

TOSHIBA CONSUMER CAMPAIGN



REDEMPTION GUIDE

TOSHIBA

Last update: 21 Sep 26

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STEP 1: PURCHASE SELECTED MODEL WITH PROMOTION TAG



WASHER
TW-T37BZP140MWM(WT)
13 KG

DRYER
TD-T37BS100HWM(WT)
9KG

RM 10,389

RM500

This Washer & Dryer
combo purchase is
entitled a **TNG RM500
credit**



This product purchase is entitled a
**FREE 25L Japandi
Steam Microwave Oven**

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EXAMPLES

STEP 2: SCAN THE QR CODE TO VISIT CAMPAIGN WEBSITE

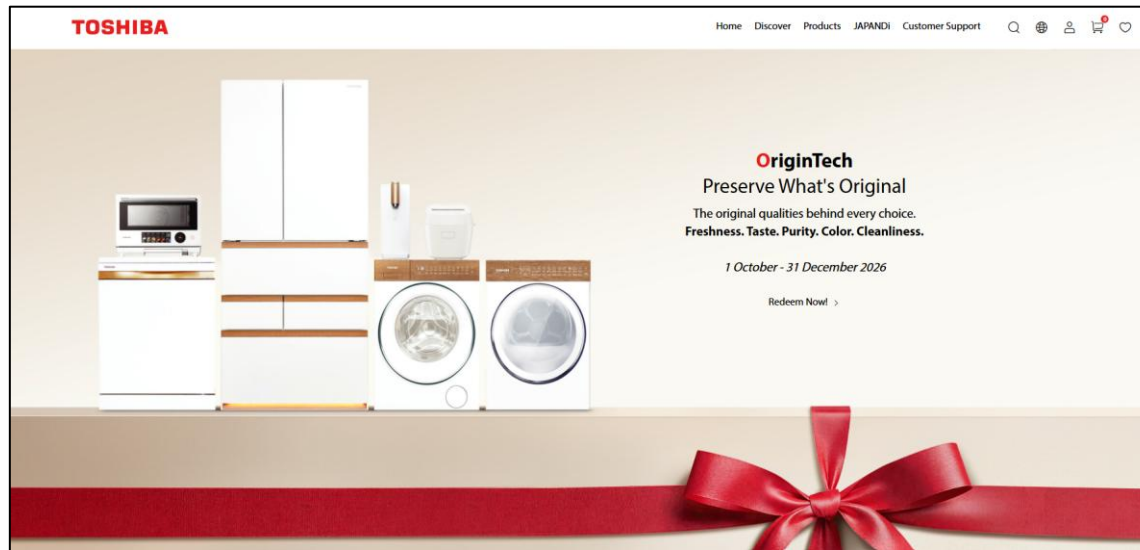
Re-Visit the Campaign Website

QR Code in Promotion Materials



OR

Visit <http://toshiba-lifestyle.com/my> and click the banner **Redeem Now** button



OR

Direct to <https://www.toshiba-lifestyle.com/my/promotions/2026-origintech-preserve-whats-original>

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STEP 3: VISIT CAMPAIGN WEBSITE

FIND THE REDEMPTION FORM

REDEMPTION FORM

Click to read the
campaign **Terms &
Conditions**



Terms & Conditions



Redeem Now!



Submission Status Check



Click to check your
submission status.



Click to open
the **Redemption Form**

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STEP 4: FILL THE REDEMPTION FORM

Make sure you already signed in to any Google account
to fill the form



Fill in your email (*to receive a copy of your response email*)



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CAMPAIGN NAME

Redemption Form

Please complete your personal information and provide proof of purchase (invoice, warranty card and product serial number).

If you have **multiple eligible products**, submit them separately, except for Combo Unit.

Before making any submissions, take a moment to read our [Terms & Conditions](#) carefully.

Please note that **15-October-26** is the final date for submission and resubmission of rejected entries. **There will be no submission status notification via email, SMS, or any other method. If the participant does not resubmit with the required information before 15-October-26, the reward will be forfeited.**

Read the [Redemption Guide](#).

Check Submission Status: <https://toshiba-lifestyle.com/my/promotions/2026-truly-malaysia-truly-home>

Important: Do not wait until the last day of the submission period to submit your entry. Submission reviews may take time to process. If your submission is rejected, you may not receive the status update in sufficient time to make corrections and resubmit before the deadline. Late resubmissions will not be accepted.

*This form is strictly for the **TRULY MALAYSIA TRULY HOME** campaign [Purchase Period 1-July-26 to 30-September-26]. Submissions made outside the campaign period and not in accordance with the applicable T&Cs will not be eligible for reward redemption.*

Your @gmail.com [Switch account](#)

Saving disabled

The name, email, and photo associated with your Google account will be recorded when you upload files and submit this form

* Indicates required question

Email *

Your email address

STEP 4: FILL THE REDEMPTION FORM

When did you purchase the product?



Which **model** did you purchase?
This is also your **reward selection**.



Product not in promotion will not be in the list
Select Combo Deal if the purchase is combo unit
If you have multiple eligible products, submit them separately.

How much did the **product cost**?



PURCHASE INFORMATION

Date of Purchase *
*This form is strictly for the **TRULY MALAYSIA TRULY HOME** campaign*

[Purchase Period 1-July-26 to 30-September-26]

Submissions made outside the campaign period and not in accordance with the applicable T&Cs will not be eligible for reward redemption.

Date
dd/mm/yyyy

Model Purchased *
Select the model purchased and

Choose

Product Price *
Your answer

Choose

JAPANDi Artisan GR-RM919WI-PGX(B3) - Free MS5-STR30SFZ(BK)

JAPANDi GR-RF695WI-PGY(67) - TNG RM500

JAPANDi GR-RF690WI-PGY(67) - TNG RM500

JAPANDi Kumo GR-RF681WI-PGY(D4) - TNG RM500

JAPANDi Kumo GR-RF680WI-PGY(D4) - TNG RM500

JAPANDi T37 Combo TW-T37BZP140MWM(WT) + TD-T37BS100HWM(WT) - TNG RM500

JAPANDi T37 Combo TW-T37BZP115MWM(WT) + TD-T37BS100HWM(WT) - TNG RM400

JAPANDi T37 Washer TW-T37BZP140MWM(WT) - TNG RM200

JAPANDi T37 Washer TW-T37BZP115MWM(WT) - TNG RM150

JAPANDi T37 Dryer TD-T37BS100HWM(WT) - TNG RM150

JAPANDi MX2-STR25SF(WH) - Free BL-70PR1NMY

AW-T08DU1400LM(MK) - TNG RM80

AW-T08DU1600LM(MK) - TNG RM80

AW-T08DUH1800MM(MG) - TNG RM100

AW-T08DUH2000QM(MG) - TNG RM100

STEP 4: FILL THE REDEMPTION FORM

1ne LIVING **ONE LIVING SDN BHD** 20140104445 (110102914) **CUSTOMER COPY** **REQUEST E-INVOICE**
www.oneliving.com.my 03-7877 7882 03-7877 9882 **HOTLINE: 1700-81-8480** **INVOICE**
No. 37G, 38G & 41G, Jalan SS 2/75 Petaling Jaya 47300 Selangor
Tel No: 03-7877 7882 Fax No: 03-7877 9882
Member ID : 0
Member Points : 0
Delivered to :
Date : 21-10-2025 08:49
No Item Code Description Qty U. Price Amount
1 FRFOSRF611WI-PGY(22) TOSHIBA 4 DOOR FRIDGE GR-RF611WI-PGY(22) 1 PC 3,099.00
2 TRANSPORT TRANSPORT CHARGES 1 UNIT 0.00 0.00
Total Amount (RM) 3,099.00
Deposit (RM) 3,099.00
Balance Amount (RM) 0.00
TERMS: PG13450707 2025-10-20 Check Cash (SMS)
REMARKS: FOR DELIVERY AND COLLECTION ONLY
Checked By: [Signature] Collected By: [Signature] Date of Receipt: [Signature]
Goods sold are not refundable, returnable or exchangeable.

