

使用說明書

電飯煲

RC-10AMXH(W)

RC-18AMXH(W)

TOSHIBA



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重要安全說明

預防措施

為避免因不安全或不當使用本產品而造成不可預見的風險或人身傷害，請在使用本產品前細心閱讀本使用手冊。另請在收貨時，仔細檢查包裝及產品，確保一切完好並操作無異常。若有任何損壞，請於購買產品七天內聯絡本公司售後服務團隊或零售商 / 經銷商。

警告：為確保使用者人身安全，絕不允許擅自對本產品進行任何改裝，如發現用於其他用途而造成危險，本公司有權不作維修保養。（有關保養條款細則可參閱保修卡或官網。）

符號說明



危險

表示極易燃氣體會危及生命和健康安全。



電器電壓警告

表示電壓會危及生命和健康安全。



警告

表示中度危險，如果未能加以避免，可能導致死亡或重傷。



小心

表示較低風險，如果未能避免，可能導致輕度或中度傷害。



注意

表示重要信息（如財產損失），但不表示危險。



遵守說明

表示維修技術人員只能按照操作說明操作維護本設備。

在使用前，請仔細閱讀有關使用說明，並將其儲存在安裝地點或裝置附近，以備日後使用。

安全注意事項

- 該部分解釋如果不遵守說明，可能發生的傷害和損害程度。

▲ 警告

- 可能導致“嚴重傷害”或“死亡”。

⚠ 小心

- 可能導致“身體傷害”或“財產損失”。
- 根據說明細節，解釋分為幾個部分。



“禁止”情況



“觀察”情況



“注意”情況

▲ 警告

為防止火災、燒傷、觸電、漏電、短路

- 警告：避免將液體濺到連接器上。
- 應看管好兒童，以避免其玩耍本電器。
- 使用後，加熱元件表面會有餘熱，請勿觸摸。
- 本電器可供身體、感官或精神能力較弱或缺乏經驗和知識的人（包括兒童）使用，前提是有負責其安全的人員對其進行監督或指導。本電器僅供家庭使用。請勿在戶外使用。
- 請勿將電器放置在靠近窗簾的地方。
- 本電器旨在用於家庭和類似場所，例如：
 - 商店、辦公室和其他工作環境中的員工廚房區域；
 - 農舍；
 - 酒店、氣車旅館和其他住宅類型環境中的客戶；
 - 食宿型酒店。

- 如果電源線損壞，必須使用製造商或其服務代理提供的特殊電線或組件進行更換。
- 在清潔、維護或搬遷之前以及不使用時，請關閉並拔下電器電源插頭。

誤用可能會造成潛在傷害

- 如果發現異常/故障，請立即停止使用。立即拔下電源插頭並聯系購買產品的商店或東芝服務中心進行檢查和維修。
 - 電源插頭/電源線異常發熱。
 - 電飯煲有燒焦味。
 - 電飯煲部分破裂、鬆動、晃動。
 - 內鍋、外蓋或內蓋破損或變形。
 - 烹飪加熱器彎曲。
- 請勿自行拆卸、維修或改造電飯煲。如需維修，請諮詢購買產品的商店或東芝服務中心。
- 請勿將任何異物插入電飯煲底部的通風口或縫隙中。特別是金屬物品，如插針、電線等。
- 請勿將電飯煲主體、電源插頭和電源線浸入水中或澆水。請勿將其放置在暴露於水的地方。
- 請勿讓不熟悉此電飯煲操作的人獨自使用。請勿將電飯煲放在兒童可以觸及的地方，特別是在烹飪過程中或烹飪剛結束時，請看管好兒童。
- 烹飪時，請勿打開內蓋或將電飯煲移動/攜帶到其他地方。

正確使用電源插頭/電源線。

- 使用220V的獨立插座。將電飯煲與其他電器一起使用會導致過熱，從而引起火災。請勿將電器連接到操作手冊中未指定的電源。
- 如果需要延長線，請單獨使用。

- 將插頭完全插入插座。
- 定期清除電源插頭上的灰塵。由於潮濕，灰塵積聚會導致絕緣失效，從而引起火災。使用乾布擦去灰塵。
- 確保電飯煲插頭的尖端沒有金屬物品或垃圾（例如，大頭針等）。
- 請勿讓兒童拍打插頭。
- 從插座中拔出電源插頭時，請握住插頭。否則，可能會因觸電、短路等原因引起火災。將電源插頭插入電源插座，直到插頭底部。
- 不使用時，請務必拔下插頭。否則，由於絕緣層老化，可能會引起觸電、漏電、火災等。

使用說明書中的插圖可能與您購買的產品不同

為防止火災、燒傷、觸電、漏電、短路等

請正確使用電源插頭/電源線（續）

- 請勿使用損壞的電源線/電源插頭等或插入鬆動的電源線/電源插頭。
- 請勿讓蒸氣接觸電源插頭或其他電器。使用任何廚房儲物架時要特別小心。
- 請勿使用電飯煲附件以外的任何電源線，請勿將電飯煲附帶的電源線用於其他電器。
- 請勿將電源插頭或電源線放在高溫、積水和高濕度的地方，或用鋒利的物體觸摸。
- 如果電源線損壞，請從生產商處購買指定的替代品。
- 小心處理電源線。請勿用力拉、塞、扭、以不自然的方式彎曲電源線，或在盤繞狀態時接通電源。請勿在其頂部放置重物。請勿以任何方式改造或使其變形。
- 請勿用濕手插入或拔出電源插頭或電飯煲插頭。觸摸電源插頭前，請確保手是乾燥的。
- 請勿用濕手觸摸電飯煲、電源線或電源插頭。如果電源線或電源插頭損壞，或電源插頭插入不正確，請勿操作電器。

正確使用電源插頭/電源線（續）

- 蒸氣口很熱。請勿將臉或手靠近，特別是在有嬰兒和幼兒時要小心。
- 確保安裝蒸氣閥座。
- 請勿將電器用於使用說明書中未指示的任何其他用途。否則可能會導致裏面的食物或蒸氣溢出或爆裂，導致燒傷/受傷。

《不當烹飪方式的示例》

- 放入可能阻塞蒸氣口的材料，例如，烹飪紙、鋁箔、除碱紙、保鮮膜或薄身食材，如蔬菜、番茄、豆類等。
- 烹飪容易溢出的食物，如果醬、豆類等。
- 將食材放入塑膠袋中並在鍋中加熱。

小心

防止漏電、觸電、身體傷害、燒傷、火災危險和財產損失。

防止沸騰或溢出

- 煮粥需要用大量的水，所以不能使用“白米”或“快煮”功能。
請按“煮粥”功能煮米粥。
- 請勿加水超過指示水位刻度太多。標準是距指示水位刻度2毫米以內。

防止燒傷/受傷。

- 使用過程中或使用後，請勿觸摸熱部件，包括內蓋、烹飪加熱器、內鍋、蒸氣孔、散熱器等。
- 不使用時，請勿按“開始”鍵或“保溫/翻熱”鍵。
因為烹飪加熱器、內鍋、外鍋、內蓋的溫度會很高。
- 移動電飯煲時，請勿觸摸掛鉤按鈕。
- 握住手柄時請勿搖晃電飯煲。
- 烹飪時，請勿豎起提手。
- 請勿空煮，否則會引起故障、過熱或異常工作。
- 如需維護或修理，請在拔下插頭並讓電器冷卻後進行。
蒸氣孔中可能仍會聚集熱水。
- 烹飪後，打開內蓋時，請注意蒸氣或熱水從內蓋滴落。
- 若在取出內鍋前，已按“保溫/翻熱”鍵。儘管在烹飪或加熱過程中取出內鍋，電源也不會自動切斷。
- 請使用乾抹布、手套等取出熱的內鍋。

為防止漏電、觸電、身體傷害、燒傷、火災危險和財產損失。

請勿在以下地方使用電飯煲

- 靠近明火、潮濕區域或高溫高濕區域的地方。
- 還要注意配件和附件。
- 不平坦/不穩定的地方或對熱敏感的地毯、墊子等。
- 否則可能會導致燒傷、火災危險。
- 在可能阻塞通風口的材料上，例如紙張、布料、地毯等。
- 鍋蓋無法完全打開的地方。可能會導致燒傷和財產損失。
- 高電磁區域。
- 靠近牆壁、傢俱等的地方

將電飯煲放在廚房儲物架上時，請注意避免蒸汽排氣被阻擋。

為了安全使用

- 請勿使用任何其他物品代替專為本電飯煲設計的內鍋。
- 請勿將易燃物體、危險物體、化學品或易燃氣體帶入或靠近電器。
- 使用電器前，請仔細閱讀使用說明書。
- 使用前，請務必按照使用說明書中的建議檢查電器是否處於良好的工作狀態。
- 拆除所有包裝材料。

請遵守以下事項

- 請勿在以下場所使用本電飯煲。
 - 陽光直射的地方
 - 油等濺到的地方
- 請勿將任何抹布放在蓋子上，尤其是蒸氣口上。
- 蒸氣可能會被封閉，導致鍋蓋、蒸氣口和操作部件發生故障、變形、變色等。
- 保持電飯煲和周圍環境清潔並隨時可用。灰塵、蟲子等進入功能維護部件（如通風口等）內部可能會導致電飯煲故障。
- 擦去水滴或任何異物。
- 如果在加熱器、溫度感測器、內鍋外部、內蓋包裝等處粘有異物的情況下使用電飯煲，米飯可能無法煮熟，從而導致故障。
- 請勿將內鍋用於燃氣灶、電磁爐、微波爐等。否則，可能會造成變形、變色、故障等。
- 如果電飯煲鬆動、破裂、掉落，請停止使用。
- 請聯繫購買產品的商店或東芝服務中心進行檢查和維修。

請勿以以下方式使用電飯煲，以防止內鍋內塗層被劃傷和脫落

- 請勿將餐具放入內鍋並將其用作洗碗盆。
- 請勿使用刷子或洗碗機清洗內鍋。
- 請勿使用任何清潔劑、漂白劑清洗內鍋。（使用中性和廚房洗滌劑。）
- 用各種食材調味和煮熟的米飯不能保溫。（使用調味料後請立即清洗。）
- 請勿使用醋。
- 請勿用勺子擦洗或用篩子敲打。
- 請勿使用金屬勺子或攪拌器。

