

**TOSHIBA**



**SAFETY & HYGIENE  
MATTERS.**

**WATER HEATER**



## Toshiba Safe Guard

Your Toshiba water heater will automatically detect whether the grounding is connected normally, only when it's normal, your Toshiba water heater will be activated. Should leakage occur, current will flow through the earthing line and keep you safe.



## Peace of mind assured with double relay safety protection

Should there be any electricity leakage, both "L" and "N" wires will be cut off at the same time, ensuring your safety at all time.



## Set your preferred temperature precisely

The Smart Control System with an LED display allows you to Set the temperature you need.



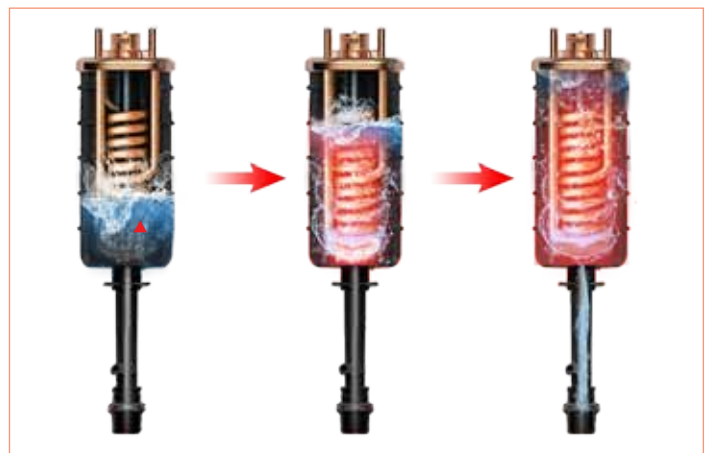
## Energy-saving and Quiet DC Pump

The DC pump greatly increases water pressure for a more powerful and enjoyable shower saving you 60% in energy compared to AC pump and is also supre quiet at just 38db.



## Prevent Scalding with Whirl Water Flow technology

A dual heating element in improves heating efficiency and stabilizes the temperature to prevent accidental scalding from occurring.



## Different shower modes for a more pleasurable shower

5 versatile shower modes are available :



### STANDARD

Full body sprays relieve muscle tension to rejuvenate and invigorate your body



### SOOTHE

Provides cooling relief on hot summer day or after exercise



### COMBO

Mixes standard sprays with pulsating streams to smooth and revitalize



### MASSAGE

Uses pulsating jets of water to relieve stress



### JUMBO

Concentrates a stream of water into a small area for fast rinsing

## PRODUCT SPECIFICATIONS



### SPECIFICATIONS

| Model                             | TWH-38EXPMY(M)-RS                                       | TWH-38EXPMY(G)  | DSK38ES3MB-RS   | TWH-38MSPMY(K)-RS                                       |
|-----------------------------------|---|---|---|---|
|                                   | INSTANT ELECTRIC WATER HEATER (WITH PUMP + RAIN SHOWER) | INSTANT ELECTRIC WATER HEATER (WITH PUMP + RAIN SHOWER) | INSTANT ELECTRIC WATER HEATER (WITH PUMP + RAIN SHOWER) | INSTANT ELECTRIC WATER HEATER (WITH PUMP + RAIN SHOWER) |
| <b>Main</b>                       |   |   |   |   |
| Colour                            | Black   | Gold  | Black   | Black   |
| Knob Quantity                     | 0   | 0   | 1   | 1   |
| Installation                      | Wall-Mounting   | Wall-Mounting   | Wall-Mounting   | Wall-Mounting   |
| <b>Power Supply</b>               |   |   |   |   |
| Rated Voltage (V)                 | 240   | 240   | 240   | 240   |
| Rated Frequency (Hz)              | 50  | 50  | 50  | 50  |
| Rated Power (W)                   | 3800  | 3800  | 3800  | 3800  |
| Rated Current (A)                 | 0-16  | 0-16  | 0-16  | 0-16  |
| Wire Core Diameter (mm)           | 4   | 4   | 4   | 4   |
| <b>Function</b>                   |   |   |   |   |
| Air Switch (A)                    | >20   | >20   | >20   | >20   |
| Rated Pressure (MPa)              | 0   | 0   | 0   | 0   |
| Minimum Flow Rate (liters/minute) | 1.5   | 1.5   | 1.5   | 1.5   |
| Minimum Pressure (MPa)            | 0.03  | 0.03  | 0.03  | 0.03  |
| Maximum Pressure (MPa)            | 0.3   | 0.3   | 0.3   | 0.3   |
| Protection Class                  | 1   | 1   | 1   | 1   |
| Water Proof Class                 | IP25  | IP25  | IP25  | IP25  |
| <b>Size &amp; Weight</b>          |   |   |   |   |
| Product Size (L x H x W) mm       | 210 x 420 x 84.5  | 210 x 420 x 84.5  | 200 x 400 x 97  | 200 x 400 x 97  |
| Outer Carton Size (L x H x W) mm  | 400 x 695 x 125   | 400 x 695 x 125   | 398 x 675 x 125   | 260 x 660 x 125   |
| Warranty                          | General   | 1 Year  | 1 Year  | 1 Year  |
|                                   | Heating Element   | 5 Years   | 5 Years   | 5 Years   |
|                                   | DC Pump   | 5 Years   | 5 Years   | 5 Years   |