EXAMPLE



PURCHASE INFORMATION

Date of Purchase *

This form is strictly for the Campaign name campaign

Purchase Period Campaign Purchase Period

Submissions made outside the campaign period and not in accordance with the applicable T&Cs will not be eligible for reward redemption.

Date

21/10/2025



Model Purchased *

Select the model purchased and reward

GR-RF611WI-PGY(22) - TNG RM100



Product Price *

3099

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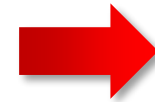
STEP 4: FILL THE REDEMPTION FORM

Examples of where the product serial number located



Key-in the Product Serial Number

1. Refer example which is the Product Serial Number
2. Key in the product serial number without SN or S\N or "-" or Space " "
3. For Combo unit, please enter 2 product serial number and separate with "\"
Combo Unit = Washer & Dryer Combo, Air-Con (AC & KC unit)



Product Serial Number *

Please key in the full product serial number **without** S/N, or SN or any special characters.
For combo units, please separate the 2 product serial number with "\".



Examples of Product Serial Number sticker on machine body

Your answer

STEP 4: FILL THE REDEMPTION FORM

Upload a clear photo of

Product Serial Number sticker on the Machine Body

The product serial number sticker can be found on the machine body.

For combo unit (Washer+Dryer, Air-con (KC & AC units), please upload each separately.

Product serial number sticker on box\packaging or warranty card not accepted.



Upload Product Serial Number Photo *

Machine Body Product Serial Number sticker photo.

Please upload a clear photo of the product serial number sticker affixed to the **machine body** (not on the packaging, or the warranty card).

For **combo unit** purchase (Washer-TW + Dryer-TD Combo, Air-Con - KC-Indoor & AC-Outdoor units), please upload each of the product serial number separately.

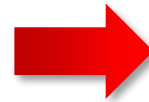
Upload up to 5 supported files: image. Max 10 MB per file.

[Add file](#)

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STEP 4: FILL THE REDEMPTION FORM

Examples of of Invoice

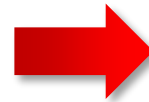


Upload a clear photo of **Invoice**

Only computer-generated tax invoice will be accepted.

Delivery Order, Sales Order, Order Confirmation, Purchase Order, Proforma Invoice, Order Receipt, or Handwritten form are not accepted.

Information such as Dealer Name, Product Model, Product Price, Invoice Date, Invoice Number must be clearly visible

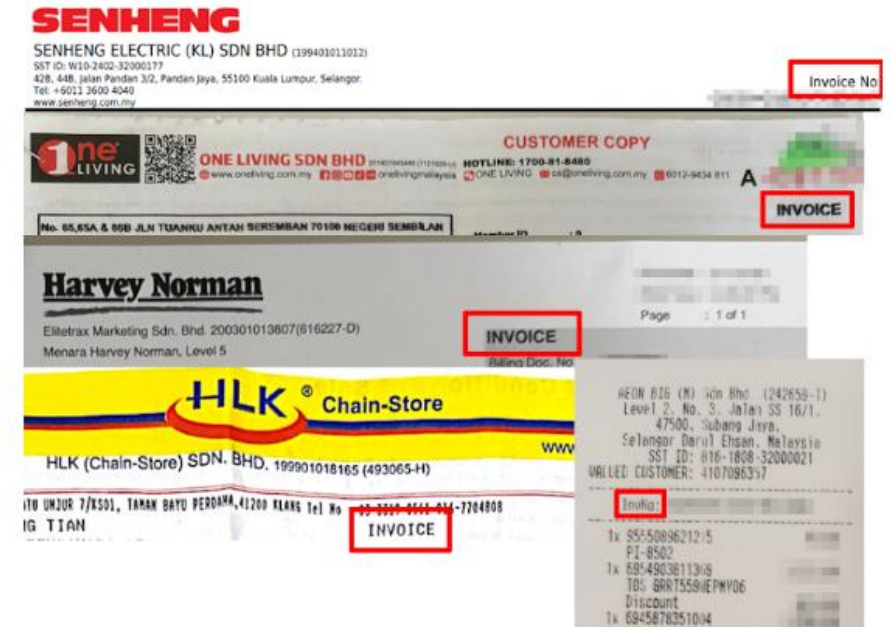


Upload a clear copy of the Tax Invoice *

Only computer generated invoices will be accepted.

(delivery orders, purchase order, sales orders, order confirmations, order receipts, handwritten form, and etc will not be accepted).

All details, including Dealer Name, Invoice number, Date, Product Model, and Price, must be clearly visible.



Examples of Invoice

Upload 1 supported file: PDF or image. Max 10 MB.

📎 Add file

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Any document other than the original official Toshiba warranty card is not accepted.

PENTING

IMPORTANT



[Add file](#)

STEP 4: FILL THE REDEMPTION FORM

Select Retailer or Store Name
Select “-” if not in the list, we will update the list later.



Retailer\Store Name *

Please select “-” if not in the list.

Choose ▼

STEP 4: FILL THE REDEMPTION FORM

Fill-in Your **Full Name**



Full Name *

Your answer

Mobile Number (Without +60) *

Touch 'n Go e-Wallet Registered Mobile Number (This is where the credit will be transferred).

Please enter your registered mobile number without the country code (+60) and leading "0".

Example: +60 12 XXXX 7890 → 12XXXX7890

Your answer

Full Delivery Address *

Please enter your complete delivery address.

We are not responsible for any failed delivery of gifts resulting from incomplete or incorrect address details.

Example: Street Name, Postcode, City, and State

Your answer

Post Code *

Your answer

Your Contact Number \ TNG Registered **Mobile Number**

Key in without the +60 or 60,

this is where the TNG credits will be credited. Make sure fill in the correct mobile number.



Your **Full Delivery Address**

Street Name + Post Code + City + State. Full delivery address is required. We are not responsible if the gift fails to be delivered due to an incomplete address.



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The 5-Digit **Post Code**



STEP 4: FILL THE REDEMPTION FORM

Tick where did you know our promotion



Where did you hear about this promotion? *

- ☐ Retailer Staff \ Promoter
- ☐ Social Media (e.g., Facebook, Instagram)
- ☐ Company Website
- ☐ Online Advertisement
- ☐ Friend/Family
- ☐ Radio
- ☐ Other: _____

Please tick the box to confirm that you agree to our T&Cs.

Do not submit the form if you do not agree to the T&Cs.



TERMS & CONDITIONS *

[Click for the campaign Terms & Conditions](#)

- ☐ I have read, understood, and agree to be bound by the Campaign Terms and Conditions.
- ☐ I understand that rewards are typically delivered within 5 to 8 weeks after the submission is approved, and that the submission status can be checked on the campaign website."

A copy of this form

will be sent to the email address you entered above, you may review the form you submitted via the email

Click to Submit the Form



A copy of your responses will be emailed to the address you provided.

Submit

Clear form

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STEP 4: FILL THE REDEMPTION FORM

You will see this screen if your submission is successful.