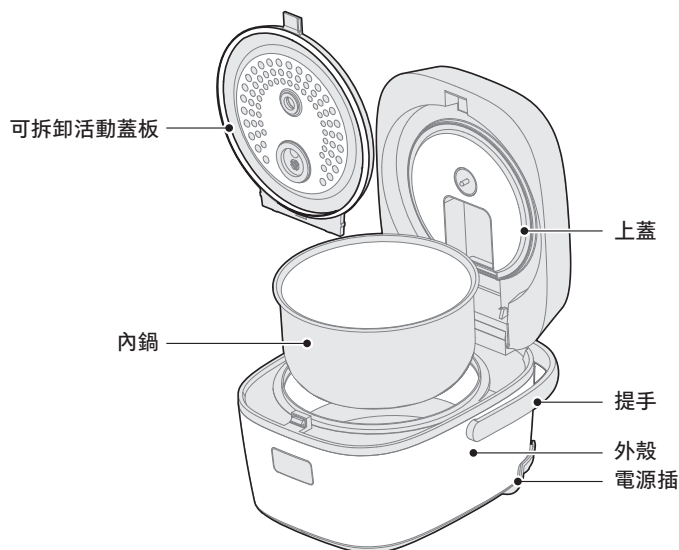
產品規格

型號名稱	RC-10AMXH(W)
電源	220V~
功耗（烹飪）	680W
容量	1.0L
頻率	50Hz
產品尺寸 (W x D x H)	260x328x218mm
產品重量	4.0kg

型號名稱	RC-18AMXH(W)
電源	220V~
功耗（烹飪）	860W
容量	1.8L
頻率	50Hz
產品尺寸 (W x D x H)	286x355x248mm
產品重量	5.0kg

產品介紹

部件名稱



配件清單



可立飯勺



可掛湯勺



量杯



蒸籠



電源線

● 注意

本手冊中的所有圖片僅供說明之用。實物與圖紙中的插圖如有差異，以實物為準。
安裝前，請從組件上拆下零件。

產品安裝

開箱

拆除所有包裝材料。

使用前，清洗內鍋、活動蓋板、蒸氣口和其他配件，然後徹底擦乾。

電氣要求

⚠ 警告

電擊危險

- 插入接地的3腳插座。
- 請勿移除接地插腳。
- 請勿使用適配器。
- 請勿使用延長線。

否則可能會導致死亡、火災或觸電。

需要接地的220V交流電源。建議使用僅供電飯煲使用的單獨電路。與其他電器共用電源會導致過熱。

電源線

● 注意

本電飯煲配有3腳接地插頭。為降低觸電風險，插頭只能以一種方式插入插座。如果插頭無法插入插座，請聯繫有資質的電工。請勿改裝插頭。

使用短電源線是為了降低被長電線纏住或絆倒的風險，或降低兒童抓住電線的風險。

如果電源線太短，請聯繫有資質的電工或技術人員在電器附近安裝插座。請勿使用延長線。

位置要求

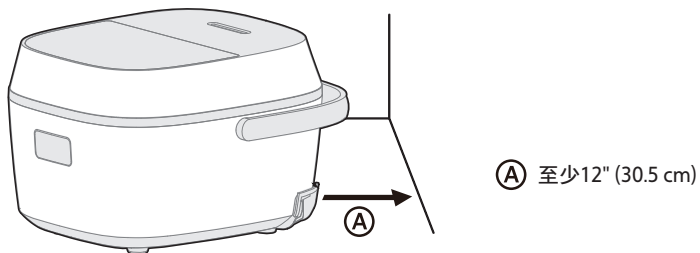
本電飯煲僅供家庭使用；不得用於商業用途。

請在室內穩定、水準、不熱敏感的表面（如臺面）上使用，並且蓋子可以完全打開；請勿在室外使用。

請勿將電飯煲放在臺面上陽光直射的區域，或可能濺到食用油的地方。

電源線

電飯煲發出的蒸氣和熱量可能會損壞附近的牆壁或櫥櫃或使其褪色。建議將電飯煲放置在距離牆壁或櫥櫃至少12" (30.5 cm)的位置。



操作說明

操作面板

⚠ 警告

火災/燒傷危險

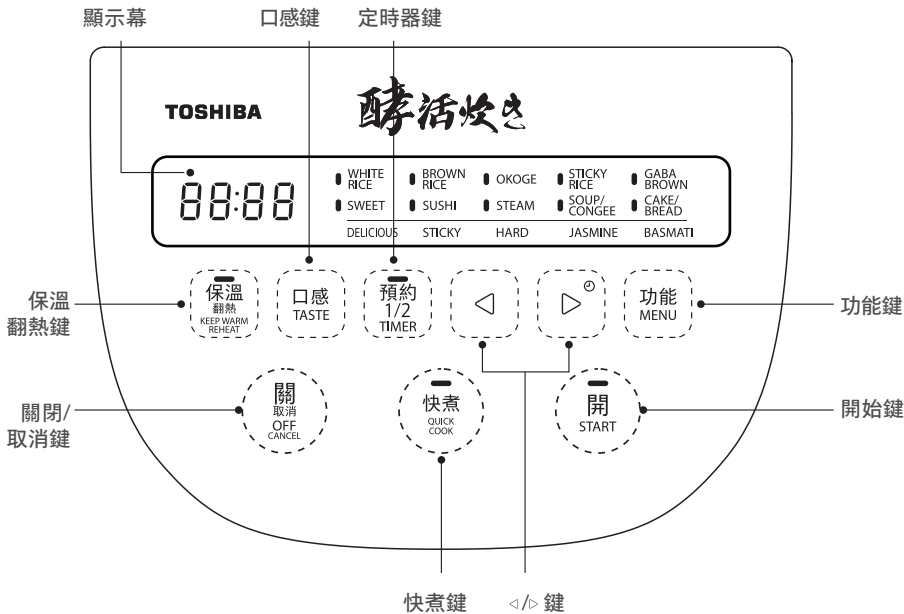
如果出現以下情況，請立即拔下插頭並不要使用電飯煲：

- 使用過程中電源線變得異常熱。
 - 電飯煲冒煙或檢測到燒焦氣味。
 - 電飯煲破裂或有鬆動或嘎嘎作響的零件。
 - 內鍋、外蓋或內蓋破損或變形。
- 否則，可能會導致火災、觸電或受傷。

控制面板

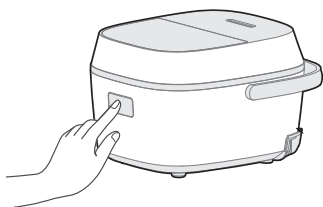
❗ 重要

要選擇烹飪程式，必須先將電飯煲插入接地的三孔電源插座（ON）。



功能	操作指南
開始	在待機模式下，按[開始]鍵啟動當前工作狀態，電器開始工作。
保溫/翻熱	按[保溫/翻熱]鍵進入保溫狀態，再按一次進入“翻熱”狀態，按鍵燈閃爍，25分鐘米飯翻熱功能啟動。 要切換或取消當前功能，按[關/取消]鍵重新選擇。
關/取消	在任何狀態下，按[關/取消]鍵取消當前工作狀態並返回待機狀態。
口感	在啟動程式前，可以短按[口感]鍵改變食物的口感，如“DELICIOUS(美味)”、“STICKY(軟糯)”、“HARD(稍硬)”；或長按[口感]鍵改變米的種類，如“JASMINE(絲苗米)”、“BASMATI(印度香米)”。 注意：只有‘WHITE RICE (白米)’功能才有這些選項。
WHITE RICE (白米) BROWN RICE (糙米飯) OKOGE (鍋巴飯) STICKY RICE (糯米飯) GABA BROWN (發芽糙米) SWEET (醇活飯) SUSHI (壽司飯) STEAM (蒸) SOUP/CONGEE (煲湯/煮粥) CAKE/BREAD (蛋糕/麵包)	按[功能]鍵選擇相關功能。螢幕顯示預設的烹飪時間。按[開]鍵進入烹飪狀態。 若要切換或取消當前功能，按[關/取消]鍵重新選擇，完成後進入保溫狀態。
預約	預約烹飪：按[預約]鍵，按一次顯示預約1，按兩次顯示預約2，再次按[預約]鍵，“預約1”和“預約2”在螢幕上迴圈閃爍。 按[<] [>]鍵調整預約時間，調整後自動記憶設定的時間。 然後按[功能]鍵選擇烹飪功能，按[開始]鍵，電器開始預約時間倒計時。 倒計時結束後，烹飪完成。 注意：預約時間範圍為0:00-23:50。 蛋糕/麵包、保溫/翻熱功能不能設置預約。

開關上蓋的方法



打開上蓋

- 請勿從上方按壓上蓋，您只需按下按鈕聽到“嗒嗒”一聲開鎖聲音，上蓋即被打開。

按下前側中央處



關閉上蓋

- 為了防止忘記裝上活動蓋板，如活動蓋板未安裝則無法關上上蓋。
- 關閉上蓋前，請確認鎖扣固定處沒有異物。
- 按壓直至發出“嗒嗒”的聲響。

米飯的煮法

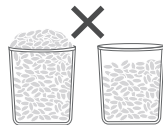
1 用產品附帶的量杯進行量米



1杯米約可煮2碗飯（碗口直徑約11.5cm）



正確量米
大米應平於杯口



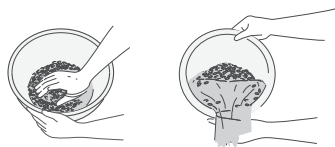
高於或低於杯口都會導致水位無法準確控制

注意：1.0L鍋常規飯最多可煮5.5杯米，1.5L鍋常規飯最多可煮8杯米，1.8L鍋常規飯最多可煮10杯米，否則可能會導致溢出或米飯不熟等情況；

2. 11.5cm為常規家庭用碗尺寸。

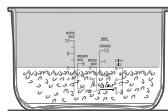
2 淘洗乾淨大米

洗米時淘洗2~3次口感會更佳哦



3 選擇水位刻度

根據所有杯數來調節水量
(可喜好增減水量，大約在刻度上下1mm以內。)