# PRODUCT SPECIFICATIONS



## SPECIFICATIONS

| Model                             | DSK38S3MW                                 | DSK38ES3MW                                | DSK38S5MW                                    | TWH-38WMY(W)                                 |
|-----------------------------------|---|---|--|--|
|                                   | INSTANT ELECTRIC WATER HEATER (WITH PUMP) | INSTANT ELECTRIC WATER HEATER (WITH PUMP) | INSTANT ELECTRIC WATER HEATER (WITHOUT PUMP) | INSTANT ELECTRIC WATER HEATER (WITHOUT PUMP) |
| <b>- Main</b>                     |   |   |  |  |
| Colour                            | White                                     | White                                     | White  | White  |
| Knob Quantity                     | 1   | 1   | 1  | 1  |
| Installation                      | Wall-Mounting                             | Wall-Mounting                             | Wall-Mounting                                | Wall-Mounting                                |
| <b>- Power Supply</b>             |   |   |  |  |
| Rated Voltage (V)                 | 240                                       | 240                                       | 240  | 240  |
| Rated Frequency (Hz)              | 50  | 50  | 50   | 50   |
| Rated Power (W)                   | 3800                                      | 3800                                      | 3800   | 3800   |
| Rated Current (A)                 | 0-16                                      | 0-16                                      | 0-16   | 0-16   |
| Wire Core Diameter (mm)           | 4   | 4   | 4  | 4  |
| <b>- Function</b>                 |   |   |  |  |
| Air Switch (A)                    | >20                                       | >20                                       | >20  | >20  |
| Rated Pressure (MPa)              | 0   | 0   | 0  | 0  |
| Minimum Flow Rate (liters/minute) | 1.5                                       | 1.5                                       | 1.5  | 1.2  |
| Minimum Pressure (MPa)            | 0.03                                      | 0.03                                      | 0.03   | 0.03   |
| Maximum Pressure (MPa)            | 0.3                                       | 0.3                                       | 0.3  | 0.3  |
| Protection Class                  | 1   | 1   | 1  | 1  |
| Water Proof Class                 | IP25                                      | IP25                                      | IP25   | IP25   |
| <b>- Size &amp; Weight</b>        |   |   |  |  |
| Product Size (L x H x W) mm       | 200 x 400 x 97                            | 200 x 400 x 97                            | 200 x 400 x 97                               | 200 x 330 x 88                               |
| Outer Carton Size (L x H x W) mm  | 260 x 660 x 125                           | 260 x 660 x 125                           | 260 x 660 x 125                              | 260 x 680 x 125                              |
| Warranty                          | General                                   | 1 Year                                    | 1 Year                                       | 1 Year                                       |
|                                   | Heating Element                           | 5 Years                                   | 5 Years                                      | 5 Years                                      |
|                                   | DC Pump                                   | 5 Years                                   | 5 Years                                      | -  |

Website: **toshiba-lifestyle.com/my**  
Customer line: **1-300-88-7899**

Website



Catalogue



Product Registration



TSmartLife App



**Toshiba Sales And Services Sdn. Bhd.** (Company No: 32538-D)

Ground Floor & Level 5, Bangunan Palm Grove II, No: 12, Jalan Glenmarie (Persiaran Kerjaya) Section U1, 40150 Shah Alam, Malaysia.

• **Selangor** tel: 03-5565 8000 fax: 03-5565 8080 **Service Centre:** 1-300-88-7899 fax: 03-5565 8080 • **Penang** 04-506 2933 / 04-502 2933 • **Perak** 05-3214 099  
• **Johor** 07-3536 988 / 07-3510 479 • **Melaka** 06-2829 682 • **Pahang** 09-505 4482 • **Kelantan** 09-744 3461 • **Sabah** 088-437 787 • **Sarawak** 082-503 670

**Toshiba Lifestyle Malaysia**

\* Product size, product weight, and related specifications are theoretical values only, actual measurements between individual products may vary.

\* All specifications are subject to the actual product and change without prior notice.

\* Color tone of actual products may differ from those featured in this catalogue.

\* Printed as in Aug 2024