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CAMPAIGN NAME | Redemption Form

Thank you! We have received your submission. Please make sure to check the Submission Status Check — it is your responsibility to monitor the status of your submission. Any rejected submission will not be entertained after the campaign period. You may check your submission confirmation & status at our campaign page. [<https://www.toshiba-lifestyle.com/my/prom> CAMPAIGN WEBSITE].

[Submit another response](#)

Click to access our campaign website for status checking.

the Submission Status Check data will be auto-refreshed in every 15 minutes interval



Submit another product if you have more than 1 product



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Please make sure to check the Submission Status Check from time to time — it is your responsibility to monitor the status of your submission. Any rejected submission will not be entertained after the campaign period.

STEP 5: CHECK THE SUBMISSION STATUS

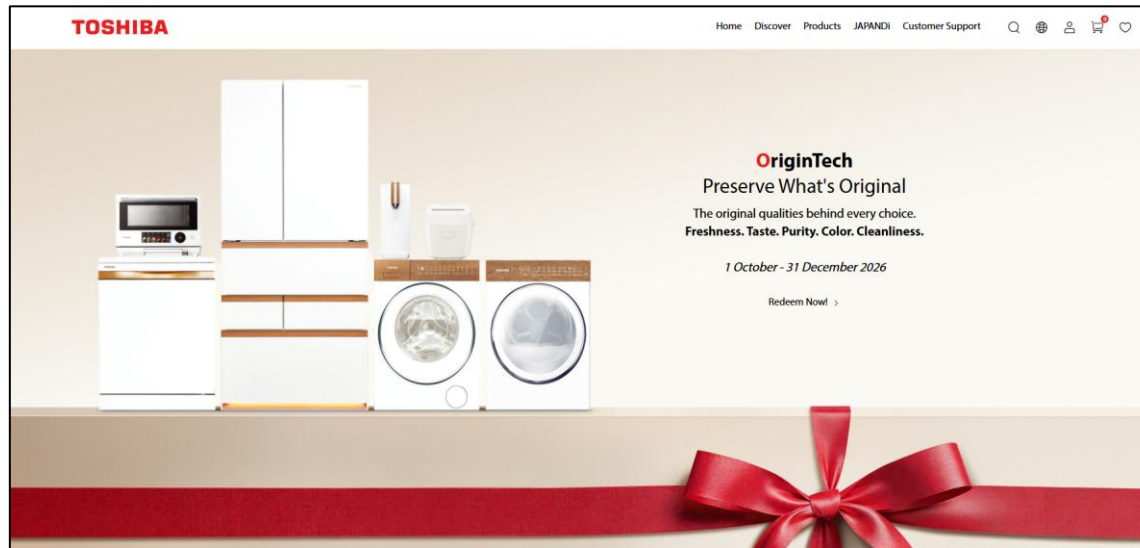
Re-Visit the Campaign Website

QR Code in Promotion Materials



OR

Visit <http://toshiba-lifestyle.com/my> and click the banner **Redeem Now** button



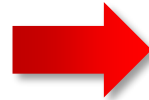
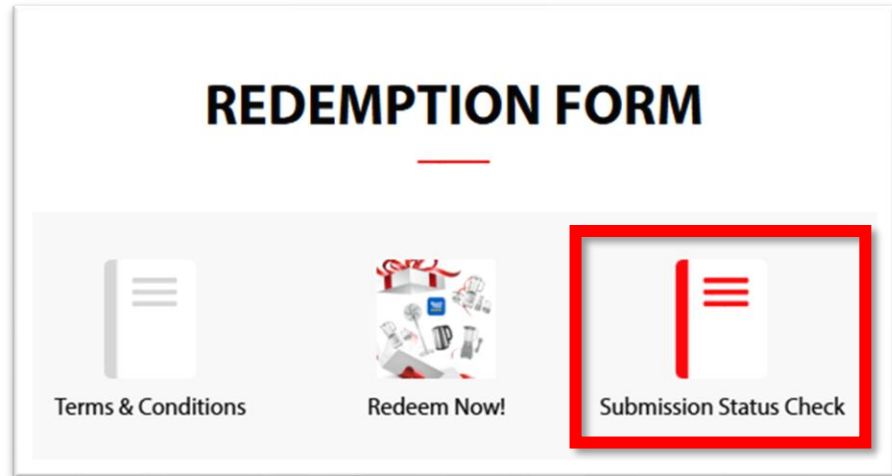
OR

Direct to <https://www.toshiba-lifestyle.com/my/promotions/2026-origintech-preserve-whats-original>

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STEP 5: CHECK THE SUBMISSION STATUS

At the campaign website, look for the **Submission Status Check** section



Click to open the
**submission
status check
page.**

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ORIGINECH, PRESERVE WHAT'S ORIGINAL
Submission Status Check

ANNOUNCEMENT:
Submission records are updated every 15 minutes.
A successful submission does not indicate approval. Please check the **Status** column regularly. If your submission is rejected, resubmit the required documents before **15 January 2027**.
No approval or rejection notifications will be sent via email, SMS, or other channels. Participants are responsible for checking their status online.
Important: Please do not wait until the last day to submit. Submission reviews may take time to process. If your submission is rejected, you may not receive the status update in sufficient time to make corrections and resubmit before the deadline.
Late resubmissions will not be accepted.

Input Mobile Number

Latest updates:

Submission Date	Mobile Number (Without +60)	Full Name	Model Purchased	Status	Reward \ Remark	Credit Date \ Pos Laju Tracking Code
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STEP 5: CHECK THE SUBMISSION STATUS

Check your submission details.

Please note that submission confirmation does not indicate approval.
Kindly check back later for your approval status.

Input Mobile Number 123456789

Enter your submitted **Mobile Number** (without 60)

Submission Date	Mobile Number	Full Name	Model Purchased	Status	Reward \ Remark	Credit Date/Pos Laju Tracking Code
Jun 19, 2026, 2:19:11 PM	123456789	EXAMPLE	JAPANDI GR-RF690WI-PGY(67) - TNG RM500	Rejected	No Warranty Card	-
Jun 29, 2026, 2:19:11 PM	123456789	EXAMPLE	ML2-EM30PF(BS) - TNG RM20	Approved	RM20	-
Jun 29, 2026, 2:19:11 PM	123456789	EXAMPLE	JAPANDI GR-RF690WI-PGY(67) - TNG RM500	Not Eligible	Invalid Purchase Period [Out of campaign purchase period]	-
Jun 29, 2026, 2:19:11 PM	123456789	EXAMPLE	JAPANDI GR-RF690WI-PGY(67) - TNG RM500	Rejected	No Invoice. [Only computer generated invoices will be accepted]	-
Jun 29, 2026, 2:19:11 PM	123456789	EXAMPLE	JAPANDI MX2-STR25SF(WH) - Free BL-70PR1NMY	Pending	Violation (T&C #3) Please contact our Sales Representative for clarification. (Dealer or sub-dealer are prohibited to submit)	-
Jun 29, 2026, 2:19:11 PM	123456789	EXAMPLE	RC-10IX1TMY(N) - TNG RM30	Rejected	Documents Not Readable, Unable to Verify. (Please upload a high resolution photo, make sure it's clear and readable before upload)	-

This is the submission status. If the status shows “—”, it means the submission has not yet been verified.

STEP 5: CHECK THE SUBMISSION STATUS

Check your submission details.

Please note that submission confirmation does not indicate approval.
Kindly check back later for your approval status.

The latest updates will be announced at this section especially the crediting date and delivery status.