4 擦去內鍋外側附著的水滴、異物，裝好內鍋，關閉上蓋

如果附著有異物、水滴，則無法順利煮飯 導致蓋關不上、漏氣等問題發生。



擦去內鍋外側的水分



按壓直至發出
“啾嗒”的聲

5 選定功能，開始煮飯

按下開鍵



煮飯模式

烹飪容量和烹飪時間估算

根據要煮的米的類型選擇“烹飪模式”和“水位”。

RC-10AMXH(W)			
功能	口感	烹飪容量 單位: 杯	煮飯時間估算 單位:分鐘 ()初次煮飯時間
WHITE RICE (白米)/ JASMINE (絲苗米)/ BASMATI (印度香米)	DELICIOUS(美味)	JASMINE (絲苗米):1~5.5 BASMATI (印度香米):1~4	35-55(50)
	STICKY(軟糯)		40-60(60)
	HARD(稍硬)		35-50(40)
BROWN RICE (糙米飯)	/	1~4	60-90(80)
OKOGE (鍋巴飯)		1~4	50-60(60)
STICKY RICE (糯米飯)		2~4	45-80(60)
GABA BROWN (發芽糙米)		1~4	240-260
SWEET (醇活飯)		1~5.5	55-70(60)
SUSHI (壽司飯)		1~5.5	35-55(50)
STEAM (蒸)		/	設定時間+15 (30)
SOUP/CONGEE (煲湯/煮粥)		/	設定時間 (120)
CAKE/BREAD (蛋糕/麵包)		/	45-50(50)
QUICK COOK (快煮)		1~5.5	30-50(30)
REHEAT (翻熱)		/	25-30(25)

煮飯模式

RC-18AMXH(W)			
功能	口感	烹飪容量 單位：杯	大概烹飪時間 單位：分鐘 (默認烹飪時間)
WHITE RICE (白米)/ JASMINE (絲苗米)/ BASMATI (印度香米)	DELICIOUS(美味)	JASMINE (絲苗米): 2-10 BASMATI (印度香米): 2-8	35-55(50)
	STICKY(軟糯)		40-60(60)
	HARD(稍硬)		35-50(40)
BROWN RICE (糙米飯)	/	2~6	60-90(80)
OKOGE (鍋巴飯)		2~6	50-60(60)
STICKY RICE (糯米飯)		2~6	45-80(60)
GABA BROWN (發芽糙米)		2~6	240-260
SWEET (醇活飯)		2~10	55-70(60)
SUSHI (壽司飯)		2~10	35-55(50)
STEAM (蒸)		/	設定時間+15 (30)
SOUP/CONGEE (煲湯/煮粥)		/	設定時間 (120)
CAKE/BREAD (蛋糕/麵包)		/	45-50(50)
QUICK COOK (快煮)		2~10	30-50(30)
REHEAT (翻熱)		/	25-30(25)

- 內鍋水位刻度的最小量、最大量和可煮飯的量不一樣。
- 實際的煮飯時間會根據飯量、水溫、水量等發生10分鐘左右的變化。請將煮飯時間當成估算時間。
(煮飯條件是交流電壓 220V、室溫及水溫為 23 ℃ 並調整為標準水量的情況下)
- 要煮較稀的粥時，請減少米量或增加水量。但加水請勿超過煮粥的最大刻度線。
- 不同型號煮飯容量不一樣，詳細請參考內鍋水位刻度線。

烹飪步驟

1

按[功能]選擇相應功能

顯示將按以下順序變化

< WHITE RICE (白米) > < BROWN RICE (糙米飯) >
< OKOGE (鍋巴飯) > < STICKY RICE (糯米飯) >
< GABA BROWN (發芽糙米) > < SWEET (酵活飯) >
< SUSHI (壽司飯) > < STEAM (蒸) >
< SOUP/CONGEE (煲湯/煮粥) >
< CAKE/BREAD (蛋糕/麵包) >



2

在[白米]功能下，

短按[口感]選擇< DELICIOUS(美味) > < STICKY(軟糯) > < HARD(稍硬) >

長按[口感]選擇< JASMINE(絲苗米) >

< BASMATI(印度香米) >



3

按[開]進入烹飪狀態



預約煮飯的方法

準備	<p>確認是否與當前北京時間相吻合</p> <p>洗米，加減水，將內鍋放入本體內，關閉上蓋</p>	<p>●如與現在時間不吻合，則無法在預約的時間完成煮飯。</p>
操作	<p>按“預約”鍵，選擇“預約1”、“預約2”</p> 	<p>●每次按下預約鍵，顯示會再“預約1”和“預約2”之間切換</p>
	<p>按“◀▶”設定定煮飯完成的時間</p> <p>時鐘為24小時顯示方式 早上7點 7:00 晚上6點 18:00</p> 	<p>●以每10分鐘為1個單位進行設定；長按+或-鍵，可快速調節時間。</p> <p>※預約時間最好設定在2小時以外，否則部分菜單可能會直接開始烹飪。</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>電飯煲會記憶預約時間，因此，下次要使用同一預約時間煮飯時，可省略操作。</p> </div>
	<p>確認煮飯模式</p> <p>●選好要煮的類型，設定煮飯模式。</p> 	<p>❗ 煮粥時請務必將煮飯功能設置為<湯/粥>。</p> <p>如使用其他煮飯模式，可能會造成溢鍋和燙傷</p>
	<p>到了預約時間即完成煮飯</p> <p>●按下（開）預約完成</p>  <p>要取消預約時 操作錯誤時</p> 	<p>按下（開）會有提示音。</p>

預約煮飯時請注意

- 如煮出的米飯偏軟，請根據喜好減少水量。
- 預約煮飯時，大米的澱粉質會沉澱，因此底部的米飯可能會帶有淡淡的黃褐色。通過徹底淘洗大米可以減輕這種現象。
- 室溫和水溫較低時或水量較多時，煮飯完成時間可能有10分鐘左右的延遲。
- 產品可實現24小時預約，請根據食物類型自行調節預約時間，一般不建議14小時以上的預約（夏天請勿超過8小時）

“O” 表示可預約煮飯

（可能會造成米飯變質、腐壞或腐蝕內鍋）

WHITE RICE(白米)					BROWN RICE (糙米飯)	OKOGE (鍋巴飯)	STICKY RICE (糯米飯)
DELICIOUS (美味)	STICKY (軟糯)	HARD (稍硬)	JASMINE (絲苗米)	BASMATI (印度香米)			
O	O	O	O	O	O	O	O
GABA BROWN (發芽糙米)	SWEET (酵活飯)	SUSHI (壽司飯)	STEAM (蒸)	SOUP/CONGEE (煲湯/煮粥)	CAKE/BREAD (蛋糕/麵包)		
O	O	O	O	O	X		

保溫/翻熱

- 烹飪結束自動進入保溫狀態。
- 待機狀態下，按一下“保溫/翻熱”鍵進入保溫狀態，顯示保溫時間，保溫燈亮。
- ※ 產品可實現24小時保溫，但是建議不超過8小時。

調整現在時間(時鐘)的方法

- 插入電源插頭，長按“▷”鍵時間閃爍。
- 按“◁▷”調整時間。
- 按“開”或者等待10秒調整成功，按下取消鍵退出設定。
- ※ 煮飯、保溫、預約過程中無法調整時鐘。

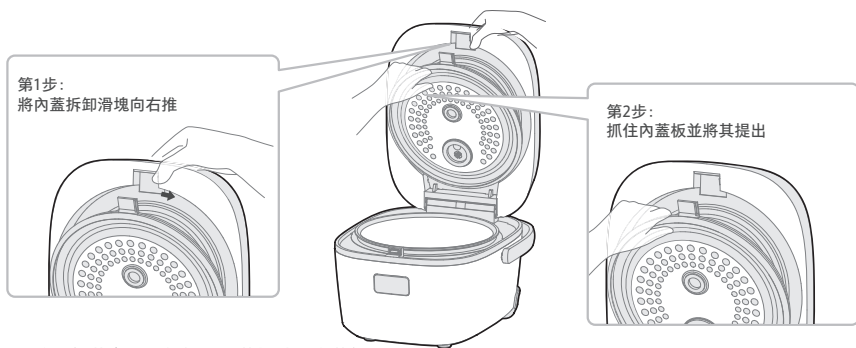
清潔和保養



1. 請用布擦去外殼蓋上的水。
2. 內鍋和電熱盤上的水、飯粒、雜物。
3. 首次使用時，可按照以下步驟進行簡單清潔，後續根據使用情況進行定期清潔。

拆卸活動蓋板

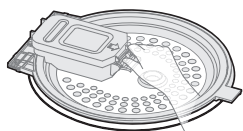
左手抓住蓋子邊緣，右手按箭頭方向推動內蓋滑塊，左手向前拉，即可取出活動蓋板。
為防止無蓋烹飪，拆卸活動蓋板時，上蓋無法關閉。



