full steaming 100°C

## OPERATION INSTRUCTIONS


Menu name	Screen display	Recommended quantity or weight	Preheat	Time	Adjustable range	Power
Quick Steam	31		×	10min	100°C 1min~1hour	100°C steam
Slow Stew	32		×	50min	35°C~ 100°C 1min~5hour	100°C steam
Fermentation	33		×	30min	30°C~45°C 1min~24hour	35°C
Tableware Disinfection	34		×	15min		100°C
Milk Bottle Disinfection	35		×	10min		100°C
Cavity Cleaning	36		×	10min		100°C
Cavity Deodorization	37		×	5min		
Steam System Cleaning	38		×	1hour		

## TROUBLE SHOOTING

### NORMAL

Screen displays "F01"

When the temperature of the cavity is high, the relevant functions do not operate. Start again After the cavity is cooled.

Screen displays [  ] and "FILL"

The water box is out of water or not installed in place. Otherwise, look for after-sales professional for maintenance.

Steam accumulating on door, hot air out of vents

In cooking, steam may come out of food. Most will get out from vents. But some may accumu-late on cool place like oven door. It is normal.

Oven started accidentally with no food in.

It is forbidden to run the unit without any food inside.It is very dangerous.

Screen displays "CLE"

"CLE" will be displayed on the screen.This is a notice to users for steam system cleaning. Please follow the instruction of user manual or quick owner's manual to start auto menu 38, and the notice will automatically disappear when finished.

### TROUBLE

### POSSIBLE CAUSE

### POSSIBLE REMEDY

Oven cannot be started.

- Power cord is not plugged in tightly.
- Fuse blowing or circuit breaker works.
- Trouble with outlet.

- Unplug. Then plug again after 10 seconds.
- Replace fuse or reset circuit breaker (repaired by professional personnel of our company)
- Test outlet with other electrical appliances.

Oven does not heat.

The door is not closed properly.

Make sure the door is properly closed.



According to Waste of Electrical and Electronic Equipment (WEEE) directive, WEEE should be separately collected and treated. If at any time in future you need to dispose of this product please do NOT dispose of this product with household waste. Please send this product to WEEE collecting points where available.

**#DetailsMatter**