Latest updates:

Submission Date	Mobile Number	Full Name	Model Purchased	Status	Reward \ Remark	Credit Date \ Pos Laju Tracking Code
Jun 19, 2026, 2:19:11 PM	123456789	EXAMPLE	JAPANDI GR-RF690WI-PGY(67) - TNG RM500	Rejected	No Warranty Card	-
Jun 29, 2026, 2:19:11 PM	123456789	EXAMPLE	ML2-EM30PF(BS) - TNG RM20	Approved	RM20	-
Jun 29, 2026, 2:19:11 PM	123456789	EXAMPLE	BL-ZOPR1NMY	Not Eligible	Invalid Purchase Period [Out of campaign purchase period]	-
				Not Eligible	No Invoice. [Only computer generated invoices will be accepted]	-
				Pending	Violation (T&C #3) Please contact our Sales Representative for clarification. (Dealer or sub-dealer are prohibited to submit)	-
Jun 29, 2026, 2:19:11 PM	123456789					-

If you submission is rejected, please refer the **Remark** column.
Resubmit with corrective action before closing date.
You can mouse over the Remark column for complete info.

The crediting date will be updated once credited.
The tracking code will be updated once ready for shipment

APPENDIX

WHAT IF MY SUBMISSION IS REJECTED

Resubmit the form with the corrective action

Please ensure you resubmit before the campaign closing date stated in the campaign page.

Please note that there will be no notification for rejected submissions.

Please make sure to check the Submission Status Check — it is your responsibility to monitor the status of your submission.

Any rejected submission will not be entertained after the campaign period.

DO NOT SUBMIT AT THE LAST MINUTE. IF YOUR SUBMISSION IS REJECTED, YOU MAY NOT HAVE CHANCE TO RESPOND AND RESUBMIT.

APPENDIX

HOW TO GET YOUR SUBMISSION APPROVED

1. Purchase an eligible product **within the campaign period**.
2. Ensure your **product is eligible** for the promotion.
3. Upload **a clear photo of the purchase invoice** showing all required information (no other documents accepted).
4. Upload **a clear photo of the official Toshiba Warranty Card** (no other documents accepted).
5. Upload **a clear photo of the product serial number sticker on the machine body** (not the packaging or warranty card).
6. Enter the **correct product serial number** exactly as shown on the serial number sticker, usually next to "S/N" and under the barcode.

APPENDIX

COMMON REJECTED REASONS

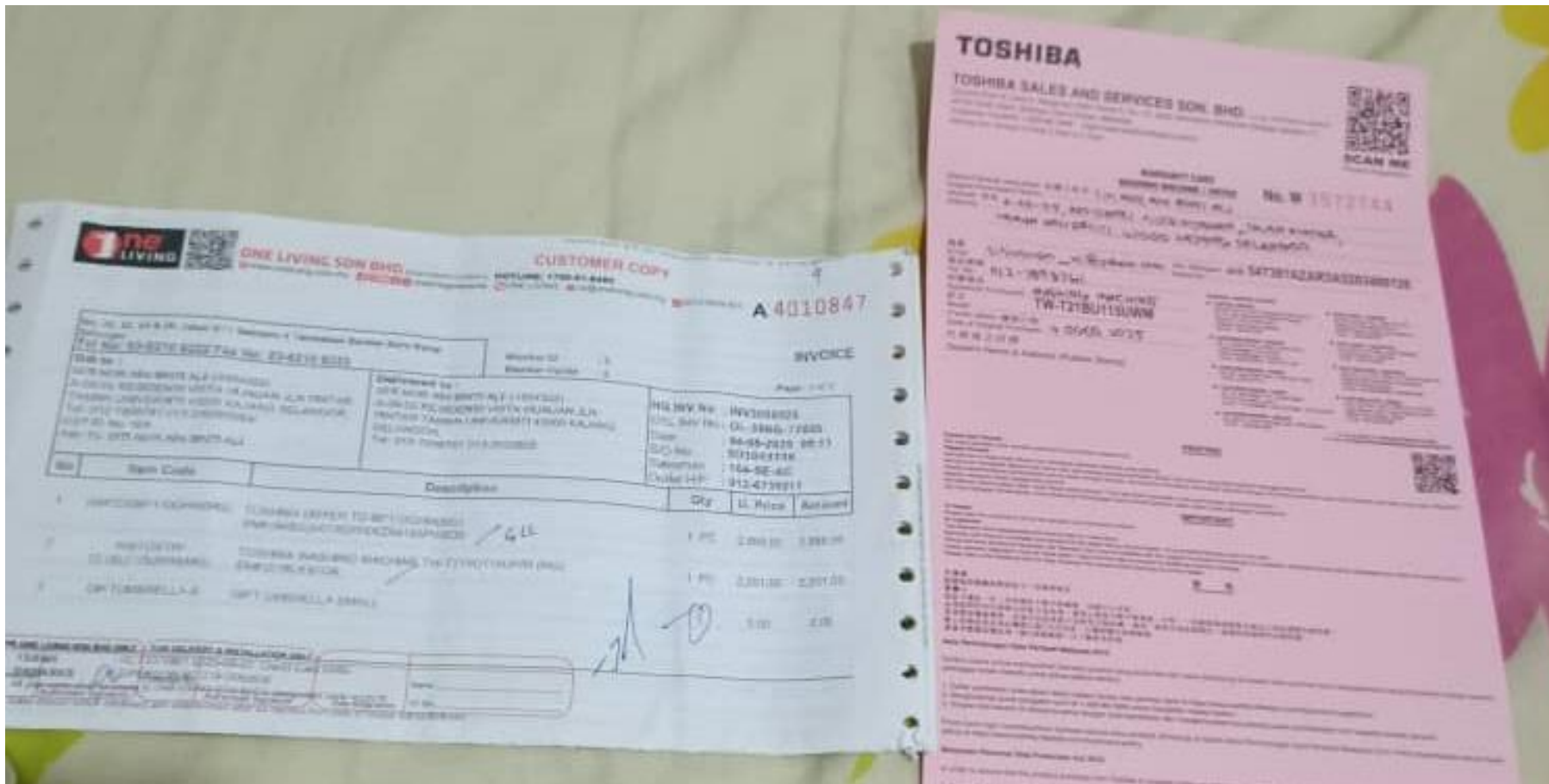
1. **No valid invoice** – Delivery orders, sales orders, order confirmations, purchase orders, proforma invoices, handwritten documents, or any document that is **not an invoice** will not be accepted. The invoice must clearly show the **dealer, product, price, and purchase date**.
2. **No official Toshiba Warranty Card** – Dealer-issued extended warranty certificates are not accepted.
3. **No machine body serial number sticker** – Photos of the serial number on the **packaging/box** or **warranty card** are not accepted. A clear photo of the **serial number sticker on the machine body** is required.
4. **Blurry documents** – Submitted documents are unclear and cannot be verified.
5. **Duplicate submission** – The invoice or product serial number has already been submitted.
6. **Incorrect or missing product serial number.**
7. **Violation of Terms & Conditions**, including:
 - Purchase made outside the campaign period.
 - Product is not eligible for the promotion.
 - Submission made and claim by dealer or floor staff are prohibited.

Please refer to the Campaign Terms & Conditions for full details.