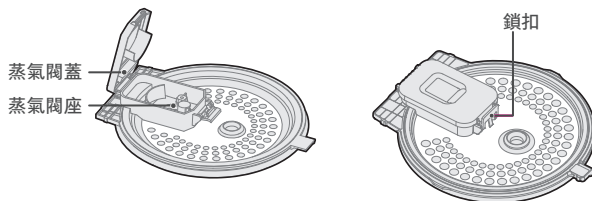
注意：為防止無蓋烹飪，拆卸活動蓋板時，上蓋無法關閉。

蒸氣閥蓋的拆裝

1 抓住活動蓋板，打開鎖扣



2 將蒸氣閥座的卡扣插入蒸氣閥蓋的小孔中，並鎖緊



注意：當蒸氣閥蓋內側的蒸氣口密封圈脫出來時，請壓入，使其不從槽中突出。

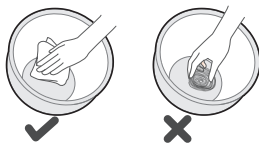
清洗煲體/內鍋/蒸籠

1 用乾淨的軟布擦拭



注意：煲體內部清洗完畢後，一定要擦乾水，避免在有水的情況下使用。

2 用清水浸泡10分鐘，使殘留的米飯充分吸水後清洗



注意：請勿用鋼絲球清洗內鍋，避免刮傷內鍋塗層。

3 清潔完成後擦乾內鍋、蒸籠。



常見故障問題


煮的不好，這種時候怎麼辦

請在申請修理前進行一次調查。若調查後仍不知道原因，請向您購買電飯煲的商店詢問。

這種時候		調查原因（參考頁）
米飯	軟 呈糊狀 結塊 不好吃	<ul style="list-style-type: none">● 請減少用水量煮飯。● 請在煮飯完成後馬上將米飯整體翻鬆。● 如使用新米請減少煮飯用的水量。● 煮飯前浸泡大米或預約煮飯會使煮出的米飯偏軟。● 洗米時用力搓米或用筐羅瀝乾放置，都會使大米裂開，造成米飯變粘呈糊狀。● 是否使用了熱水或pH9以上的城離子水？
	硬 鬆散 不好吃	<ul style="list-style-type: none">● 請添加用水量煮飯。● 請提前將大米浸泡之後再煮飯。● 是否使用了硬度較高的礦泉水？
	焦 ※ 淡黃褐色的微焦不是故障。	<p>在以下的情況下容易變焦。</p> <ul style="list-style-type: none">● 洗米不充分時。● 浸泡時間較長時。預約煮飯時。● 煮免淘米時。清洗1~2次可減輕變焦現象。● 使用胚芽米煮飯，或煮煲仔飯等加入調味料時。● 溫度感應器或上蓋溫度感應器等，帶有髒痕或者異物時。
	煮得不好 不好吃	<ul style="list-style-type: none">● 是否在內鍋放置槽或活動蓋板未冷卻的情況下就煮飯了？ 請冷卻後開始煮飯。● 用（快速煮）模式煮出的飯會水分偏多、稍硬。● 活動蓋板是否被異物堵塞、上蓋溫度感測器、主溫控器、密封環、內鍋邊緣是否附著有異物？● 內鍋或活動蓋板是否變形？是否忘記安裝活動蓋板或蒸氣口？● 煮飯過程中是否停過電？
保溫的米飯	有氣味 ※ 有氣味時，請務必進行煮沸清潔，經過清洗保養後再使用。	<ul style="list-style-type: none">● 是否進行了以下的保溫？ 長時間保溫、冷飯的保溫、把飯勺放在鍋內保溫、反覆長時間保溫。● 發芽糙米可以保溫，但是與白米相比，其香味或顏色容易變化，建議儘快食用或冷凍保存。● 活動蓋板、蒸氣閥和本體是否有污垢？ 特別是活動蓋板和蒸氣閥，請在每次煮飯後都拆下清洗，並擦乾水分。● 是否洗米不充分或進行了長時間的預約煮飯？● 是否在切斷保溫後仍將米飯留在鍋內？ 保溫過程中取出了內鍋又放了回去、誤按下了關(取消)鍵，因長時間停電而切斷了電源。
	半涼半熱	<ul style="list-style-type: none">● 請在食用之前進行再加熱。
	呈糊狀	<ul style="list-style-type: none">● 請減少用水量煮飯後再保溫。● 請在煮飯完成後馬上將米飯整體翻鬆。● 請將米飯聚攏，請勿讓飯粒殘留在內鍋側面，並不時翻動一下米飯。
	乾燥變色	<ul style="list-style-type: none">● 密封環、內鍋邊緣、外殼罩上是否附著有異物？● 內鍋外側和主溫控器上是否附著有異物？● 蒸氣閥是否已確實安裝好？● 是否反覆進行了長時間的保溫或再加熱？

這種時候		調查原因（參考頁）
上蓋的開關	很難關閉 無法關閉	<ul style="list-style-type: none"> ● 活動蓋板是否已安裝好？為了防止忘記裝上活動蓋板，如活動蓋板未安裝則無法關上上蓋。 ● 活動蓋板下方的插入部分，是否確實已插入？ ● 開蓋扣板是否附著有異物？ ● 活動蓋板上是否有異物堵塞？
	煮飯過程中上蓋打開	<ul style="list-style-type: none"> ● 請按壓上蓋前側中央處，直至發出“啾啾”的聲響。 ● 開蓋扣板是否附著有異物？
預約	馬上就開始了煮飯 無法在預約時間煮飯 無法預約	<ul style="list-style-type: none"> ● 1~2小時以內的預約會立即開始煮飯。 ● 是否弄錯了上午和下午？時鐘為24小時顯示方式。 ● 設定的現在時間是否有錯？ ● 鋰電池是否電量耗盡？ ● 室溫和水溫較低或水量較多時，煮飯完成時間可能會延遲10分鐘左右。 ● 設定預約時是否放入了內鍋？ ● 是否忘記設定預約，或是最後忘記按下開鍵？
煮飯和保溫	蒸氣洩漏 ※ 請在煮飯完成後再確認。	<ul style="list-style-type: none"> ● 密封環、內鍋邊緣、外殼罩上是否附著有異物？ ● 上蓋、開蓋扣板是否附著有異物？ ● 密封環是否有損傷，活動蓋板或內鍋是否變形？ ● 活動蓋板確實已安裝？
	蒸氣閥的噴出口附近有水滴	<ul style="list-style-type: none"> ● 蒸氣冷卻後會變成水滴附著。並非異常。
	活動蓋板和內鍋上有水滴	<ul style="list-style-type: none"> ● 為了防止米飯乾燥，在活動蓋板和內鍋上可能附有水滴，並非異常。
	打開上蓋時，密封環等部位會滴落冷凝水	<ul style="list-style-type: none"> ● 根據打開上蓋的時機和室溫等的條件，有時冷凝水會滴落在外殼罩等部位上，請將其擦去。 ● 蓋子沒有完全打開時、或手扶著輕輕打開時，冷凝水有時會流入內鍋(米飯)，而不流入框中。 ● 如果在米飯未盛出狀態下切斷保溫、或拔出電源插頭放置，活動蓋板冷卻發生結露，會附著很多冷凝水。 ● 主溫控器和內鍋外側是否附著有異物？
	溢鍋濺出	<ul style="list-style-type: none"> ● 是否米量太少、水量太多或洗米不充分？ ● 粥的煮飯模式沒錯嗎？ ● 上蓋溫度感測器、主溫控器是否附著有異物？ ● 蒸氣閥內是否有污垢？ ● 是否已安裝好蒸氣閥和活動蓋板？ ● 活動蓋板上是否有異物堵塞？
	內鍋內形成薄膜	<ul style="list-style-type: none"> ● 糯米紙狀的薄膜是因大米中的糖分（澱粉質）溶解後乾燥而形成的，並非異常。
	無法進行按鍵操作	<ul style="list-style-type: none"> ● 電源插頭是否已插入？內鍋是否已放置好？
顯示・按鍵	燈滅掉了 中途停止了	<ul style="list-style-type: none"> ● 誤按下了關(取消)鍵或長時間停電會使電源切斷。
	剩餘時間顯示與實際煮飯時間不同	<ul style="list-style-type: none"> ● 有時會與實際的煮飯時間不同，並非故障。 詳情請見“關於煮飯時間的顯示”。
其他	有塑膠等的氣味	<ul style="list-style-type: none"> ● 剛開始使用時可能有氣味，隨著使用會逐漸消失。 通過換氣或煮沸清潔來消除氣味。
	塑膠零件上有的部位呈線狀或波浪狀	<ul style="list-style-type: none"> ● 是塑膠成形的痕跡，不是異常。不影響煮飯或保溫。
	上蓋與本體之間有縫隙	<ul style="list-style-type: none"> ● 上蓋與本體之間多少會有縫隙，但密封環會起到密閉的作用。
	內鍋外側的塗層有劃傷或污垢	<ul style="list-style-type: none"> ● 隨著使用次數的增多，內鍋外側的塗層會有劃傷或污垢，但在煮飯和保溫方面沒有問題，可正常使用。
	煮飯過程中斷路器跳閘	<ul style="list-style-type: none"> ● 與其他電氣產品同時使用時，有時會超過斷路器的額定電流。 請使用單獨的電源插座。

愛心檢查

 愛心檢查	對長年使用的電飯煲進行檢查！ <p>請在定期確認“安全注意事項”和“請注意”的前提下使用。 錯誤的使用方法和長年的使用都會因為熱、潮濕、灰塵等的影響而使零部件劣化，還有可能會發生故障或事故。</p>	
	是否有這樣的症狀 請清除電源插頭和電源插座上堆積的灰塵。	<p>● 電源插頭或電源線發熱異常。 ● 本體發出焦糊味。 ● 本體的一部分出現破裂、歪曲或咯咯作響。 ● 內鍋、外蓋、內蓋變形或破損。 ● 出現其他異常或故障。</p> <p>請停止使用</p> <p>為了防止故障或事故的發生，請停止使用，從電源插座拔下電源插頭，並請務必向您購買電飯煲的商店貨特約維修網點進行有關檢查和修理的諮詢。 請顧客勿自行修理。</p>

停電時

● 通電後繼續烹飪或保溫。

但可能會出現烹飪效果不佳、斷電、指定完成時間延遲等情況。

※與中途拔掉電源插頭或斷路器跳閘時的情況相同。

故障代碼解決方法

請將電源插頭（電源側）從插座上拔下，按照以下方法處理。

指示燈狀態	異常顯示	可能的原因	處理方法
常亮	E1	底部感測器開路	如拔下電源插頭後重新通電，仍報故障，請送當地售後服務維修
	E2	底部感測器短路	
	E3	IGBT感測器開路	
	E4	IGBT感測器短路	
	E5	上蓋感測器開路	
	E6	上蓋感測器短路	
	EU	通信接收故障	
閃爍	EU	通信發送故障	
常亮	E2	IGBT過熱保護	檢查進出風口是否堵塞，風扇轉動是否順暢，排除後重新通電仍報故障，送售後服務維修
常亮	E4	無鍋保護	檢查確保放入內鍋後重新通電若仍報故障送售後服務維修

異常現象解決方法

當您認為產品有故障的時候，在送到維修網點修理之前請檢查以下情況，進行確認

異常情況	可能原因	應對措施
過軟、過硬、 過稠、過稀、 沒煮熟、焦飯、 米湯溢出、沸騰不足	未按照水位線加水	按照水位線加水
	功能選擇錯誤	選擇對應的功能
	電熱盤上有異物	清除電熱盤上異物重新烹飪
	內鍋變形	聯繫售後更換內鍋
保溫時有異味、 變色、發乾	密封圈與內鍋邊沿有異物夾雜	清除異物
	產品漏氣	聯繫售後更換密封圈
	保溫時間過長	建議保溫在 5 小時內為佳
工作過程中有異響	內鍋上有水未擦乾	使用前將內鍋上的水擦乾
	工作中繼電器通斷聲音	繼電器聲音為電器正常現象

#DetailsMatter

USER MANUAL

DIGITAL RICE COOKER

RC-10AMXH(W)

RC-18AMXH(W)

TOSHIBA



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SAFETY INSTRUCTIONS

Intended Use

The following safety guidelines are intended to prevent unforeseen risks or damage from unsafe or incorrect operation of the appliance. Please check the packaging and appliance on arrival to make sure everything is intact to ensure safe operation. If you find any damage, please contact the retailer or dealer. Please note modifications or alterations to the appliance are not allowed for your safety concern. Unintended use may cause hazards and loss of warranty claims.

