

## 維修服務收費表

產品項目	上門服務費	自攜服務費	運輸費	
			單程	來回
雪櫃 (單門 / 雙門 / 三門)	HK\$420	-	HK\$280	HK\$520
雪櫃 (三門以上 / 多門)	HK\$520	-		
日式洗衣機	HK\$420	-		
前置式洗衣機	HK\$470	-		
水波爐 / 蒸氣焗爐 (30 公升)	HK\$420	HK\$370	HK\$210	HK\$400
抽濕機 / 洗碗碟機 / 空氣清新機 / 飲水機	HK\$400	HK\$350	HK\$170	HK\$320
蒸氣焗爐 (20 公升) / 微波蒸氣焗爐	HK\$330	HK\$280		
微波爐 / 氣炸烤焗爐	HK\$310	HK\$260		
焗爐	-	HK\$250		
IH 磁應電飯煲 / 吸塵機	-	HK\$300		
其他小型家庭電器	-	HK\$150		

1. 上述收費價目只供參考，不包括零件費用及附加費 (如適用)。
2. 凡自攜產品到本公司維修，須在登記時以現金或信用卡 (VISA 或 MASTER) 先支付服務費。有關服務費將不獲退回。當維修完成後，請到本公司取回產品，並以現金或信用卡 (VISA 或 MASTER) 繳付餘額。
3. 凡預約上門服務，客戶須即場以現金或信用卡繳付費用，本公司技術員會向客戶發出臨時收據，收款確認後會郵寄正式收據予客戶。
4. 維修費用及零件費用將由技術員於檢查機件後，向客戶提供報價。如需安排回廠檢收，則以回廠檢查後報價為準，相關報價有效期為 14 天。
5. 上門服務後產品如需回廠檢修，本公司將會收取運輸費用及運送產品時所產生之相關費用 (上落樓梯搬運之附加費、因運輸車未能直達 (如村屋) 所收取的附加費、或橋樑、隧道及道路使用費等等及其他附加費 (如有))。
6. 離島及愉景灣客戶如需上門服務，需較長時間安排，並須支付出勤服務附加費及相關費用 (以每次上門服務計算)；禁區及偏遠地區不設上門服務。
7. 已付之上門服務費及付費更換之功能性零件保用兩個月，非功能性零件及配件不享有任何用期。(祇適用於收費工作單)
8. 如因產品故障或失靈而導致任何直接或間接損失，本公司概不負責。
9. 在惡劣天氣環境下，例如：黑色暴雨，上門服務會暫停或被取消。若懸掛 8 號或以上颱風信號，所有服務會被取消。本公司將於警告信號除下後，儘快聯絡受影響客戶再作服務安排。

10. 如客戶提供錯誤資料，本公司保留取消該上門維修預約之權利。客戶所預約之日期 / 時間，有機會因應實際安排而有所更改。如因惡劣天氣或其他無法控制的原因下導致服務有任何延誤或未能完成，本公司概不承擔任何責任。
11. 曾經非本公司技術員維修或改換、錯誤操作、異物影響或天然災害引致的損壞，需另行報價。
12. 若到訪後客戶放棄維修、檢查後機件正常、因其零件已停止生產而無法修理、或因客戶提供的資料不全或錯誤而無法進行維修，仍須繳付上門服務費。
13. 上述內容如有更改，恕不另行通知。如有任何爭議，本公司保留一切條款及細則之最後解釋權及決定權。

如欲查詢收費及服務詳情，請電 2635 9222。

## REPAIR SERVICE TARIFF

CATEGORY	ON-SITE VISIT FEE	COUNTER SERVICE FEE	TRANSPORTATION FEE	
			1-way	2-way
Refrigerator (1-Door / 2-Door / 3-Door)	HK\$420	-	HK\$280	HK\$520
Refrigerator (3-Door above / Multi-Door)	HK\$520	-		
Pulsator Washing Machine	HK\$420	-		
Front Loading Washing Machine	HK\$470	-		
Superheated Steam Oven / / Steam Oven (30Litre)	HK\$420	HK\$370	HK\$210	HK\$400
Dehumidifier / Dishwasher / Air Purifier / Water Purifier	HK\$400	HK\$350	HK\$170	HK\$320
Steam Oven (20 Litre) / Steam Oven with Microwave Function	HK\$330	HK\$280		
Microwave Oven / Oven with Ary Fry	HK\$310	HK\$260		
Oven	-	HK\$250		
IH Rice Cooker / Vacuum Cleaner	-	HK\$300		
Other Small Home Appliances	-	HK\$150		

1. The above fee/charges are for reference only. Parts replacement and additional fee are excluded (if applicable).
2. For the counter service, please pay Counter Service Fee by Cash or Credit Card (VISA / MASTER) in advance while service registration. This Service Fee is not refundable. After the repair is completed, please collect the product at our company and pay the balance by Cash or Credit Card (VISA / MASTER).
3. For the on-site visit service, Customer should pay CASH or CREDIT CARD after the service rendered on site. Toshiba will issue a temporary receipt to customer on site and later mail formal receipt to the customer.
4. After the on-site inspection, our technician will quote you the repair fee and parts replacement cost. On-site evaluation is for reference only if the product requires workshop service. The quotation is valid for 14 days.
5. If the product needed take back for repair after on-site service, transportation fee, staircase fee, transportation surcharge for the locations where trucks cannot access (e.g., village house), additional charge for tunnels, bridges, or roads etc., or other additional charges (if any) will be charged.
6. The service in outlying islands and Discovery Bay requires longer time to arrange, surcharge and related fees (if necessary) per service order will be levied, no on-site service for restricted area and remote district.

7. Paid visit fee and replaced functional part(s) (except non-functional parts and accessories) under normal use will be entitled 2 months warranty. (For chargeable job only.)
8. We shall not be liable for any direct or indirect loss, claims with any faults or failure of the product.
9. On-site repair service will be suspended during severe weather condition, such as black rainstorm and cause delay for scheduled appointment. All service will be cancelled if typhoon signal No. 8 or above is hoisted. Our Company will contact the concerned customers for alternative service arrangement after the warning signal is cancelled.
10. Our company reserves the right to cancel the on-site repair service appointment if the information provided by the customer is incorrect. Customer appointed date may be changed according to the actual arrangement of the day. The Company shall not be under any liability for any delays or service failure due to bad weather or any causes beyond its control.
11. Damage caused by violence, misuse, accident, or nature calamities, and any parts found of being repaired or altered by unauthorized person, all conditions above will be quoted individually.
12. On-site service fee should still be applied If customer cancel the repair order after the visit, the product works normally after checking, the required spare parts are discontinued which repair service could not be carried out, or the repair service cannot be proceeded due to the information provided is incomplete or incorrect.
13. The above information is subject to change without prior notice. In case of any dispute, the Company reserves the right for final judgment and decision.

**For charges and services detail, please contact us on 2635 9222.**