APPENDIX

REJECTED SAMPLES

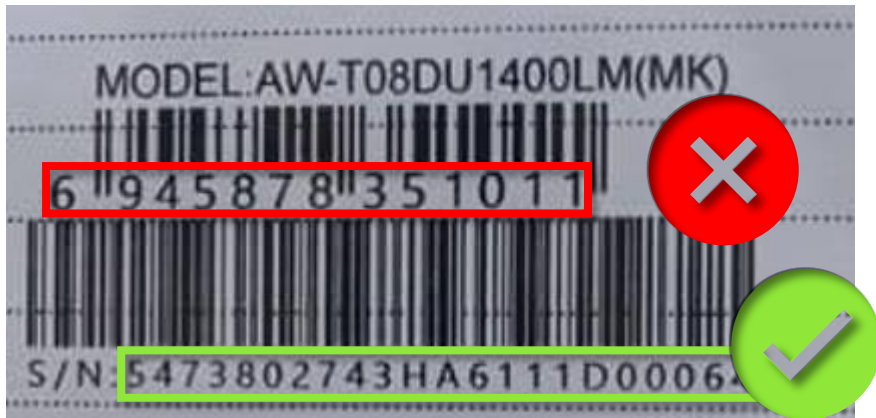
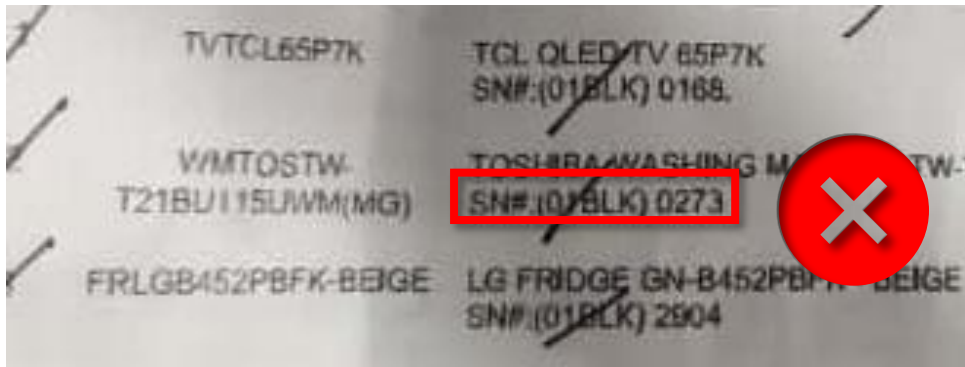
Documents Blurry – Hard to read, unable to verify.



APPENDIX

REJECTED SAMPLES

Incorrect Product Serial Number – Filled in the wrong product serial number or Non-Toshiba Product Serial Number

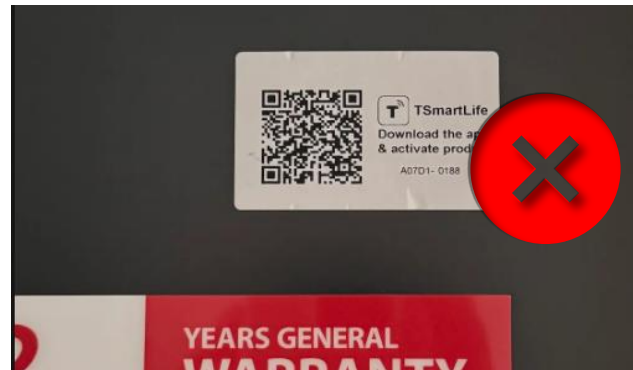


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Exception:

Microwave – 2 set of SN, fill warranty card SN, and make sure snap both SN on the machine body together.

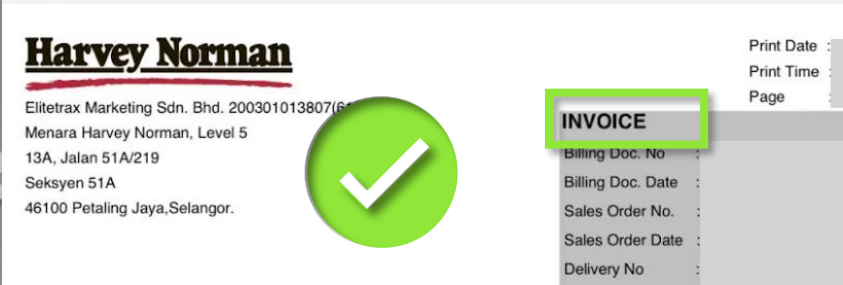
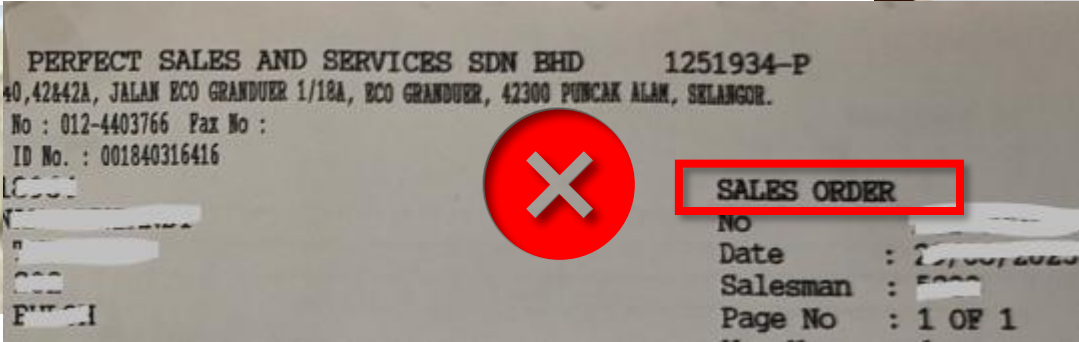
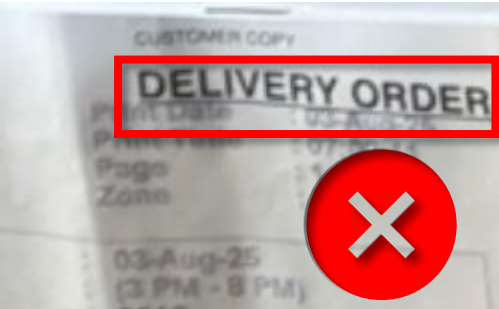
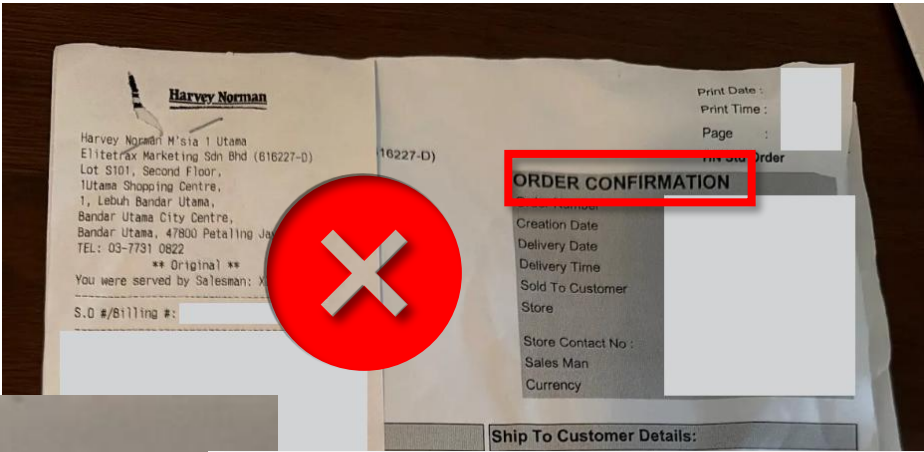
Water Heater – 2 set of SN, fill warranty card SN, and make sure snap both SN on the machine body together.