Explanation of Symbols



Danger

This symbol indicates that there are dangers to the life and health of persons due to extremely flammable gas.



Warning of electrical voltage

This symbol indicates that there is a danger to life and health of persons due to voltage.



Warning

The signal word indicates a hazard with a medium level of risk which, if not avoided, may result in death or serious injury.



Caution

The signal word indicates a hazard with a low degree of risk which, if not avoided, may result in minor or moderate injury.



Attention

The signal word indicates important information (e.g. damage to property), but not danger.



Observe instructions

This symbol indicates that a service technician should only operate and maintain this appliance in accordance with the operating instructions.

Read these operating instructions carefully and attentively before using/commissioning the unit and keep them in the immediate vicinity of the installation site or unit for later use!

SAFETY CAUTIONS

- This is to explain the extent of injuries and damages that may occur if the instructions are not followed.

WARNING

- Probable causes of “severe injuries” or “death”.

CAUTION

- Probable causes of “bodily harm” or “property damages”.
- The explanation are divided into sections according to instruction details.



“PROHIBITION”
cases



“OBSERVATION”
cases



“CAUTION”
cases

WARNING

To prevent fires, burns, electric shocks, electricity leakage, short circuits

- Warning: Avoid spilling to the connector.
- Children should be supervised to ensure that they do not play with the appliance.
- The heating element surface is subject to residual heat after use, do not touch.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

This appliance is for household use only. Do not use outdoors.

- Don't place the appliance to the place close to heat-sensitive curtains.

- This appliance is intended to be used in house-hold and similar locations such as:
 - Staff kitchen areas in shops, office and other working environments;
 - farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments.
- If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.
- Please turn off and unplug the appliance before cleaning, maintenance or relocation and whenever it is not in use.

Misuse may cause potential injury

- Stop using immediately if abnormalities/malfunctions are found. Unplug immediately and contact the Store from which the product was bought or Toshiba service center for examination and repair.
 - The power plug / cord is abnormally hot.
 - The cooker has a burnt smell.
 - The cooker is partly cracked, loosen, wobbling.
 - The inner pot, outer lid, or inner lid is broken or deformed.
 - The cooking heater becomes bent.
- Do not disassemble, repair, or modify the cooker by yourself. For any repair, please consult the Store from which the product was bought or Toshiba service center.
- Do not insert any foreign object into the air vent or blank gaps at bottom of the cooker. Especially metal articles e.g. pins, wire, etc.
- Do not immerse the cooker body and the power plug and cord in water or pour water over them.
Do not place them in a place exposed to water.
- Do not allow anyone unfamiliar with this cooker handling to use it by themselves. Do not use the cooker where children can reach, particularly keep your eyes on children during cooking or right after cooked.
- While cooking, do not open the inner lid or move/carry the rice cooker to other places.

Use the power plug / cord correctly.

- Use a separate socket of 220V. Using the cooker with other appliances will result in overheating leading to fire hazards. Do not connect the product to the power source which is not specified in the operation manual.
 - If an extension cord is necessary, use it separately.
 - Fully insert the plug into the socket.
 - Periodically remove dust from the power plug. Accumulation of dust, due to humidity, will cause insulation failure leading to fire hazards. Use dry cloth to wipe dust away.
 - Make sure there is no metallic articles or trash (e.g., pin, etc.) left at the pointed end of cooker-plug.
 - Do not allow children to flap the plug.
 - Hold the power plug head when pulling it out from the outlet. If not, it may catch fire, due to an electric shock, a short circuit, etc. Insert the power plug into the power outlet as far as the base of the power plug.
 - Always unplug when not in use. If not, due to insulation deterioration, it may cause an electric shock, electricity leakage, fire hazards, etc.
- ※ Illustration in the instruction manual might be different from the product you purchased.

To prevent fires, burns, electric shocks, electric leakage, short circuit, etc.

Use the power plug/cord correctly, (continued)

- Do not use damaged cords/power plugs, etc., or those with loose insertion.
- Do not let steam reach the power plug or other electrical appliances. Especially be careful when using any kitchen storage shelf.
- Do not use any power cords other than the cooker attachments and do not use the cooker attached cords for other appliances.
- Do not place the power plug or cord in the place with high temperature, flooded water, and high humidity or touch it with sharp-edge object.

- If power cord damaged, purchase specified replacement from the producer.
- Handle the power cords with care. Do not pull, tuck, twist, bend them with force in unnatural ways or turn on electricity while they are still coiled. Do not place heavy objects on their tops. Do not modify or deform them in any way.
- Do not insert or pull out the power plug or the cooker-plug with wet hands. Make sure your hands are dry before touching the power plug.
- Do not touch the product, cord, or power plug with wet hands. Do not operate the product if the cord or power plug is damaged, or the power plug is inserted improperly.

Use the power plug/cord correctly, (continued)

- The steam vent is hot. Keep your face or hands away from it. Be careful, especially with babies and infants.
- Make sure to install the steam vent.
- Do not use the cooker for any purposes other than those indicated in the instruction manual.
Because it may cause food or steam contained inside spill or burst out, resulting in burn wounds/injuries.
«Examples of inappropriate cooking ways »
- Putting materials that may block the steam vent, for example, cooking sheets, aluminum foil, lye-removing sheets, food wraps, or thin-layer ingredients such as greens, tomatoes, beans, etc.
- Cooking the food that's easy to spill out e.g., jams, beans, etc.
- Putting ingredients in plastic bags and heating in the cooker.

CAUTION

To prevent electricity leakage, electric shocks, bodily harm, burn wounds, fire hazards, and property damages.

To prevent boiling over or spilling out

- Congee is to be cooked with lots of water, so we don't use "White Rice" or "Quick Cook" menu.
Please cook rice porridge by "Congee" menu.
- Do not add water too much more than the indicated water level scale.
The standard is within 2 mm against the indicated water level scale.

To prevent burn wounds / injuries.

- While using or after using, do not touch hot parts including the inner lid, the cooking heater, the inner pot, the steam vent, the heat sink, etc.
- When not in use, do not press the "START" key or "KEEP WARM/REHEAT" key.
Because the cooking heater, the inner pot, the outer pot, the inner lid will be at high temperature.
- While moving the cooker, do not touch the hook button.
- Do not shake the cooker while holding the handle.
- While cooking, do not set up the handles.
- Do not turn on the cooker, when the pot is empty.
Because it may cause overheating, breakdowns, and malfunctions.
- To maintain or repair, do it after unplugging and the cooker has cooled down.
There may be hot water still gathering in the steam vent.
- After cooking, beware of steam or hot water dripping from the inner lid, while opening it.
- Before take out the inner pot, press the "KEEP WARM/REHEAT" key.
Although the inner pot is taken out during cooking or warming, the power will not be automatically cut off.
- Please use a dry dishcloth, mittens, etc. to take out the hot inner pot.

To prevent electricity leakage, electric shocks, bodily harm, burn wounds, fire hazards, and property damages.

Do not use the cooker in the following places

- A place where near the naked flame, wet area, or hot and high humidity area.
Also beware for the accessories and attachments.
- An uneven/unstable place or on heat-sensitive carpets, mats, etc.
They may cause burn wounds, fire hazards.
- On materials that may block the air vent, for example paper, cloth, carpet, etc.
- A place where the lid cannot be fully opened. It may cause burn injuries and damages.
- The high electromagnetic area.
- A place close to walls, furniture, etc.

When putting the cooker on a kitchen storage shelf, be careful not to let steam be confined.

For safe use

- Do not use any other things instead of the inner pot which is specifically designed for the cooker.
- Do not bring any flammable object, hazardous object, chemicals, or flammable gas near or in the product.
- Read the instruction manual carefully and thoroughly before using the product.
- Always inspect that the product is in a good operating condition before using by following the recommendation in the instruction manual.
- Remove all packing materials.

PLEASE OBSERVE AND FOLLOW

- Do not use the cooker in the following places.
- They may cause malfunctions, deformation, discoloration, etc.
 - A place which is exposed to direct sunlight
 - A place where oil, etc., splashes
- Do not put any dishcloth on the lid, especially on the steam vent.
- Steam may be confined, resulting in malfunctions, deformation, discoloration, etc. of the lid, the steam vent, and operation parts.
- Keep the cooker and surroundings clean and ready to use. Dust, bugs, etc. entering inside of function-maintaining parts (such as the air vent, etc.,) may cause malfunctions of the cooker.
- Wipe away water droplets or any foreign substances.
- If using while foreign substances are left, stuck to the cooking heater, the temperature sensor, the outer part of inner pot, the packing of inner lid, etc., rice will not be well cooked, resulting in malfunctions.
- Do not use the inner pot with a gas range, IH cooking appliances, microwave ovens, etc. It may cause deformation, discoloration, malfunctions, etc.
- Stop using if the cooker becomes loose, cracked, fell down.
- Please contact the store from which the product was bought or Toshiba service center for examination and repair.

Do not use the cooker in the following ways to prevent coating inside the inner pot from getting scratched and getting unstuck

- Do not put dishes in the inner pot and use it as a washing-up bowl.
- Do not use a scrubbing brush or dish washer to wash the inner pot.
- Do not use any cleanser, bleaching agent to wash the inner pot. (use neutral detergent for kitchen use.)
- Rice seasoned and cooked with various ingredients cannot be kept warm. (Please wash right after using seasonings.)
- Do not use vinegar.
- Do not scrub with a scoop or strike with a sieve.
- Do not use a metal ladle or a whisk.