APPENDIX

REJECTED SAMPLES

Wrong Document \ Handwritten Document – Not Invoice



APPENDIX

REJECTED SAMPLES

Wrong Document \ Handwritten Document – Not Invoice

AEON BIG (M) Sdn Bhd (242659-T)
Level 2, No. 3, Jalan SS 16/1,
47500, Subang Jaya,
Selangor Darul Ehsan, Malaysia
SST ID: 016-1808-32000021
VALUED CUSTOMER: [redacted]
InvoNo: [redacted]
1x 6945878351011
TOS AW-T08DU1400LM
Discount
Salesman: 204427



ORDER RECEIPT

Customer Name: [redacted] Receipt Number: [redacted]
Customer Address: [redacted] Receipt Date: [redacted]



RECEIPT

Desa Home Theatre Sdn Bhd
Ground Floor, Anchor Tenant, Jalan Kepong,
57100 Kuala Lumpur (Komplek Desa)
TEL: 03-42752840, 62752879,
CO REG No.: 199901031281
No. [redacted]
Date [redacted]
REF [redacted]
Staff [redacted]
Cashier [redacted]
Line Payment [redacted]
No. [redacted]
Print By: CHAN SUET Print Date: 2007/02/26 4:12 PM

Sales Agreement
No. K [redacted]



To receive

Delivered

Contact Seller for Delivery Details

Delivery Details >

[redacted]

Return/Ref

Contact Lazada

Total (inclusive of tax, if any)

Order No.



Toshiba Sales And Services Sdn. Bhd.
(Company No.: 32538-D)
Ground Floor & Level 5, Bangunan Palm Grove II, No.12, Jalan Glenmarie
(Persiaran Kerjaya), Section U1, 40150 Shah Alam, Selangor Darul Ehsan, Malaysia.
Tel: 03-5565 8080 (General) Fax: 1300 88 7899
Web: www.toshiba.com.my https://www.eureka.com/my
Eureka Distributed by Toshiba Sales and Services Sdn Bhd

Shopee

INVOICE

Billing Address: [redacted] Invoice No. [redacted]
Invoice Date [redacted]
Order No [redacted]
Order Date [redacted]
Currency [redacted]

Shipping Address: [redacted]



HomePro

0017440150164900

Tax Invoice

Home Product Center
(Malaysia)Sdn.Bhd. (954749-T)
Lot AT-2, Lower Ground Floor, IOI
City Mall Lebuhr IRC, IOI Resort City,
Putrajaya, Sepang 62502 Wilayah
Persekutuan Putra Jaya
Tel: 0388008800 Fax: 0388008696
Store: MY01-IOI City Mall
POS:001 CA:004292
Invoice No:
Customer: 3
*** Sale Report [redacted] ***
2100001004279 TL WM TGS AW-T08DU1400LM(MK)



AEON CO. (M) BHD (126926-H)
3RD FLR, AEON TAMAN HALUJI SC
JLN. JEJAKA, TAMAN HALUJI
CHEPAS, 55100 KUALA LUMPUR
ST ID : W10-180B-32000514
M260719184410202010067
SHOPPING HOURS
SUN-THU: 10:00 HRS - 22:00 HRS
FRI-SAT: 10:00 HRS - 22:30 HRS
SUPERMARKET FROM 09:00 HRS
VALUED CUSTOMER: [redacted]
1x 14722680
TOSHIBA WASHER (INV) AW-T08DU1
1x 11361091
CDO HANDLING FEE-PREMISES W/O
E-Voucher Entitlement: 1
Sub-total
Total Sales INCL SVC TAX
Total After Adj INCL SVC TAX
Visa
Item Count 2 Change Amt
CDO No.: 102050092958
Invoice No: [redacted]



SALES ORDER

TANRADIO.COM ELECTRICAL SDN BHD
(1359872-D)
6,8,10&12, JALAN PENJAJA, PUSAT KOMERSIAL BENTARA,
83000 BATU BAHAT, JOHOR
TEL: 07-4393600 / 013-2528830

CUSTOMER DETAIL:
CODE: [redacted]

DELIVERY DETAIL:
Contact Person
KHO WEE CHU

SO Date
Branch Re



HPH Online Store
hph_onlinestore
62, JALAN BESAR, SERENDAH

Shopee Mobile Malaysia Sdn Bhd

E-Invoice

Order number



HomePro

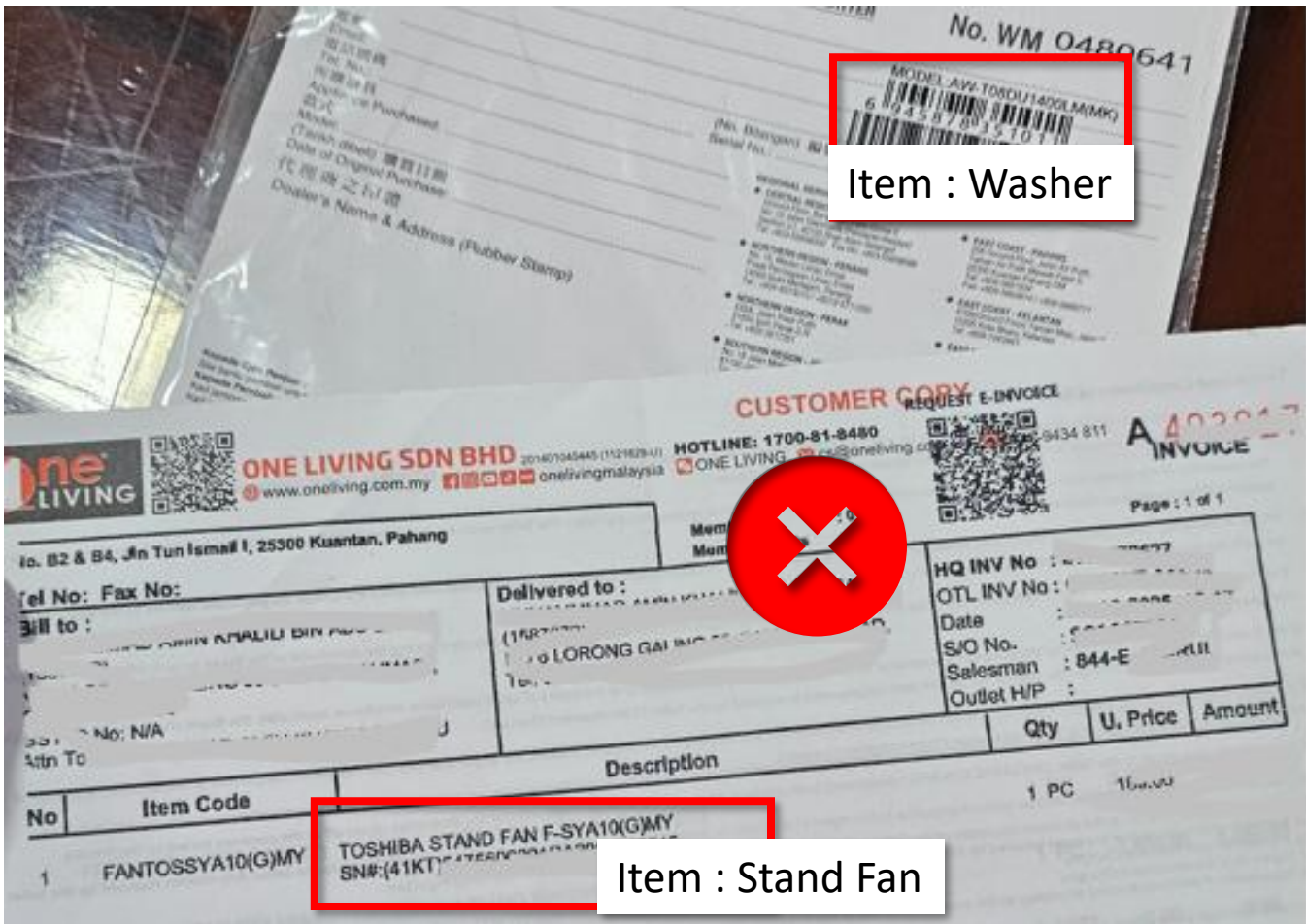
Sales Summary Sheet Retail

shipping Point: Store delivery



APPENDIX REJECTED SAMPLES

Wrong Documents – Product Invoice & Warranty Card mismatch, Dealer’s Extended Warranty Card



The image shows a PlusOne Service Contract Certificate. The certificate number is highlighted in a red box, and a large red 'X' is placed over it, indicating a rejection. The certificate includes fields for Customer Name, PlusOne No., Sales Order No., PlusOne Service Contract Certificate Number, PlusOne Plan Code, Commence Date, Expiry Date, Product Model Code, Product Purchase Price, and Aggregate Balance. A declaration states: "This PlusOne Service Contract will only be valid if it has the same or matching number as stated in the Sales Order Document."

The image shows an Extended Warranty Service Contract. The contract number is highlighted in a red box, and a large red 'X' is placed over it, indicating a rejection. The contract includes fields for Customer Information, Product Information, Declaration, and Extended Warranty (EW) Information. A declaration states: "This Service Contract is issued pursuant to your subscription to the PlusOne conditions set out in this Service Contract. Kindly take a few moments to this Service Contract; and check that all the particulars, specifically your Contract are correct. Failure to revert within 14 days from the date of the Terms & Conditions of this Service Contract and that all your personal information accurate."

APPENDIX

REJECTED SAMPLES

Invoice \ Receipt No Product Information



SURIA SURIA JERAI ELECTRICAL SDN. BHD. (645465-U)

NO.2359AB,2360AB,2361AB LORONG SERAI WANGI 1/10 TAMAN SERAI WANGI Tel No : 012-4667478-804-483385

Received From : ADRIAL CHONG

Address : [REDACTED]

Tel : [REDACTED]

TAMAN SERAI WANGI

OFFICIAL RECEIPT

No : B25*008099930

Manual No : [REDACTED]

Date : [REDACTED]

Time : [REDACTED] PM

Slm : [REDACTED]

Being Payment of

SALES ORDER [REDACTED]

Payment Mode Cheque/Card No

2,890.00 VISA CARD 5004454444

Amount

2,890.00

The Sum of Ringgit Malaysia

TWO THOUSAND EIGHT HUNDRED AND NINETY ONLY

Issued By : NCM06

Time : 15:09:18

Per : 1

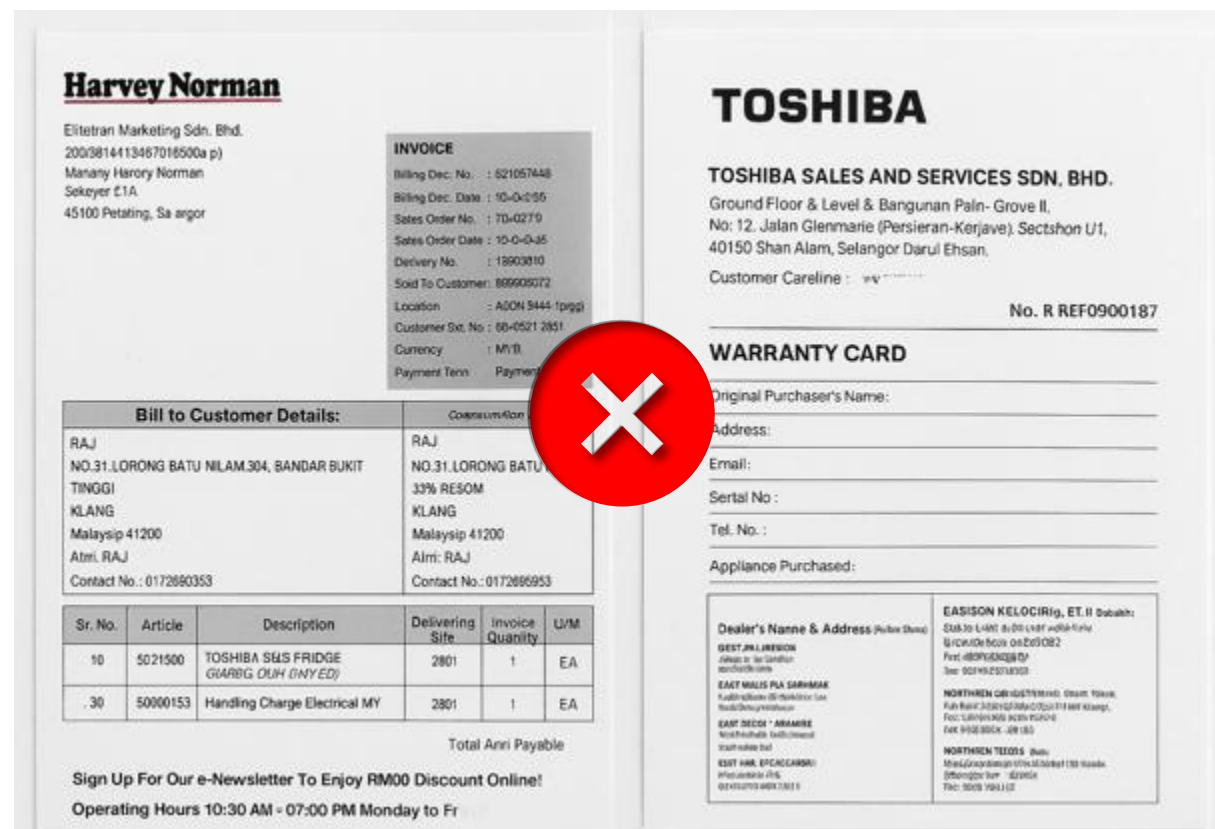
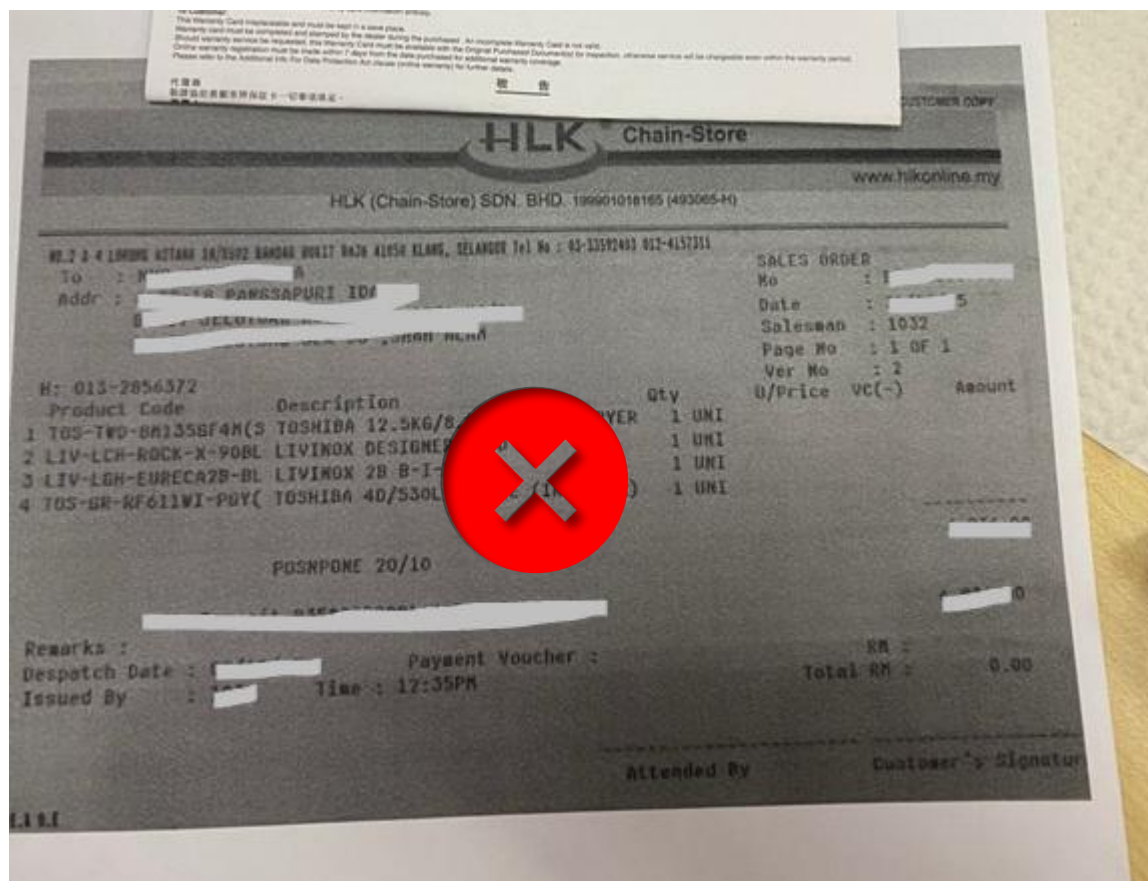
SURIA JERAI ELECTRICAL-PADANG