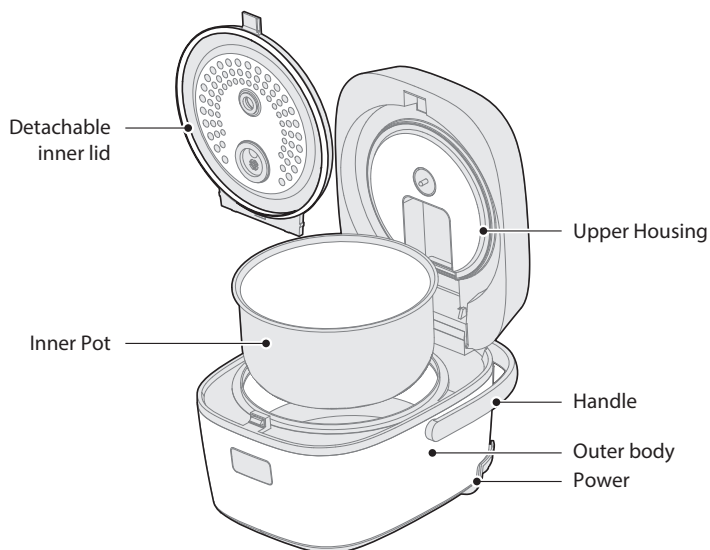
SPECIFICATIONS

Model Name	RC-10AMXH(W)
Power Supply	220V~
Power Consumption (Cooking)	680W
Capacity	1.0L
Frequency	50Hz
Product Size (W x D x H)	260x328x218mm
Product Weight	4.0kg

Model Name	RC-18AMXH(W)
Power Supply	220V~
Power Consumption (Cooking)	860W
Capacity	1.8L
Frequency	50Hz
Product Size (W x D x H)	286x355x248mm
Product Weight	5.0kg

PRODUCT OVERVIEW

Product Features



Accessories



Standable
rice spoon



Suspensible
spoon



Measurement
cup



Steamer



Power cord

NOTE

All the pictures in this manual are for explanation purpose only. Any discrepancy between the real object and the illustration in the drawing shall be subject to the real subject.
Remove parts from the component before performing installation.

PRODUCT INSTALLATION

Unpacking

Remove all packing materials.

Wash the cooking pot, inner lid, steam port and other accessories, and then dry thoroughly before using.

Electrical Requirements

WARNING

Electrical Shock Hazard

- Plug into a grounded 3 prong outlet.
- Do not remove the ground prong.
- Do not use an adapter.
- Do not use an extension cord.

Failure to do so can result in death, fire or electrical shock.

AC 220V, grounded electrical supply is required. It is recommended that a separate circuit serving only the rice cooker is used. Sharing the power supply with other appliances will result in overheating.

Power Supply Cord

NOTE

This Rice Cooker has a 3-prong grounded plug. To reduce the risk of electrical shock, the plug will fit into an outlet only one way. If the plug does not fit in the outlet, contact a qualified electrician. Do not modify the plug.

A short power supply cord is used to reduce the risks of becoming entangled in, or tripping over a longer cord, or of the cord being grabbed by children.

If the power supply cord is too short, have a qualified electrician or technician install an outlet near the appliance. Do NOT use an extension cord.

Location Requirements

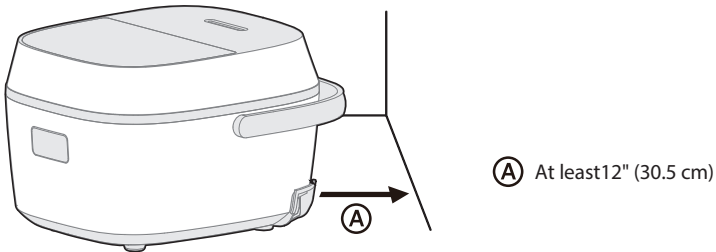
This rice cooker is designed for household use only; the cooker should not be used for commercial use.

Use indoors on a stable, level, non-heat sensitive surface such as a countertop in a location where the lid can be fully opened; do NOT use outdoors.

Do not place the rice cooker on an area of the countertop that is exposed to direct sunlight, or where it might be splashed with cooking oil.

Power Supply Cord

Steam and heat emitted from the rice cooker may damage or discolor nearby walls or cabinets. It is recommended that the rice cooker be placed a minimum distance of 12" (30.5 cm) from walls or cabinets.



OPERATION INSTRUCTIONS

Operation Panel

⚠ WARNING

Fire/Burn Hazard

Unplug immediately and do not use rice cooker if:

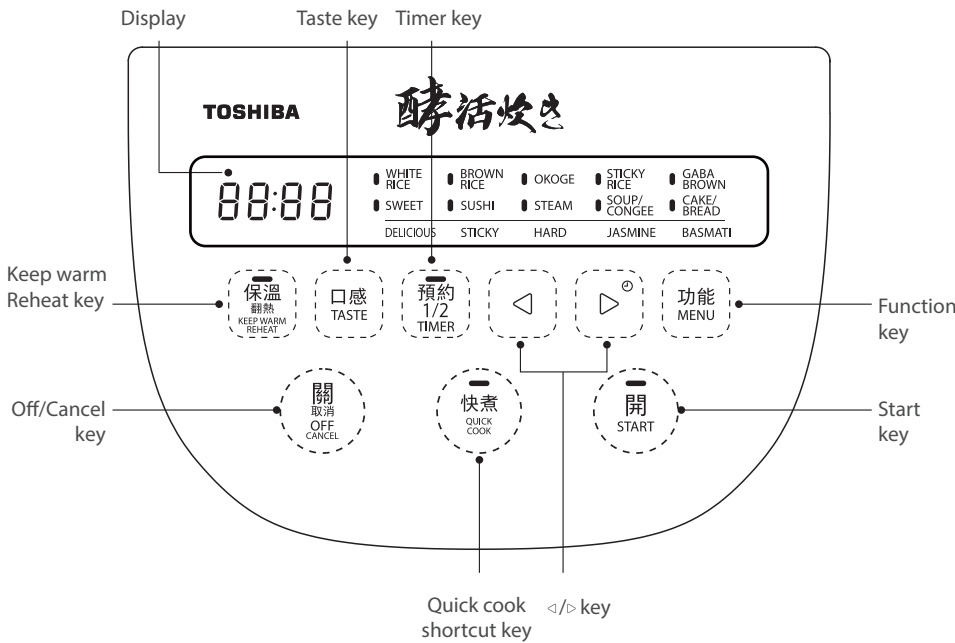
- The power supply cord becomes abnormally hot during use.
- Smoke is emitted from the rice cooker or a burning odor is detected.
- The rice cooker is cracked or there are loose or rattling parts.
- The cooking pot, outer lid or inner lid is broken or deformed.

Failure to do so may result in fire, electric shock or injury.

Controls

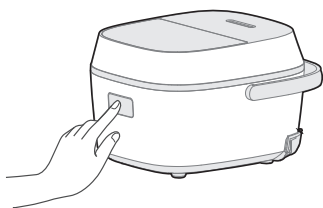
❗ IMPORTANT

To select a cooking program, the rice cooker must first be plugged into a grounded 3 prong electrical outlet (ON).



Function	Operation guide
START	In standby mode, press the [START] key to start the current working state, and the product starts to work.
Keep warm/ Reheat	Press the [Keep Warm/Reheat] key to enter the keep warm state, press it again to enter the "Reheat" state, the key light flashes, and the 25-minute rice reheating function is activated. To switch or cancel the current function, press the [Off/Cancel] key to reselect.
Off/Cancel	In any state, press the [Off/Cancel] key to cancel the current working state and return to standby state.
Taste	Before starting the program, you can short press the [Taste] key to change the taste of the food, such as "DELICIOUS", "STICKY", "HARD"; or hold press the [Taste] key to change the types of rice, such as "JASMINE", and "BASMATI". Note: Only the "White Rice" function has these options.
WHITE RICE BROWN RICE OKOGE STICKY RICE GABA BROWN SWEET SUSHI STEAM SOUP/CONGEE CAKE/BREAD	Press the [MENU] key to select the relevant function. The screen displays the preset cooking time. Press the [START] key to enter the cooking state. To switch or cancel the current function, press the [Off/Cancel] key to reselect. After completion, it enters the keep warm state.
Delay time	Cooking delay: Press the [Timer] button, press once, Timer 1 will display, press twice, Timer 2 will display, press [Timer] button again, "Timer 1" and "Timer 2" will flash on the screen in circle. Press the [<] [>] keys to adjust the delay time. After adjustment, the set time will be automatically memorized. Then press the [MENU] key to select the cooking function. Press the [START] key, and the product starts counting down the delay time. When the countdown ends, cooking is complete. Note: The delay time range is 0:00-23:50. Delay cannot be set for Cake/Bread, Keep warm/Reheat functions.

How to Open/Close Upper Cover



Open the upper cover

- Do not press the upper cover from above. You only need to press the button and open the upper cover when there is a "click" sound.

Press the front center



Close the top cover

- To prevent forgetting to install the movable cover, the upper cover cannot be closed if the movable cover is not installed.
- Before closing the upper cover, please confirm that there is no foreign matter where the lock is fixed.
- Press until it clicks.

How to Cook Rice

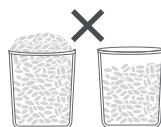
1 Use the measuring cup provided with the product to measure the rice.



1 cup of rice can cook about 2 bowls of rice (the diameter of the bowl rim is about 11.5cm)



Correct
Rice should be level
with the rim of the cup



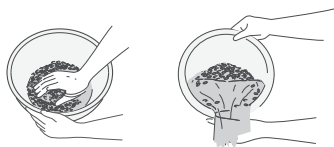
Higher or lower than the rim
will make it unable to
accurately control the water
level

Note: A rice cooker of 1.0L capacity can cook up to 5.5 cups of rice, a 1.5L cooker cooks up to 8 cups of rice, and a 1.8L cooker cooks up to 10 cups of rice, it may cause overflow or undercooked rice;

2. The size of a regular household bowl is 11.5cm.

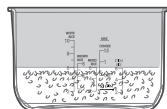
2 Wash the rice

Wash the rice 2 or 3 times for a better taste



3 Select water level

Adjust the amount of water according to the number of cups (you can increase or decrease the amount of water within about 1 mm above or below the scale.)

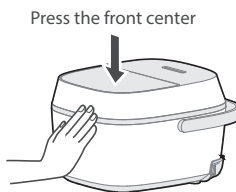


4 Wipe off the water droplets and foreign matter attached to the outside of the inner pot, install the inner pot, and close the upper cover

If there are foreign objects or water droplets attached, the rice will not be cooked smoothly, resulting in problems such as the lid not closing and steam leakage.



Wipe off the moisture on the outside of the inner pot



Press until there is a "click" sound

5 Select the function and start cooking

Press [START]



Working Hours

Cooking capacity
and cooking time
estimation

Select "cooking mode" and "water level" according to the type of rice to be cooked.