SURIA JERAI ELECTRICAL-PADANG

APPENDIX

REJECTED SAMPLES

Not Original Document \ Falsified AI Generated Documents



APPENDIX REJECTED SAMPLES

Not Original Document

TOSHIBA
TOSHIBA SALES AND SERVICES SDN. BHD.
Ground Floor & Level 5, Bangunan Palm Grove 5, No. 12, Jalan Glenmarie Perumahan Pajaya Section 12,
40150 Shah Alam, Selangor Darul Ehsan, Malaysia.
Customer Careline: 1-800-88-7999 www.toshiba.com.my

WARRANTY CARD
No. R REF0400006

Original Purchaser's Name: Tan Wah Keong
Address: 31400 Ipoh
Email: 31400 Ipoh
Tel No: 31400 Ipoh
Serial No: 31400 Ipoh
Model: 31400 Ipoh
Appliance Purchased: 31400 Ipoh
Date of Original Purchase: 31400 Ipoh

Dealer's Name & Address (Rubber Stamp)
SIMEES HOME ELECTRIC SDN BHD
Medan Bersekutuan

To Dealer:
Please help the customer to complete this warranty card and return it to the dealer during the purchase. An incomplete Warranty Card must be completed by the dealer during the purchase. An incomplete Warranty Card is not valid.
Should warranty service be requested, this Warranty Card must be available with the Original Purchased Document(s) for inspection, otherwise service will be chargeable even within the warranty period.
Online warranty registration must be made within 7 days from the date purchased for additional warranty coverage.
Please refer to the Additional Info For Data Protection Act clause (online warranty) for further details.

Malaysian Personal Data Protection Act 2010
In order to ensure that the product purchase from Toshiba is covered under our warranty scheme as specified in the warranty, you can choose the following options:
1. Register your purchase online via our website at <http://toshiba-lifestyle.com.my/product-registration>
2. Call Toshiba customer careline at 1-800-88-7999 to register through telephone.
3. Keep this warranty card together with the proof of purchase and present it to our service centre upon the warranty claim.
4. We are pleased to inform that your private data are protected under the Malaysian Personal Data Protection Act, 2010. Our full privacy policy may be viewed at www.toshiba.com.my/privacy_policy.

WARRANTY REGISTRATION CARD
(TO BE COMPLETED BY DEALER)

MODEL NO.: 31400 Ipoh SERIAL NO.: 31400 Ipoh
PURCHASED ON: 31400 Ipoh TEL NO.: 31400 Ipoh
EMAIL: 31400 Ipoh
CUSTOMER'S NAME (IN BLOCK): 31400 Ipoh
CUSTOMER'S ADDRESS (IN BLOCK): 31400 Ipoh
DEALER'S NAME & ADDRESS (RUBBER STAMP): 31400 Ipoh

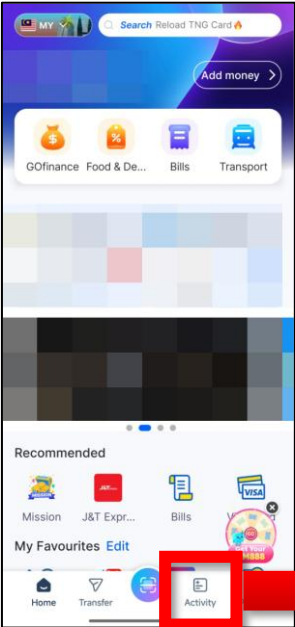
SIMEES HOME ELECTRIC SDN BHD
CASH SALES
20-41, Jalan Bersekutuan, Medan Bersekutuan, 31400 Ipoh, Perak
Tel: 017-6213302

APPENDIX

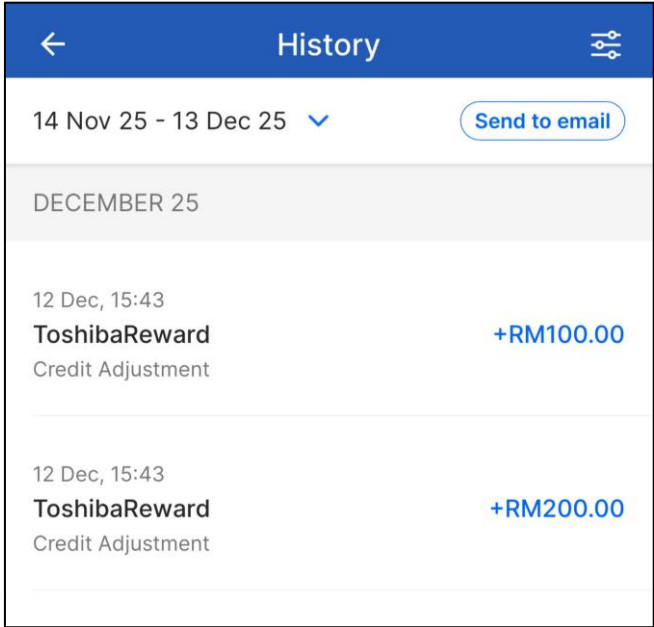
EXAMPLE OF TNG CREDITED

HOW TO CHECK

1. Open the **Touch 'n Go eWallet** app.
2. Open the app and tap **Activity**.
3. Filter the transaction date shown on the **Submission Status Check** page.
4. Look for **ToshibaReward** to confirm your reward has been credited.



Activity



History

+RM100.00	
Transaction Type	Credit Adjustment
Payment Details	ToshibaReward
Payment Method	eWallet Balance
Date/Time	15/01/2026 12:06:08
Wallet Ref	118 [redacted]
Status	Successful

Details

Under normal circumstances, rewards will be delivered within
5-8 weeks upon approval.