RC-10AMXH(W)			
Function	Taste	Cooking capacity Unit: cup	Approx. Cooking time Unit: min (Default cooking time)
White Rice (JASMINE) (BASMATI)	DELICIOUS	JASMINE:1-5.5 BASMATI:1-4	35-55(50)
	STICKY		40-60(60)
	HARD		35-50(40)
Brown Rice	/	1~4	60-90(80)
OKOEG		1~4	50-60(60)
Sticky Rice		2~4	45-80(60)
Gaba Brown		1~4	240-260
Sweet		1~5.5	55-70(60)
Sushi		1~5.5	35-50(50)
Steam		/	Setting time +15 (30)
Soup/Congee		/	Setting time (120)
Cake/Bread		/	45-50(50)
Quick Rice		1~5.5	30-50(30)
Reheat		/	25-30(25)

Working Hours

RC-18AMXH(W)			
Function	Taste	Cooking capacity Unit: cup	Approx. Cooking time Unit: min (Default cooking time)
White Rice (JASMINE) (BASMATI)	DELICIOUS	JASMINE:2-10 BASMATI:2-8	35-55(50)
	STICKY		40-60(60)
	HARD		35-50(40)
Brown Rice	/	2~6	60-90(80)
OKOEG		2~6	50-60(60)
Sticky Rice		2~6	45-80(60)
Gaba Brown		2~6	240-260
Sweet		2~10	55-70(60)
Sushi		2~10	35-50(50)
Steam		/	Setting time +15 (30)
Soup/Congee		/	Setting time (120)
Cake/Bread		/	45-50(50)
Quick Rice		2~10	30-50(30)
Reheat		/	25-30(25)

- The minimum and maximum water levels on the inner pot water level are different from the amount of rice that can be cooked.
- The actual cooking time will vary by about 10 minutes depending on the amount of rice, water temperature, water volume, etc. Please treat cooking times as estimates. (The cooking conditions are that the AC voltage is 220V, the room temperature and water temperature are 23°C, with standard water volume)
- If you want to cook thinner congee, please reduce the amount of rice or increase the amount of water. But do not add water beyond the maximum mark for cooking congee.
- The cooking capacity are vary for different modesl, please refer to the water line of the inner pot when cook.

Cooking Steps

- 1** Press [MENU] to select the corresponding function
The display will change in the following sequence
< WHITE RICE > < BROWN RICE > < OKOGE >
< STICKY RICE > < GABA BROWN > < SWEET >
< SUSHI > < STEAM > < SOUP/CONGEE >
< CAKE/BREAD >



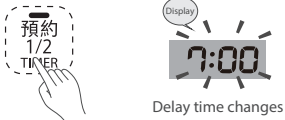
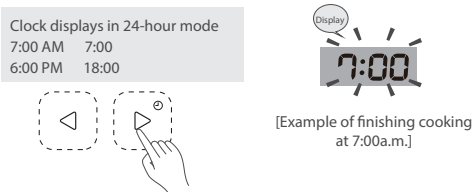



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- 2** Under the [White Rice] menu,
Short press [TASTE] to select <DELICIOUS>, <STICKY>, <HARD>
Hold press [TASTE] to select <JASMINE>, <BASMATI>



-
- 3** Press [START] to enter the cooking state



Cooking Delay

Preparation	<p>Confirm whether it matches the current Beijing time</p> <p>Wash the rice, add or reduce water, put the inner pot into the body, and close the top cover</p>	<ul style="list-style-type: none"> ● If it does not match the current time, cooking cannot be completed at the scheduled time.
Operation	<p>Press the "Timer" key and select "Timer 1" or "Timer 2"</p> <div data-bbox="238 389 521 509">  <p>Delay time changes</p> </div>	<ul style="list-style-type: none"> ● Each time you press the Timer key, the display will switch between "Timer 1" and "Timer 2"
	<p>Press "◀▶" to set the cooking completion time</p> <div data-bbox="156 596 626 788">  <p>Clock displays in 24-hour mode 7:00 AM 7:00 6:00 PM 18:00</p> <p>[Example of finishing cooking at 7:00a.m.]</p> </div>	<ul style="list-style-type: none"> ● Set in units of 10 minutes; hold ◀ or ▶ key to quickly adjust the time. ※ It is best to set the delay time outside 2 hours, or some menus may start cooking directly. <div data-bbox="691 719 978 772" style="border: 1px solid black; padding: 5px;"> <p>The rice cooker will memorize the preset time, so you can skip the operation next time you want to cook rice at the same preset time.</p> </div>
	<p>Confirm cooking mode</p> <ul style="list-style-type: none"> ● Select the type of rice you want to cook and set the cooking mode. <div data-bbox="511 836 604 932">  </div>	<ul style="list-style-type: none"> ❗ When cooking congee, be sure to set the rice cooking function to <SOUP/CONGEE>. If you use other cooking modes, it may cause overflow and burns.
	<p>Cooking will be completed when the scheduled time is reached</p> <ul style="list-style-type: none"> ● Press [START] to complete the delay setting <div data-bbox="483 963 588 1075">  </div>	<p>A prompt sound will emit after pressing [START]</p>
	<p>To cancel a delay In case of an operation error</p> <div data-bbox="489 1107 598 1192">  </div>	

Notes for Delay Cooking

- If the cooked rice is soft, please reduce the amount of water according to your preference.
- During delay cooking, the starch in the rice will settle, so the rice at the bottom may have a light brown color. This phenomenon can be reduced by washing the rice thoroughly.
- When the room temperature and water temperature are low or when there is a large amount of water, the cooking completion time may be delayed by about 10 minutes.
- The cooking can be delayed for 24 hours. Please adjust the delay time according to the type of food. Generally, it is not recommended to delay for more than 14 hours (not more than 8 hours in summer)

"O" indicates that cooking can be delayed

(it may cause the rice to deteriorate, rot or corrode the inner pot)

White Rice					Brown Rice	OKOGE	Sticky Rice
Delicious	Sticky	Hard	Jasmine	Basmati			
O	O	O	O	O	O	O	O
Gaba Brown	Sweet	Sushi	Steam	Soup/Congee	Cake/Bread		
O	O	O	O	O	X		

Keep Warm/Reheat

- Automatically enters the keep-warm state after cooking.
- In standby mode, press the "Keep Warm/Reheat" key to enter the Keep Warm mode, the Keep Warm time is displayed, and the Keep Warm light is on.
- ※ The product can keep warm for 24 hours, but it is recommended not to exceed 8 hours.

How to Adjust Current Time (Clock)

- Plug in the power plug, press and hold the "▷" key and the time will flash.
- Press "◁/▷" to adjust the time.
- Press "START" or wait 10 seconds for successful adjustment, or press the CANCEL key to exit the setting.
- ※ The clock cannot be adjusted during cooking, keeping warm, and delaying.

CLEANING AND MAINTENANCE



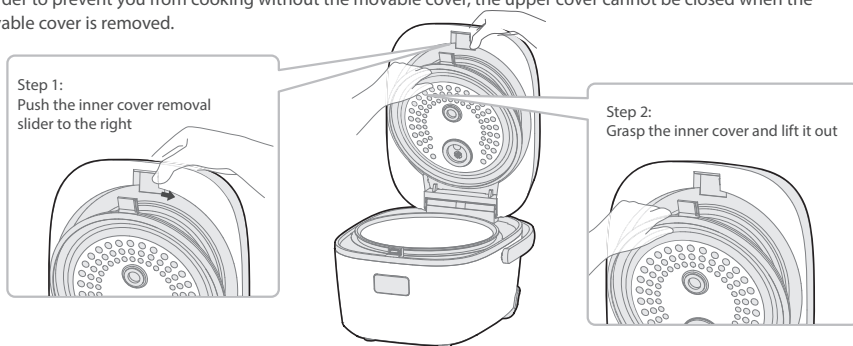
Tips

1. Please wipe off the water on the housing cover with a cloth.
2. The water, rice, debris, etc. on the inner pot and coil tray need to be cleaned away.
3. You can perform simple cleaning according to the following steps when using it for the first time, and perform regular cleaning subsequently according to the usage.

Removing Movable Cover

Grasp the edge of the cover with your left hand, and push the inner cover slider in the direction of the arrow with your right hand; pull forward with your left hand to take out the movable cover.

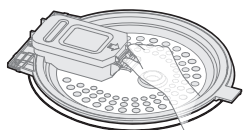
In order to prevent you from cooking without the movable cover, the upper cover cannot be closed when the movable cover is removed.



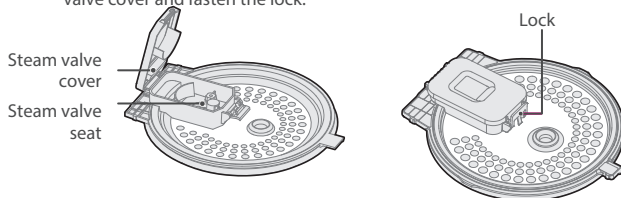
Note: In order to prevent you from cooking without the movable cover, the upper cover cannot be closed when the movable cover is removed.

Disassembly/Assembly of Steam Valve Cover

- 1** Grasp the movable cover and open the lock



- 2** Insert the buckle of the steam valve seat into the small hole of the steam valve cover and fasten the lock.



Note: When the steam port sealing ring on the inside of the steam valve cover comes out, press it in so that it does not protrude from the slot.

Cleaning Pot/Inner Pot/Steamer

- 1** Wipe with a clean soft cloth



Note: After the inside of the pot is cleaned, be sure to wipe dry the water to avoid using when there is water inside.

- 2** Soak in clean water for 10 minutes to allow the remaining rice to fully absorb water and then rinse



Note: Do not wash the inner pot with a wire ball to avoid scratching the inner pot coating

- 3** Wipe dry inner pot and steamer after cleaning.



TROUBLESHOOTING



How to deal with cooking failure

Please check before applying for repair. If the reason cannot be found out after investigation, please consult with the store where you buy the electric cooker.

This time		Investigate the reasons (reference page)
Rice	Soft In pasty state Agglomerated Not tasty	<ul style="list-style-type: none"> ● Please reduce water volume for cooking. ● Please scarify the rice completely and promptly after the cooking is done. ● Please reduce water volume for cooking in the case of using new rice. ● Soaking rice or making appointment for cooking before cooking will make the cooked rice soft. ● Roughly rubbing the rice during washing or drying out with shallow basket will rip o- rice and make the rice in pasty state. ● Whether hot water or alkaline ionized water of pH value above 9 is used?
	Hard Loose Not tasty	<ul style="list-style-type: none"> ● Please increase water volume for cooking. ● Please soak the rice in advance before cooking. ● Whether the higher hardness of mineral water is used?
	Burnt ※ Slight burnt of fawn is not faulty.	<p>It can easily get burnt in the following conditions.</p> <ul style="list-style-type: none"> ● Inadequate rice washing. ● Long soaking time. Cooking appointment. ● Cooking washing-free rice. Cleaning for 1-2 times can relieve the coking situation. ● Cook milled rice with embryo or soup rice, and adding seasoning. ● Where there is dirt or foreign matters on temperature sensor or temperature sensor on upper housing.
	Badly cooked Not tasty	<ul style="list-style-type: none"> ● Whether cooking is operated when the inner cooking pot/slot or detachable inner lid is not cooled down? Please cool down them before cooking. ● Rice cooked under the <QUICK COOK> mode will be softer or harder. ● Whether the detachable inner lid is blocked with foreign matters, and whether there is foreign matter attached to temperature sensor of upper housing, main temperature controller, sealing ring, edge of inner cooking pot and suction port/exhaust port? ● Whether inner cooking pot or detachable inner lid is deformed? Whether the inner lid or steam valve is uninstalled? ● Whether the power is cut of during cooking?
Rice in heat preservation	With unpleasant Odor ※ If any unpleasant odor, please be sure to clean by boiling, and use after cleaning and maintenance. (Page 23)	<ul style="list-style-type: none"> ● Whether the following heat preservation is done? Long-time heat preservation, heat preservation of cold rice, heat preservation with serving spatula in pot and repeated long-time heat preservation. ● Heat preservation is suitable for coarse food grain rice, polished rice and germinant brown rice. However, compared with white rice, their scent or color can be easily changed. It is recommended to use up quickly or store in refrigerator. ● Whether there is dirt on detachable inner lid, steam valve and body? Especially for the detachable inner lid and steam valve, please take of to clean after cooking every time, and wipe of water. ● Whether rice is not fully washed or long-time appointed cooking is selected? ● Whether the rice is still left in pot after cutting of the heat preservation? Take out the inner cooking pot and place it back during heat preservation, and press CANCEL button, and cut of power supply due to long-time power outage.
	Half-cold rice	<ul style="list-style-type: none"> ● Please reheat before eating.
	Pasty	<ul style="list-style-type: none"> ● Please reduce water volume for cooking and then heat preservation. ● Please scarify the rice completely and promptly after the cooking is done. ● Please place rice together to prevent rice grains from being left on side of inner cooking pot, and frequently stir the rice.
	Drying and discoloration	<ul style="list-style-type: none"> ● Whether there are foreign matters attached on sealing ring, edge of inner cooking pot and outer casing cover? ● Whether there are foreign matters attached on outside of inner cooking pot and the main temperature controller? ● Whether steam valve has been indeed installed well? ● Whether long-time heat preservation or reheating is repeated?

This time		Investigate the reasons (reference page)
Switch on upper housing	Difficult to close Impossible to close	<ul style="list-style-type: none"> Whether the detachable inner lid has been installed well? If the detachable inner lid not installed, the upper housing cannot be closed to prevent forgetting the installation of the detachable inner lid. Whether the plug-in part under the detachable inner lid is plugged in? Whether there are foreign matters attached on opening buckle plate? Whether the detachable inner lid plate is blocked with foreign matters?
	Open upper housing during cooking	<ul style="list-style-type: none"> Please press the central part on the front side of upper housing until a sound of "clatter". Whether there are foreign matters attached on opening buckle plate?
Preset	Promptly start Cooking Fail to cook at the appointed time Fail to make appointment	<ul style="list-style-type: none"> Cooking will promptly start for appointment within 1-2 hours. Whether the a.m. and p.m. are confused? The clock is of 24-hour display mode. Whether the current time is wrong? Whether lithium batteries are run down? If the room temperature and water temperature are lower or water volume is larger, cooking inishing time may be delayed for about 10 minutes. Whether inner cooking pot is installed before presetting appointment time? Whether the appointment is not set or the COOK button is not pressed?
	Steam leakage ※ Please confirm after inishing cooking.	<ul style="list-style-type: none"> Whether there are foreign matters attached on sealing ring, edge of inner cooking pot and outer casing cover? Whether there are foreign matters attached on upper housing and opening buckle plate? Whether the sealing ring is damaged and whether inner lid or inner cooking pot is deformed? Whether the detachable inner lid is installed?
Cooking and heat preservation	There are water drops nearby exhaust nozzle of steam valve	<ul style="list-style-type: none"> Steam will be converted to water drops attached after cooling. Not failure.
	Water drops on detachable inner lid and inner cooking pot	<ul style="list-style-type: none"> To prevent rice from getting dry, there may be water drops attached to the detachable inner lid and inner cooking pot, and this is not a failure.
	Condensed water dropped from sealing ring and other parts after opening upper housing	<ul style="list-style-type: none"> Sometimes, condensed water will drop on outer casing cover and other parts based on the time, room temperature and other conditions when the upper housing is opened. Please wipe them off. Condensed water will flow into inner cooking pot (rice), rather than into frame when the cover is not completely opened or is slightly opened with hands. In case of cutting of heat preservation or pulling out power plug with rice in, detachable inner lid will cause condensation and there will be much condensed water attached. Whether there are foreign matters attached on the main temperature controller and outside inner cooking pot?
	Spilling	<ul style="list-style-type: none"> Whether there is very little rice or very much water, or rice is washed inadequately? Is the congee cooking mode right? Whether there are foreign matters attached on temperature sensor on the upper housing and main temperature controller? Whether there is dirt inside steam valve? Whether steam valve and detachable inner lid is installed well? Whether the detachable inner lid is blocked with foreign matters?
	Thin film generated inside inner cooking pot	<ul style="list-style-type: none"> Sticky rice paper-shaped thin film is the dried dissolved sugar (starchiness) in rice, which is not a fault.
	Fail to press button for operation	<ul style="list-style-type: none"> Whether the power plug is plugged in? Whether the inner cooking pot is well placed?
Display Button	The light goes out It stops halfway	<ul style="list-style-type: none"> Pressing CANCEL button by mistake or long-time power outage will cut off the power.
	Displayed residual time is different from the actual cooking time	<ul style="list-style-type: none"> Sometimes, there may be difference with the actual cooking time, which is not a fault. Please refer to the "About display of cooking time" for details.
Others	With scent of plastic and others	<ul style="list-style-type: none"> When starting to use, there may be an odor, which will gradually disappear with the use. Eliminate the unpleasant odor by ventilating and cleaning by boiling.
	Some parts on plastic spare parts are presented in linear or wave shape	<ul style="list-style-type: none"> It is track of plastic, which is not a fault. It does not influence cooking or heat preservation.
	There is a gap between upper housing and body	<ul style="list-style-type: none"> There will be gap more or less between upper housing and body, but the machine is closed with the sealing ring.
	There is the scratch or dirt on coating outside the inner cooking pot	<ul style="list-style-type: none"> As the using time increases, there will be scratch or dirt on coating on the outer side of the inner cooking pot, which, however, will not influence cooking and heat preservation, and the pot can be normally used.
	Tripping of circuit breaker during cooking	<ul style="list-style-type: none"> In the case of being used together with other electric products, sometimes it may exceed the rated current of the circuit breaker. Please use a separate power socket.

Warm check

 Warm check	Check electric cookers which have been used frequently in many years!		Please use under regularly confirming of "Important Safety Instructions" and "Notes". Wrong using method and long-time use will deteriorate spare parts due to influence from heat, moist, dust and others, with the possible hidden danger and fault.	
	Whether there is such symptom? Please clean up dust on power plug or power socket.	<ul style="list-style-type: none"> ● Abnormal heating of power plug or power cord. ● The body gives off scorched flavor. ● Part of the body is broken, wry or squeaking. ● Deformation or damage of inner cooking pot, outer cover and inner cover. ● There are other abnormalities or faults. 	 Please stop using and pull out the power plug to prevent faults or hidden dangers, and be sure to consult with the store where you buy the electric cooker or appointed repair station for relevant check and repair. Customers shall not repair it by themselves.	

When there is the power outage

- Continue the cooking or keep warm after electrifying.

However, there may appear poor cooking, power supply cut-off, delay of appointed finishing time and other conditions.

※ It is the same as the condition when the power plug is pulled out halfway or circuit breaker trips.

Error Code and Troubleshooting

Please unplug the power plug (power side) from the socket and handle it as follows.

Indicator status	Display	Possible reason	Approach
Always on	E1	Bottom sensor open circuit	If the fault persists after unplugging the power plug and turning it on again, please send it to local after-sales service for repair
	E2	Bottom sensor short circuit	
	E3	IGBT sensor open circuit	
	E4	IGBT sensor short circuit	
	E5	Upper lid sensor open circuit	
	E6	Upper lid sensor short circuit	
	EU	Communication reception failure	
Flashing	EU	Communication sending failure	
Always on	E2	IGBT overheating protection	Check whether the air inlet and outlet are blocked and whether the fan rotates smoothly. If the problem persists after powering on again, send it to after-sales service for repair
Always on	E4	No pot protection	Check to ensure that the inner pot is placed in and then power on again. If the fault still occurs, send it to after-sales service for repair

Troubleshooting

When you think the product is faulty, please check the following conditions for confirmation before sending it to a service center for repair.

Fault	Possible reasons	Solutions
Too soft, too hard, too thick, too thin, undercooked, burnt rice, soup overflowing, insufficient boiling	Failure to add water according to the water level	Add water according to water level
	Function selection error	Select the corresponding function
	Foreign matters on the electric hot plate	Remove foreign matters from the electric hot plate and start cooking again
	Inner pot deformed	Contact after-sales service to replace the inner pot
Odor, discoloration, and dryness when kept warm	Foreign matters mixed between the sealing ring and the edge of the inner pot	Remove foreign matters
	Product leaks	Contact after-sales service to replace the sealing ring
	Keep warm for too long	It is recommended to keep warm within 5 hours
Abnormal noises during work	Water on the inner pot not wiped dry	Wipe the water on the inner pot before use
	Sound of relay switching on and off during operation	The sound from the relay is a normal phenomenon of the electrical appliance

#DetailsMatter